## Division 7-1

## Request:

Re: the Direct Testimony of Witness Normand. Please provide electronic copies of workpapers relied upon by Witness Normand to generate his Class Cost of Service and rate design analyses presented in Schedules PMN-2 through PMN-9 including all supporting workpapers and electronic spreadsheet files used in the development of input data and allocation factors for the analyses presented in those exhibits.

## Response:

Please see Attachment DIV 7-1 for the requested information.
Pursuant to PUC Rule $1.2(\mathrm{~g})$, the Company is seeking confidential treatment of the Excel version of a portion of Attachment DIV 7-1, specifically Schedule PMN-2, Schedule PMN-3, Schedule PMN-4, Schedule PMN-5, and a portion of Schedule PMN-9 (Bates Pages 66-139). Due to the voluminous nature and large file size associated with Attachment DIV 7-1, the Company is providing this attachment on a USB Flash Drive.

## Division 7-2

## Request:

Re: the Direct Testimony of Witness Normand at page 9 of 31 , lines $8-11$. Please provide full documentation of each "special study" undertaken to replicate the intended use of specific plant or expenses.

Response:
Please see the Excel workpaper files accompanying the response to Division 7-1.

## Division 7-3

## Request:

Re: the Direct Testimony of Witness Normand at page 9 of 31, lines 12-13. Please:
a. Provide the workpapers, data, analyses, studies, and assumptions relied upon as the basis for his assertion that "the cost of processing a computer generated bill is the same for all classes."
b. Provide an example of the current format for each gas service rate classification.
c. Detail all changes in billing format that will be required to implement the proposed rates for each gas rate classification.
d. Identify each element of billing information that must be processed to generate a bill for a customer in each rate classification.
e. Identify each element of billing information that is stored by the Company for bills rendered to customers in each rate class.

## Response:

a. All bills rendered by the Company are computer generated and the billing information used to generate a bill is essentially the same for all rate classes except for the minor differences noted in the response to part d. below. To determine any minute differences in billing cost by rate class would require an extensive study of each individual processing of each item of billing information and the related cost by rate class.
b. See Attachment DIV 7-3-1 for Residential Non-Heating.

See Attachment DIV 7-3-2 for Residential Low Income Non-Heating.
See Attachment DIV 7-3-3 for Residential Heating.
See Attachment DIV 7-3-4 for Residential Low Income Heating.
See Attachment DIV 7-3-5 for C \& I Small.
See Attachment DIV 7-3-6 for C \& I Medium.
See Attachment DIV 7-3-7 for C \& I Large Low Load.
See Attachment DIV 7-3-8 for C \& I Large High Load.
See Attachment DIV 7-3-9 for C \& I Extra Large Low Load.
See Attachment DIV 7-3-10 for C \& I Extra Large High Load.
c. The only change in the bill format resulting from the Company's proposed rates will be to add a line on applicable customers' bills identifying the proposed $15 \%$ low income discount.

Prepared by or under the supervision of: Paul Normand

This functionality is already programmed into the Company's billing system because a similar low income discount applicable to qualifying customers of the Company's Massachusetts electric affiliates.
d. The major difference between rate structures between customer classes is that the medium, large, and extra-large C\&I rate classes have billing demand units and one rate applicable to all volumes delivered, while the residential and small C\&I rate classes have no billing demand units and two rates for all volumes delivered during a billing month (i.e., block rates).

Other elements of billing information required to generate a bill that are common across all rate classes include:

- Meter reading information;
- Pressure factor and/or meter multiplier;
- Therm usage;
- Days of service based on meter readings;
- Tax exemptions (Gross Earnings Tax);
- Paperless billing enrollment;
- Contracts and riders (e.g., Energy Efficiency Program Charge opt-out);
- Weather data where an estimated read is required;
- BTU factor; and
- Prices at the charge type level.
e. The elements of billing information shown on customer bills are provided in response to part b. above. In addition to those elements, the following information is stored by the Company's billing system for bills that have been issued:
- Bill print header record;
- Detail of each bill line item;
- Bill Image;
- Accounting debits created;
- Billing amounts at the charge type level; and
- Usage types.


PO Box 960<br>Northborough MA 01532



www.nationalgridus.com EXPLANATION OF TERMS
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## GAS USED

CCF Basic measurement of the volume of gas used. One CCF equals one hundred cubic feet.

## DELIVERY CHARGES

Customer Charge
A portion of the Company's cost to serve you with such items as mailing, system maintenance and record keeping and is not related to the quantity of gas used.

## Demand Charge

Medium rate and larger rate business customers receive a demand charge which is based on the customer's maximum average daily quantity (MADQ) and is a fixed rate determined by the demand the customer places on the gas distribution system.

Distribution Charge - Step Charges In each season, residential heating and small business rates are calculated using two consumption "steps." Step 1 and Step 2 appear when there is Peak/Off peak Season Cross Over and/or Price Change during the billing cycle.

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Converts your usage from CCF into Therms which is a measure of the heating value of the gas you used.

## Therm

To calculate therms, multiply the CCF used by the Therm Factor.

## Distribution Adjustment Charge

 (DAC)is adjusted annually and is used to recover costs and/or share savings related to various services and customer programs. For example, system pressure balancing, earnings sharing, etc.

## Cost of Gas

is based on the gas used. The rate is usually adjusted annually to reflect the Company's actual cost to purchase gas on behalf of the customers.

## OTHER

GET
Stands for State of Rhode Island Gross Earnings Tax.

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A monthly payment plan that spreads your annual gas costs more evenly throughout the year. This program is free to all residential customers.

## Liheap Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than $\$ 10$ per year for each electric or natural gas service account.

## Returned Check Charge

Each unpaid check returned to National Grid will result in a charge of $\$ 15$.

## PROTECTION AGAINST SHUT-OFF*

## Natural gas service will not be shut off if:

. you have made a recent acceptable payment, or
. you have entered into an acceptable payment agreement, or
. you have registered with us that all permanent members of your household are 62 or older AND you have entered into an acceptable payment agreement, or
. you have registered with us, by written notice from a registered physician, that a permanent member of your household is handicapped or seriously ill AND you have entered into an acceptable payment agreement.
Natural gas service will not be shut off during Winter Moratorium (November 1 through April 15) if:

- you meet any of the above guidelines, or
. you have registered with us as eligible for heating assistance, or
- you have registered with us that the principal wage earner in your household is unemployed as verified by a Department of Employment Security (DES) photo ID card or other verification from DES, or
. your unpaid gas bill does not exceed the amount stated by the RIPUC.


## SPECIAL CONDITIONS PREVENT TERMINA-

 TION OF SERVICE IF YOU HAVE A CHILD UNDER 24 MONTHS OLD AND A FINANCIAL HARDSHIP.If you or anyone presently and normally living in your house has a child under 24 months old, we will not terminate your gas service, provided you also have a financial hardship. Please call our Customer Contact Center at (800) 322-3223 immediately if this applies to you.

## Residential Consumer Rights

You have the right to dispute your bill. You may place a request to have the bill investigated by calling our Customer Service Department at (800) 322-3223. If you do not agree with the findings of the Company, you may appeal to the Division of Public Utilities and Carriers, Consumer Section at the address listed below.

If you have a problem paying your bill, our Customer Service Representatives will be happy to speak with you about our payment agreement options. If a mutually satisfactory payment agreement cannot be worked out, you may appeal to the Division of Public Utilities and Carriers Consumer Section at the address listed below.

## Division of Public Utilities and Carriers

Consumer Section
89 Jefferson Boulevard
Warwick, Rhode Island 02888
Toll-Free in RI (401) 780-9700
The State of Rhode Island, through the Low Income Home Energy Assistance Program (LIHEAP) provides eligible customers with assistance in paying their energy bills. The program operates from October - March. Customers who believe they may qualify for such assistance should contact the State of Rhode Island Energy Resource Office at (401) 574-9100 and/or their local Community Action Program agency.

Visit our website for a listing of all our Payment Agents.
Website - www.nationalgridus.com
Address all inquiries to:
300 Erie Boulevard West
Syracuse, NY 13202-4201
Attention: Customer Contact Center C-3

## Notice About Electronic Check Conversion

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

Please translate immediately.
Por favor, hágala traducir inmediatamente.
Traduzir imediatamente.
Traduire immédiatement.

BILLING PERIOD
PAGE 1 of 3


Dec 7, 2017 to Jan 5, 2018

NATURAL GAS BILL
www.nationalgridus.com
CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739
DATE BILL ISSUED
Jan 8, 2018



## nationalgrid

## ACCOUNT BALANCE

| Previous Balance | -178.97 |  |
| :--- | ---: | ---: |
| Payment Received | No payments have been received during this billing period | -0.00 |
| Balance Forward |  | -178.97 |
| Current Charges | Credit Balance | +80.85 |
|  | $\mathbf{- \$ 9 8 . 1 2}$ |  |


| SUMMARY OF CURRENT CHARGES |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | DELIVERY <br> SERVICES | SUPPLY <br> SERVICES | OTHER CHARGES/ <br> ADJUSTMENTS | TOTAL |
| Gas Service | 51.92 | 26.50 |  | 78.42 |
| Other Charges/Adjustments |  |  | 2.43 | 2.43 |
| Total Current Charges | $\mathbf{\$ 5 1 . 9 2}$ | $\mathbf{\$ 2 6 . 5 0}$ | $\mathbf{\$ 2 . 4 3}$ | $\mathbf{\$ 8 0 . 8 5}$ |

*. Save time and money! Sign up for paperless billing and receive a $\$ 0.34$ credit on your monthly bill. Visit our website to enroll today.

What is the Energy Efficiency Charge on my bill? This charge funds Energy Efficiency programs that can help consumers lower their energy usage and bills, improve comfort in their homes or businesses, and lower pollutants and carbon emissions in our communities. To learn how to take advantage of these programs and your eligibility, please call 1-866-903-2811 or visit www.ngrid.com/ri-ee.

* WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgrid.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

KEEP THIS PORTION FOR YOUR RECORDS
RETURN THIS PORTION WITH YOUR PAYMENT.

| ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
| :--- | :--- | :--- |
|  | No Payment Due | $\$ 0.00$ |

PO Box 960
Northborough MA 01532

Please do not mail payment
You have a credit balance on your account.

Enroliment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:

| Acct No: |  | Cycle: 7, |  |
| :---: | :---: | :---: | :---: |
| Gas Usage History |  |  |  |
| Month | Therms | Month | Therms |
| Apr 17 | 236.670 | Nov 17 | 31.899 |
| May 17 | 55.512 | Dec 17 | 125.538 |
| Jun 17 | 29.812 | Jan 18 | 54.537 |
| Jul 17 | 17.476 |  |  |
| Aug 17 | 10.280 |  |  |
| Sep 17 | 11.308 |  |  |
| Oct 17 | 09.252 |  |  |

## DETAIL OF CURRENT CHARGES

## Delivery Services

| Service Period | No. of <br> days | Current <br> Reading | Previous <br> Reading | $=$ | Measured <br> CCF |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| Dec $7-$ Jan 5 | 29 | 4363 Actual | 4310 Actual | 53 | Therm <br> Factor | $=$ | Therms <br> Used |

meter number $\square$ next scheduled read date on or about Feb 7
rate Residential Low Income Non-Heating

| Customer Charge |  |  | 11.70 |
| :--- | :--- | :--- | ---: |
| LIHEAP Enhancement Chg |  |  | 0.81 |
| Distribution Charge | $0.3947 \times$ | 54.537 Therms | 21.53 |
| Distribution Adj Chg | 0.2389 | x | 54.537 Therms |
| Energy Efficiency Prgrms | 0.0888 | x | 54.537 Therms |

## Supply Services

supplier National Grid

| Cost of Gas | $0.4859 \times \quad 54.537$ Therms | 26.50 |
| :--- | :---: | ---: | ---: |
|  | Total Supply Services | $\mathbf{\$ 2 6 . 5 0}$ |

## Other Charges/Adjustments

| Gross Earnings Tax | $0.0309278 \times 78.42$ | 2.43 |
| :--- | :---: | ---: |
|  | Total Other Charges/Adjustments | $\mathbf{\$ 2 . 4 3}$ |

www.nationalgridus.com EXPLANATION OF TERMS
National Grid uses the automated meter reading "Quickread" van to read meters every month in the Providence, RI area. If you receive a bill based on an estimated read, it will be adjusted by the next actual meter reading. Estimated bills are calculated on the history of your account and/or averaging factor.

## GAS USED

CCF Basic measurement of the volume of gas used. One CCF equals one hundred cubic feet.

## DELIVERY CHARGES

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is based on the gas used. The rate is usually adjusted annually to reflect the Company's actual cost to purchase gas on behalf of the customers.

## OTHER

GET
Stands for State of Rhode Island Gross Earnings Tax.

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A monthly payment plan that spreads your annual gas costs more evenly throughout the year. This program is free to all residential customers.

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## Returned Check Charge

Each unpaid check returned to National Grid will result in a charge of $\$ 15$.

## PROTECTION AGAINST SHUT-OFF*

## Natural gas service will not be shut off if:

. you have made a recent acceptable payment, or
. you have entered into an acceptable payment agreement, or
. you have registered with us that all permanent members of your household are 62 or older AND you have entered into an acceptable payment agreement, or
. you have registered with us, by written notice from a registered physician, that a permanent member of your household is handicapped or seriously ill AND you have entered into an acceptable payment agreement.
Natural gas service will not be shut off during Winter Moratorium (November 1 through April 15) if:

- you meet any of the above guidelines, or
. you have registered with us as eligible for heating assistance, or
- you have registered with us that the principal wage earner in your household is unemployed as verified by a Department of Employment Security (DES) photo ID card or other verification from DES, or
. your unpaid gas bill does not exceed the amount stated by the RIPUC.


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 TION OF SERVICE IF YOU HAVE A CHILD UNDER 24 MONTHS OLD AND A FINANCIAL HARDSHIP.If you or anyone presently and normally living in your house has a child under 24 months old, we will not terminate your gas service, provided you also have a financial hardship. Please call our Customer Contact Center at (800) 322-3223 immediately if this applies to you.

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Visit our website for a listing of all our Payment Agents.
Website - www.nationalgridus.com
Address all inquiries to:
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Syracuse, NY 13202-4201
Attention: Customer Contact Center C-3

## Notice About Electronic Check Conversion

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

Please translate immediately.
Por favor, hágala traducir inmediatamente.
Traduzir imediatamente.
Traduire immédiatement.

| R | BILLING PERIOD |  | PAGE 1 of 3 |
| :---: | :---: | :---: | :---: |
| CENTRAL FALLS RI 02863 | ACCOUNT NUMBER | PLEASE PAY By | AMOUNT DUE |
|  |  | Feb 1, 2018 | \$ 222.58 |
| ACCOUNT BALANCE |  |  |  |
| Previous Balance |  |  | 153.19 |
| Payment Received on DEC 28 ( Check) |  |  | - 52.97 |
| Balance Forward |  |  | 100.22 |
| Current Charges |  |  | + 122.36 |
|  | Amount Due $>$ |  | \$ 222.58 |


| SUMMARY OF CURRENT CHARGES |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | DELIVERY <br> SERVICES | SUPPLY <br> SERVICES | OTHER CHARGES/ <br> ADJUSTMENTS | TOTAL |
| Gas Service | 73.50 | 45.19 |  | 118.69 |
| Other Charges/Adjustments |  |  | 3.67 | 3.67 |
| Total Current Charges | $\mathbf{\$ 7 3 . 5 0}$ | $\mathbf{\$ 4 5 . 1 9}$ | $\mathbf{\$ 3 . 6 7}$ | $\mathbf{\$ 1 2 2 . 3 6}$ |

* 

Save time and money! Sign up for paperless billing and receive a $\$ 0.34$ credit on your monthly bill. Visit our website to enroll today.

What is the Energy Efficiency Charge on my bill? This charge funds Energy Efficiency programs that can help consumers lower their energy usage and bills, improve comfort in their homes or businesses, and lower pollutants and carbon emissions in our communities. To learn how to take advantage of these programs and your eligibility, please call 1-866-903-2811 or visit www.ngrid.com/ri-ee.

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KEEP THIS PORTION FOR YOUR RECORDS
RETURN THIS PORTION WITH YOUR PAYMENT.

| ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
| :--- | :--- | :--- |
|  | Feb 1, 2018 | $\$ 222.58$ |

PO Box 960
Northborough MA 01532


Enroliment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:

| Acct No: | Cycle: 7, |  |  |  |
| :--- | ---: | ---: | :--- | ---: |
|  |  |  |  |  |
| Gas Usage History |  |  |  |  |
| Month |  |  |  | Therms |
|  |  | Month | Therms |  |
| Jan 17 | 82.320 | Aug 17 | 19.532 |  |
| Feb 17 | 96.726 | Sep 17 | 22.616 |  |
| Mar 17 | 69.972 | Oct 17 | 23.644 |  |
| Apr 17 | 74.088 | Nov 17 | 31.899 |  |
| May 17 | 35.980 | Dec 17 | 67.914 |  |
| Jun 17 | 32.896 | Jan 18 | 85.407 |  |
| Jul 17 | 24.672 |  |  |  |

## DETAIL OF CURRENT CHARGES

## Delivery Services

| Service Period | No. of days | Current Reading | Previous <br> Reading | Measured CCF | Therm $\times$ Factor | Therms Used |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dec 7 - Jan 5 | 29 | 1910 Actual | 1827 Actual | 83 | 1.029 | 85.407 |
| meter number $\quad$ next scheduled read date on or about Febrate Residential Heating |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Customer Charge |  |  |  |  |  | 13.00 |
| LIHEAP Enhancement Chg |  |  |  |  |  | 0.81 |
| Distr Chg Step 1 (Peak) |  |  | $0.4672 \times$ | X 85.407 | Therms | 39.90 |
| Distribution Adj Chg |  |  | 0.143 x | X 85.407 | Therms | 12.21 |
| Energy Efficiency Prgrms |  |  | 0.0888 x | X 85.407 | Therms | 7.58 |
|  |  |  | Total Del | livery Servi | ces | \$ 73.50 |

## Supply Services

supplier National Grid

| Cost of Gas | $0.5291 \times \quad 85.407$ Therms | 45.19 |
| :--- | :---: | ---: |
|  | Total Supply Services | $\mathbf{\$ 4 5 . 1 9}$ |

## Other Charges/Adjustments

| Gross Earnings Tax | $0.0309278 \times 118.69$ | 3.67 |
| :--- | :---: | ---: |
|  | Total Other Charges/Adjustments | $\mathbf{\$ 3 . 6 7}$ |

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Traduzir imediatamente.
Traduire immédiatement.
www.nationalgridus.com
CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
CORRESPONDENCE ADDRESS

## PO Box 960

Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739
DATE BILL ISSUED
Jan 2, 2018

nationalgrid

## DID YOU FORGET TO PAY YOUR BILL?

It is possible that service could be terminated for non-payment. Prior to any termination, you would receive a separate notice in the mail. If you have any questions, please call us at 1-888-211-1313 or if you have already paid, please disregard this notice.

## YOUR PAYMENT THIS MONTH

| Budget Plan Amount | 107.00 |
| :--- | ---: |
| Balance Forward | 188.47 |
| Amount Due | $\mathbf{\$ 2 9 5 . 4 7}$ |

## ACCOUNT ACTIVITY

| Previous Balance | 188.47 |
| :--- | ---: |
| Payment Received $\quad$ No payments have been received during this billing period | -0.00 |
| Current Charges | +201.82 |


| SUMMARY OF CURRENT CHARGES |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | DELIVERY <br> SERVICES | SUPPLY <br> SERVICES | OTHER CHARGES/ |
| ADJUSTMENTS |  |  |  |$\quad$ TOTAL

* Save time and money! Sign up for paperless billing and receive a $\$ 0.34$ credit on your monthly bill. Visit our website to enroll today.

What is the Energy Efficiency Charge on my bill? This charge funds Energy Efficiency programs that can help consumers lower their energy usage and bills, improve comfort in their homes or businesses, and lower pollutants and carbon emissions in our communities. To learn how to take advantage of these programs and your eligibility, please call 1-866-903-2811 or visit www.ngrid.com/ri-ee.

KEEP THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.

| ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
| :--- | :--- | :--- |
|  | Jan 26, 2018 | $\$ 295.47$ includes amount past due |

PO Box 960
Northborough MA 01532


NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739

NORTH PROVIDENCE RI 02911-1010

## Enrollment Information

To enroll with a supplier or change to another supplier, you will need the following information about your account:

| Acct No: | Cycle: 1, |  |  |  |
| :--- | ---: | ---: | :--- | ---: |
|  |  |  |  |  |
| Gas Usage History |  |  |  |  |
| Month | Therms |  | Month | Therms |
|  |  |  |  |  |
| Jan 17 | 136.857 |  | Aug 17 | 25.700 |
| Feb 17 | 134.799 | Sep 17 | 23.644 |  |
| Mar 17 | 153.321 | Oct 17 | 23.644 |  |
| Apr 17 | 134.799 | Nov 17 | 29.812 |  |
| May 17 | 91.581 | Dec 17 | 101.871 |  |
| Jun 17 | 77.100 | Jan 18 | 159.495 |  |
| Jul 17 | 32.896 |  |  |  |

## DETAIL OF CURRENT CHARGES

## Delivery Services

| Service Period | No. of days | Current Reading | - | Previous Reading |  | $=$ | Measured CCF | x | Therm Factor | $=$ | Therms Used |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nov 28 - Dec 29 | 31 | 9406 Actual |  | 9251 | Actual |  | 155 |  | 1.029 |  | 159.495 |
| METER NUMBER |  | NEXT SCHEDULE | E | AD DATE | ON OR | R | Out Jan |  |  |  |  |

rate Residential Low Income Heating

| Customer Charge |  |  | 11.70 |  |
| :--- | ---: | :--- | ---: | ---: |
| LIHEAP Enhancement Chg |  |  | 0.81 |  |
| Distr Chg Step 1 (Peak) | 0.4205 | x | 125.000 Therms | 52.56 |
| Distr Chg Step 2 (Peak) | 0.2709 | x | 34.495 Therms | 9.34 |
| Distribution Adj Chg | $0.143 \times$ | 159.495 Therms | 22.81 |  |
| Energy Efficiency Prgrms | $0.0888 \times$ | 159.495 Therms | 14.16 |  |
|  | Total Delivery Services |  | $\mathbf{\$ 1 1 1 . 3 8}$ |  |

## Supply Services

supplier National Grid

| Cost of Gas | 0.5291 | x | 159.495 Therms |
| :--- | :--- | :--- | ---: |
|  | Total Supply Services | $\mathbf{\$ 8 4 . 3 9}$ |  |

## Other Charges/Adjustments

| Gross Earnings Tax | $0.0309278 \times 195.77$ | 6.05 |
| :--- | ---: | ---: |
|  | Total Other Charges/Adjustments | $\mathbf{\$ 6 . 0 5}$ |

www.nationalgridus.com EXPLANATION OF TERMS
National Grid uses the automated meter reading "Quickread" van to read meters every month in the Providence, RI area. If you receive a bill based on an estimated read, it will be adjusted by the next actual meter reading. Estimated bills are calculated on the history of your account and/or averaging factor.

## GAS USED

CCF Basic measurement of the volume of gas used. One CCF equals one hundred cubic feet.

## DELIVERY CHARGES

Customer Charge
A portion of the Company's cost to serve you with such items as mailing, system maintenance and record keeping and is not related to the quantity of gas used.

## Demand Charge

Medium rate and larger rate business customers receive a demand charge which is based on the customer's maximum average daily quantity (MADQ) and is a fixed rate determined by the demand the customer places on the gas distribution system.

Distribution Charge - Step Charges In each season, residential heating and small business rates are calculated using two consumption "steps." Step 1 and Step 2 appear when there is Peak/Off peak Season Cross Over and/or Price Change during the billing cycle.

## Therm Factor

Converts your usage from CCF into Therms which is a measure of the heating value of the gas you used.

## Therm

To calculate therms, multiply the CCF used by the Therm Factor.

## Distribution Adjustment Charge

 (DAC)is adjusted annually and is used to recover costs and/or share savings related to various services and customer programs. For example, system pressure balancing, earnings sharing, etc.

## Cost of Gas

is based on the gas used. The rate is usually adjusted annually to reflect the Company's actual cost to purchase gas on behalf of the customers.

## OTHER

GET
Stands for State of Rhode Island Gross Earnings Tax.

## Budget Billing Plan

A monthly payment plan that spreads your annual gas costs more evenly throughout the year. This program is free to all residential customers.

## Liheap Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than $\$ 10$ per year for each electric or natural gas service account.

## Returned Check Charge

Each unpaid check returned to National Grid will result in a charge of $\$ 15$.

## PROTECTION AGAINST SHUT-OFF*

## Natural gas service will not be shut off if:

. you have made a recent acceptable payment, or
. you have entered into an acceptable payment agreement, or
. you have registered with us that all permanent members of your household are 62 or older AND you have entered into an acceptable payment agreement, or
. you have registered with us, by written notice from a registered physician, that a permanent member of your household is handicapped or seriously ill AND you have entered into an acceptable payment agreement.
Natural gas service will not be shut off during Winter Moratorium (November 1 through April 15) if:

- you meet any of the above guidelines, or
. you have registered with us as eligible for heating assistance, or
- you have registered with us that the principal wage earner in your household is unemployed as verified by a Department of Employment Security (DES) photo ID card or other verification from DES, or
. your unpaid gas bill does not exceed the amount stated by the RIPUC.


## SPECIAL CONDITIONS PREVENT TERMINA-

 TION OF SERVICE IF YOU HAVE A CHILD UNDER 24 MONTHS OLD AND A FINANCIAL HARDSHIP.If you or anyone presently and normally living in your house has a child under 24 months old, we will not terminate your gas service, provided you also have a financial hardship. Please call our Customer Contact Center at (800) 322-3223 immediately if this applies to you.

## Residential Consumer Rights

You have the right to dispute your bill. You may place a request to have the bill investigated by calling our Customer Service Department at (800) 322-3223. If you do not agree with the findings of the Company, you may appeal to the Division of Public Utilities and Carriers, Consumer Section at the address listed below.

If you have a problem paying your bill, our Customer Service Representatives will be happy to speak with you about our payment agreement options. If a mutually satisfactory payment agreement cannot be worked out, you may appeal to the Division of Public Utilities and Carriers Consumer Section at the address listed below.

## Division of Public Utilities and Carriers

Consumer Section
89 Jefferson Boulevard
Warwick, Rhode Island 02888
Toll-Free in RI (401) 780-9700
The State of Rhode Island, through the Low Income Home Energy Assistance Program (LIHEAP) provides eligible customers with assistance in paying their energy bills. The program operates from October - March. Customers who believe they may qualify for such assistance should contact the State of Rhode Island Energy Resource Office at (401) 574-9100 and/or their local Community Action Program agency.

Visit our website for a listing of all our Payment Agents.
Website - www.nationalgridus.com
Address all inquiries to:
300 Erie Boulevard West
Syracuse, NY 13202-4201
Attention: Customer Contact Center C-3

## Notice About Electronic Check Conversion

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

Please translate immediately.
Por favor, hágala traducir inmediatamente.
Traduzir imediatamente.
Traduire immédiatement.


KEEP THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.

## nationalgrid

| ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
| :--- | :--- | :--- |
|  | Jan 14, 2018 | $\$ 79.04$ |

PO Box 960
Northborough MA 01532

NATIONAL GRID
PO BOX 11739
NEWARK NJ 07101-4739



CRANSTON RI 02920-2841

The Narragansett Electric Company d/b/a National Grid
RIPUC Docket No. 4770
Attachment DIV 7-3-5
Page 2 of 3

| SERVICEFOR | BILLING PERIOD |
| :--- | :--- |
| Nov 21, 2017 to Dec 20, 2017 |  |

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:

Acct No:
 Cycle: 17,

Choosing an Energy Supplier You can choose who supplies your energy. No matter which energy supplier you choose, National Grid will continue to deliver energy to you safely, efficiently and reliably. We will also continue to provide your customer service, including mergency response and storm restoration. National Grid is dedicated to creating an open energy market that lets you choose from a variety of competitive energy suppliers, who may offer different pricing options. For information on authorized energy suppliers and how to choose, please visit us online at ngrid.com/ri-energychoice

## DETAIL OF CURRENT CHARGES

## Delivery Services



| Customer Charge |  |  | 22.00 |  |
| :--- | ---: | :--- | ---: | ---: |
| LIHEAP Enhancement Chg |  |  | 0.81 |  |
| Distr Chg Step 1 (Peak) | 0.5431 | x | 41.160 Therms | 22.35 |
| Distribution Adj Chg | 0.1637 | x | 41.160 Therms | 6.74 |
| Energy Efficiency Prgrms | $0.0726 \times$ | 41.160 Therms | 2.99 |  |
|  | Total Delivery Services | $\mathbf{\$ 5 4 . 8 9}$ |  |  |

## Supply Services

supplier National Grid

| Cost of Gas | $0.5291 \times \quad 41.160$ Therms | 21.78 |
| :--- | :---: | ---: |
|  | Total Supply Services | $\mathbf{\$ 2 1 . 7 8}$ |

## Other Charges/Adjustments

| Gross Earnings Tax | $0.0309278 \times 76.67$ | 2.37 |
| :--- | :---: | ---: |
|  | Total Other Charges/Adjustments | $\mathbf{\$ 2 . 3 7}$ |

www.nationalgridus.com EXPLANATION OF TERMS
National Grid uses the automated meter reading "Quickread" van to read meters every month in the Providence, RI area. If you receive a bill based on an estimated read, it will be adjusted by the next actual meter reading. Estimated bills are calculated on the history of your account and/or averaging factor.

## GAS USED

CCF Basic measurement of the volume of gas used. One CCF equals one hundred cubic feet.

## DELIVERY CHARGES

Customer Charge
A portion of the Company's cost to serve you with such items as mailing, system maintenance and record keeping and is not related to the quantity of gas used.

## Demand Charge

Medium rate and larger rate business customers receive a demand charge which is based on the customer's maximum average daily quantity (MADQ) and is a fixed rate determined by the demand the customer places on the gas distribution system.

Distribution Charge - Step Charges In each season, residential heating and small business rates are calculated using two consumption "steps." Step 1 and Step 2 appear when there is Peak/Off peak Season Cross Over and/or Price Change during the billing cycle.

## Therm Factor

Converts your usage from CCF into
Therms which is a measure of the heating value of the gas you used.

## Therm

To calculate therms, multiply the CCF used by the Therm Factor.

## Distribution Adjustment Charge (DAC)

is adjusted annually and is used to recover costs and/or share savings related to various services and customer programs. For example, system pressure balancing, earnings sharing, etc.

## Cost of Gas

is based on the gas used. The rate is usually adjusted annually to reflect the Company's actual cost to purchase gas on behalf of the customers.

## OTHER

## GET

Stands for State of Rhode Island Gross Earnings Tax.
Budget Billing Plan
A monthly payment plan that spreads your annual gas costs more evenly throughout the year. This program is free to all residential customers.

## Liheap Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than $\$ 10$ per year for each electric or natural gas service account.

## Returned Check Charge

Each unpaid check returned to National Grid will result in a charge of $\$ 15$.

## PROTECTION AGAINST SHUT-OFF*

Natural gas service will not be shut off if:
. you have made a recent acceptable payment, or
. you have entered into an acceptable payment agreement, or
. you have registered with us that all permanent members of your household are 62 or older AND you have entered into an acceptable payment agreement, or
. you have registered with us, by written notice from a registered physician, that a permanent member of your household is handicapped or seriously ill AND you have entered into an acceptable payment agreement.
Natural gas service will not be shut off during Winter Moratorium (November 1 through April 15) if:
. you meet any of the above guidelines, or

- you have registered with us as eligible for heating assistance, or
. you have registered with us that the principal wage earner in your household is unemployed as verified by a Department of Employment Security (DES) photo ID card or other verification from DES, or
- your unpaid gas bill does not exceed the amount stated by the RIPUC.


## SPECIAL CONDITIONS PREVENT TERMINATION OF SERVICE IF YOU HAVE A CHILD UNDER 24 MONTHS OLD AND A FINANCIAL

 HARDSHIP.If you or anyone presently and normally living in your house has a child under 24 months old, we will not terminate your gas service, provided you also have a financial hardship. Please call our Customer Contact Center at (800) 322-3223 immediately if this applies to you.

## Residential Consumer Rights

You have the right to dispute your bill. You may place a request to have the bill investigated by calling our Customer Service Department at (800) 322-3223. If you do not agree with the findings of the Company, you may appeal to the Division of Public Utilities and Carriers, Consumer Section at the address listed below.

If you have a problem paying your bill, our Customer Service Representatives will be happy to speak with you about our payment agreement options. If a mutually satisfactory payment agreement cannot be worked out, you may appeal to the Division of Public Utilities and Carriers Consumer Section at the address listed below.

## Division of Public Utilities and Carriers Consumer Section

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Warwick, Rhode Island 02888
Toll-Free in RI (401) 780-9700
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Attention: Customer Contact Center C-3

Please translate immediately.
Por favor, hágala traducir inmediatamente.
Traduzir imediatamente.
Traduire immédiatement.

Dec 7, 2017 to Jan 5, 2018

## ACCOUNT BALANCE

CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739
DATE BILL ISSUED
Jan 8, 2018

## Gas Usage History

| Month | Therms |  | Month | Therms |
| :--- | ---: | :--- | :--- | ---: |
| Jan 17 | 2082 |  | Aug 17 | 00 |
| Feb 17 | 2349 |  | Sep 17 | 00 |
| Mar 17 | 1995 |  | Oct 17 | 00 |
| Apr 17 | 2183 | Nov 17 | 00 |  |
| May 17 | 2224 | Dec 17 | 359 |  |
| Jun 17 | 549 | Jan 18 | 1523 |  |
| Jul 17 | 00 |  |  |  |

## nationalgrid

KEEP THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.

| ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
| :--- | :--- | :--- |
|  | Feb 1, 2018 | $\$ 1,579.86$ |



CROMWELL CT 06416


The Narragansett Electric Company d/b/a National Grid
RIPUC Docket No. 4770
Attachment DIV 7-3-6
Page 2 of 3

| nationalgrid | SERVICE FOR | BILLING PERIOD |  | PAGE 2 of 3 |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Dec 7, 2017 to Jan 5, 2018 |  |  |
|  |  | ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
|  | WARWICK RI 02889 |  | Feb 1, 2018 | \$ 1,579.86 |

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:


Choosing an Energy Supplier You can choose who supplies your energy. No matter which energy supplier you choose, National Grid will continue to deliver energy to you safely, efficiently and reliably. We will also continue to provide your customer service, including mergency response and storm restoration. National Grid is dedicated to creating an open energy market that lets you choose from a variety of competitive energy suppliers, who may offer different pricing options. For information on authorized energy suppliers and how to choose, please visit us online at ngrid.com/ri-energychoice

## DETAIL OF CURRENT CHARGES

## Delivery Services

| Service Period | $\begin{aligned} & \text { No. of } \\ & \text { days } \end{aligned}$ | Current <br> Reading | Previous Reading | Measured CCF | $x$ | Therm Factor | = | Therms Used |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dec 7 - Jan 5 | 29 | 42915 Actual | 41435 Actual | 1480 |  | 1.029 |  | 1522.920 |
| METER NUMBER |  | next scheduled read date on or about Feb 7 |  |  |  |  |  |  |
| rate C\&l Med |  |  |  |  |  |  |  |  |


| Customer Charge |  |  | 70.00 |
| :--- | ---: | :--- | ---: | ---: |
| LIHEAP Enhancement Chg |  |  | 0.81 |
| Distribution Charge | $0.1865 \times$ | 1522.920 Therms | 284.02 |
| Distribution Adj Chg | $0.1092 \times$ | 1522.920 Therms | 166.32 |
| Demand Charge | $1.3 \times$ | 73.059 Therms | 94.98 |
| Energy Efficiency Prgrms | $0.0726 \times$ | 1522.920 Therms | 110.56 |
|  | Total Delivery Services | $\mathbf{\$ 7 2 6 . 6 9}$ |  |

## Supply Services

supplier National Grid

| Cost of Gas | $0.5291 \times \quad 1522.920$ Therms | 805.78 |
| :--- | :--- | :--- | ---: |
|  | Total Supply Services | $\mathbf{\$ 8 0 5 . 7 8}$ |

## Other Charges/Adjustments

| Gross Earnings Tax | $0.0309278 \times \quad 1,532.47$ | 47.39 |
| :--- | ---: | ---: |
|  | Total Other Charges/Adjustments | $\mathbf{\$ 4 7 . 3 9}$ |

www.nationalgridus.com EXPLANATION OF TERMS
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. you have entered into an acceptable payment agreement, or
. you have registered with us that all permanent members of your household are 62 or older AND you have entered into an acceptable payment agreement, or
. you have registered with us, by written notice from a registered physician, that a permanent member of your household is handicapped or seriously ill AND you have entered into an acceptable payment agreement.
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. you meet any of the above guidelines, or

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## SPECIAL CONDITIONS PREVENT TERMINATION OF SERVICE IF YOU HAVE A CHILD UNDER 24 MONTHS OLD AND A FINANCIAL

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Toll-Free in RI (401) 780-9700
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Address all inquiries to:
300 Erie Boulevard West
Syracuse, NY 13202-4201
Attention: Customer Contact Center C-3

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Por favor, hágala traducir inmediatamente.
Traduzir imediatamente.
Traduire immédiatement.
www.nationalgridus.com
CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739
DATE BILL ISSUED
Dec 13, 2017

## Gas Usage History

| Month | Therms | Month | Therms |
| :---: | :---: | :---: | :---: |
| Dec 16 | 4111 | Jul 17 | 2508 |
| Jan 17 | 12724 | Aug 17 | 98 |
| Feb 17 | 8731 | Sep 17 | 694 |
| Mar 17 | 10038 | Oct 17 | 717 |
| Apr 17 | 8633 | Nov 17 | 332 |
| May 17 | 3634 | Dec 17 | 4123 |
| Jun 17 | 00 |  |  |

## nationalgrid

## ACCOUNT BALANCE

| Previous Balance |  | $2,176.15$ |
| :--- | ---: | ---: |
| Payment Received on DEC 7 (Check) | THANK YOU | -889.48 |
| Payment Received on NOV 13 (Check) | THANK YOU | $-1,286.67$ |
| Current Charges |  | $+4,312.39$ |
|  | Amount Due | $\$ 4,312.39$ |


| SUMMARY OF CURRENT CHARGES |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | DELIVERY <br> SERICES | SUPPLY <br> SERVIIES | OTHER CHARGES/ <br> ADJUSTMENTS | TOTAL |
| Gas Service | $2,001.77$ | $2,181.59$ |  | $4,183.36$ |
| Other Charges/Adjustments |  |  | 129.03 | 129.03 |
| Total Current Charges | $\mathbf{\$ 2 , 0 0 1 . 7 7}$ | $\mathbf{\$ 2 , 1 8 1 . 5 9}$ | $\mathbf{\$ 1 2 9 . 0 3}$ | $\mathbf{\$ 4 , 3 1 2 . 3 9}$ |

What is the Energy Efficiency Charge on my bill? This charge funds Energy Efficiency programs that can help consumers lower their energy usage and bills, improve comfort in their homes or businesses, and lower pollutants and carbon emissions in our communities. To learn how to take advantage of these programs and your eligibility, please call 1-866-903-2811 or visit www.ngrid.com/ri-ee.

* WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgrid.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

KEEP THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.

| ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
| :--- | :--- | :--- |
|  | Jan 6, 2018 | $\$ 4,312.39$ |

PO Box 960
Northborough MA 01532

Please do not mail payment
A separate Summary Bill has been submitted for payment.

NARRAGANSETT BAY COMMISSION
102 CAMPBELL AVE APT PLNT

BILLING PERIOD
Nov 8, 2017 to Dec 8, 2017
ACCOUNT NUMBER PLEASE PAY BY

52111-12001 Jan 6, 2018
PAGE 2 of 3

AMOUNT DUE
\$ 4,312.39

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:


Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:

## DETAIL OF CURRENT CHARGES

## Delivery Services

| Service Period | No. of days | Current <br> Reading | $\begin{aligned} & \text { Previous } \\ & \text { Reading } \end{aligned}$ | Measured CCF | $x$ | Therm Factor | $=$ | Therms Used |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nov 8 - Dec 8 | 30 | 903964 Estimate | 899957 Actual | 4007 |  | 1.029 |  | 4123.203 |
| METER NUMBER |  | next scheduled read date on or about Jan 11 |  |  |  |  |  |  |
| rate C\&I Larg | Load |  |  |  |  |  |  |  |


| Customer Charge |  |  | 175.00 |
| :--- | ---: | ---: | ---: |
| LIHEAP Enhancement Chg |  |  | 0.81 |
| Distribution Charge | $0.1727 \times$ | 4123.203 Therms | 712.08 |
| Distribution Adj Chg | $0.0986 \times$ | 4123.203 Therms | 406.54 |
| Demand Charge | $1.3 \times$ | 313.845 Therms | 408.00 |
| Energy Efficiency Prgrms | $0.0726 \times$ | 4123.203 Therms | 299.34 |
|  | Total Delivery Services | $\mathbf{\$ 2 , 0 0 1 . 7 7}$ |  |

## Supply Services

sUPPLIER National Grid

| Cost of Gas | $0.5291 \times r 4123.203$ Therms | $2,181.59$ |
| :--- | :---: | ---: | ---: |
|  | Total Supply Services | $\mathbf{\$ 2 , 1 8 1 . 5 9}$ |

## Other Charges/Adjustments

| Paperless Billing Credit |  | -0.34 |
| :--- | :---: | ---: | ---: |
| Gross Earnings Tax | $0.0309278 \times 4,183.02$ | 129.37 |
|  | Total Other Charges/Adjustments | $\mathbf{\$ 1 2 9 . 0 3}$ |

www.nationalgridus.com EXPLANATION OF TERMS
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## GAS USED

CCF Basic measurement of the volume of gas used. One CCF equals one hundred cubic feet.

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A portion of the Company's cost to serve you with such items as mailing, system maintenance and record keeping and is not related to the quantity of gas used.

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Distribution Charge - Step Charges In each season, residential heating and small business rates are calculated using two consumption "steps." Step 1 and Step 2 appear when there is Peak/Off peak Season Cross Over and/or Price Change during the billing cycle.

## Therm Factor

Converts your usage from CCF into
Therms which is a measure of the heating value of the gas you used.

## Therm

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## Distribution Adjustment Charge (DAC)

is adjusted annually and is used to recover costs and/or share savings related to various services and customer programs. For example, system pressure balancing, earnings sharing, etc.

## Cost of Gas

is based on the gas used. The rate is usually adjusted annually to reflect the Company's actual cost to purchase gas on behalf of the customers.

## OTHER

## GET

Stands for State of Rhode Island Gross Earnings Tax.
Budget Billing Plan
A monthly payment plan that spreads your annual gas costs more evenly throughout the year. This program is free to all residential customers.

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This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than $\$ 10$ per year for each electric or natural gas service account.

## Returned Check Charge

Each unpaid check returned to National Grid will result in a charge of $\$ 15$.

## PROTECTION AGAINST SHUT-OFF*

Natural gas service will not be shut off if:
. you have made a recent acceptable payment, or
. you have entered into an acceptable payment agreement, or
. you have registered with us that all permanent members of your household are 62 or older AND you have entered into an acceptable payment agreement, or
. you have registered with us, by written notice from a registered physician, that a permanent member of your household is handicapped or seriously ill AND you have entered into an acceptable payment agreement.
Natural gas service will not be shut off during Winter Moratorium (November 1 through April 15) if:
. you meet any of the above guidelines, or

- you have registered with us as eligible for heating assistance, or
. you have registered with us that the principal wage earner in your household is unemployed as verified by a Department of Employment Security (DES) photo ID card or other verification from DES, or
- your unpaid gas bill does not exceed the amount stated by the RIPUC.


## SPECIAL CONDITIONS PREVENT TERMINATION OF SERVICE IF YOU HAVE A CHILD UNDER 24 MONTHS OLD AND A FINANCIAL

 HARDSHIP.If you or anyone presently and normally living in your house has a child under 24 months old, we will not terminate your gas service, provided you also have a financial hardship. Please call our Customer Contact Center at (800) 322-3223 immediately if this applies to you.

## Residential Consumer Rights

You have the right to dispute your bill. You may place a request to have the bill investigated by calling our Customer Service Department at (800) 322-3223. If you do not agree with the findings of the Company, you may appeal to the Division of Public Utilities and Carriers, Consumer Section at the address listed below.

If you have a problem paying your bill, our Customer Service Representatives will be happy to speak with you about our payment agreement options. If a mutually satisfactory payment agreement cannot be worked out, you may appeal to the Division of Public Utilities and Carriers Consumer Section at the address listed below.

## Division of Public Utilities and Carriers Consumer Section

89 Jefferson Boulevard
Warwick, Rhode Island 02888
Toll-Free in RI (401) 780-9700
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Visit our website for a listing of all our Payment Agents.
Website - www.nationalgridus.com
Address all inquiries to:
300 Erie Boulevard West
Syracuse, NY 13202-4201
Attention: Customer Contact Center C-3

Please translate immediately.
Por favor, hágala traducir inmediatamente.
Traduzir imediatamente.
Traduire immédiatement.

| SERVICE FOR | BILLING PERIOD |  | PAGE 1 of 3 |
| :---: | :---: | :---: | :---: |
|  | Nov 24, 2017 | Dec 27, 2017 |  |
| LINCOLN RI 02865 | ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
|  |  | Jan 21, 2018 | \$ 9,370.73 |

NATURAL GAS BILL
www.nationalgridus.com
CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739
DATE BILL ISSUED
Dec 28, 2017

## Gas Usage History

| Month | Therms |  | Month | Therms |
| :--- | ---: | :--- | :--- | ---: |
| Dec 16 | 9423 | Jul 17 | 5545 |  |
| Jan 17 | 10744 | Aug 17 | 6286 |  |
| Feb 17 | 9806 |  | Sep 17 | 6235 |
| Mar 17 | 9693 |  | Oct 17 | 5473 |
| Apr 17 | 7475 |  | Nov 17 | 9097 |
| May 17 | 6432 | Dec 17 | 11431 |  |
| Jun 17 | 6391 |  |  |  |

## nationalgrid

## ACCOUNT BALANCE

| Previous Balance |  | $12,410.67$ |
| :--- | ---: | ---: |
| Payment Received on DEC 20 (Check) | THANK YOU | $-7,565.49$ |
| Payment Received on DEC 4 (Check) | THANK YOU | $-4,845.18$ |
| Current Charges |  | $+9,370.73$ |
|  | Amount Due | $\$ 9,370.73$ |

To avoid late payment charges of 1.25\%, \$ 9,370.73 must be received by Jan 212018.

| SUMMARY OF CURRENT CHARGES |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | DELIVERY SERVICES | SUPPLY SERVICES | OTHER CHARGES/ ADJUSTMENTS | TOTAL |
| Gas Service | 3,801.86 | 5,554.40 |  | 9,356.26 |
| Other Charges/Adjustments |  |  | 14.47 | 14.47 |
| Total Current Charges | \$ 3,801.86 | \$ 5,554.40 | \$ 14.47 | \$ 9,370.73 |

* Save time and money! Sign up for paperless billing and receive a $\$ 0.34$ credit on your monthly bill. Visit our website to enroll today.

What is the Energy Efficiency Charge on my bill? This charge funds Energy Efficiency programs that can help consumers lower their energy usage and bills, improve comfort in their homes or businesses, and lower pollutants and carbon emissions in our communities. To learn how to take advantage of these programs and your eligibility, please call 1-866-903-2811 or visit www.ngrid.com/ri-ee.

* WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgrid.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

KEEP THIS PORTION FOR YOUR RECORDS
RETURN THIS PORTION WITH YOUR PAYMENT.

| ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
| :--- | :--- | :--- |
|  | Jan 21, 2018 | $\$ 9,370.73$ |

PO Box 960
Northborough MA 01532
*****AUTO**5-DIGIT 02865



BILLING PERIOD
PAGE 2 of 3
Nov 24, 2017 to Dec 27, 2017
account number please pay by
AMOUNT DUE
Jan 21, 2018
\$ 9,370.73

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:

Acct No:
Cycle: 19

Choosing an Energy Supplier You can choose who supplies your energy. No matter which energy supplier you choose, National Grid will continue to deliver energy to you safely, efficiently and reliably. We will also continue to provide your customer service, including emergency response and storm restoration. National Grid is dedicated to creating an open energy market that lets you choose from a variety of competitive energy suppliers, who may offer different pricing options. For information on authorized energy suppliers and how to choose, please visit us online at ngrid.com/ri-energychoice

## DETAIL OF CURRENT CHARGES

## Delivery Services

| Service Period | No. of days | Current Reading | Previous Reading | Measured CCF | $x$ | Therm Factor | = | Therms Used |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nov 24 - Dec 27 | 33 | 968828 Actual | 957719 Actual | 11109 |  | 1.029 |  | 11431.161 |
| meter number |  | next scheduled read date on or about Jan 26 |  |  |  |  |  |  |
| rate C\&l Large | Load |  |  |  |  |  |  |  |


| Customer Charge |  |  | 175.00 |
| :--- | ---: | ---: | ---: |
| LIHEAP Enhancement Chg |  |  | 0.81 |
| Distribution Charge | $0.1007 \times$ | 11431.161 Therms | $1,151.12$ |
| Distribution Adj Chg | $0.0906 \times 11431.161$ Therms | $1,035.66$ |  |
| Demand Charge | $1.8 \times$ | x38.541 Therms | 609.37 |
| Energy Efficiency Prgrms | $0.0726 \times$ | 11431.161 Therms | 829.90 |
|  | Total Delivery Services | $\mathbf{\$ 3 , 8 0 1 . 8 6}$ |  |

## Supply Services

supplier National Grid

| Cost of Gas | $0.4859 \times 11431.161$ Therms | $5,554.40$ |
| :--- | :---: | ---: | ---: |
|  | Total Supply Services | $\mathbf{\$ 5 , 5 5 4 . 4 0}$ |

## Other Charges/Adjustments

| Gross Earnings Tax | $0.0015463 \times 9,356.26$ | 14.47 |
| :--- | ---: | ---: |
|  | Total Other Charges/Adjustments | $\mathbf{\$ 1 4 . 4 7}$ |

www.nationalgridus.com EXPLANATION OF TERMS
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## GAS USED

CCF Basic measurement of the volume of gas used. One CCF equals one hundred cubic feet.

## DELIVERY CHARGES

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Distribution Charge - Step Charges In each season, residential heating and small business rates are calculated using two consumption "steps." Step 1 and Step 2 appear when there is Peak/Off peak Season Cross Over and/or Price Change during the billing cycle.

## Therm Factor

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Therms which is a measure of the heating value of the gas you used.

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To calculate therms, multiply the CCF used by the Therm Factor.

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is adjusted annually and is used to recover costs and/or share savings related to various services and customer programs. For example, system pressure balancing, earnings sharing, etc.

## Cost of Gas

is based on the gas used. The rate is usually adjusted annually to reflect the Company's actual cost to purchase gas on behalf of the customers.

## OTHER

## GET

Stands for State of Rhode Island Gross Earnings Tax.
Budget Billing Plan
A monthly payment plan that spreads your annual gas costs more evenly throughout the year. This program is free to all residential customers.

## Liheap Charge

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## Returned Check Charge

Each unpaid check returned to National Grid will result in a charge of $\$ 15$.

## PROTECTION AGAINST SHUT-OFF*

Natural gas service will not be shut off if:
. you have made a recent acceptable payment, or
. you have entered into an acceptable payment agreement, or
. you have registered with us that all permanent members of your household are 62 or older AND you have entered into an acceptable payment agreement, or
. you have registered with us, by written notice from a registered physician, that a permanent member of your household is handicapped or seriously ill AND you have entered into an acceptable payment agreement.
Natural gas service will not be shut off during Winter Moratorium (November 1 through April 15) if:
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. you have registered with us that the principal wage earner in your household is unemployed as verified by a Department of Employment Security (DES) photo ID card or other verification from DES, or
- your unpaid gas bill does not exceed the amount stated by the RIPUC.


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 HARDSHIP.If you or anyone presently and normally living in your house has a child under 24 months old, we will not terminate your gas service, provided you also have a financial hardship. Please call our Customer Contact Center at (800) 322-3223 immediately if this applies to you.

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Traduzir imediatamente.
Traduire immédiatement.
www.nationalgridus.com
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1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
CORRESPONDENCE ADDRESS

## PO Box 960

Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739
DATE BILL ISSUED
Jan 2, 2018

## Gas Usage History

| Month |  |  |  | Therms |
| :--- | ---: | :--- | :--- | ---: |
|  |  |  | Month | Therms |
| Jan 17 | 29672 |  | Aug 17 | 2497 |
| Feb 17 | 31797 | Sep 17 | 762 |  |
| Mar 17 | 31809 | Oct 17 | 3350 |  |
| Apr 17 | 25998 | Nov 17 | 3195 |  |
| May 17 | 15365 | Dec 17 | 23101 |  |
| Jun 17 | 5190 | Jan 18 | 28197 |  |
| Jul 17 | 3004 |  |  |  |

## nationalgrid

KEEP THIS PORTION FOR YOUR RECORDS.
RETURN THIS PORTION WITH YOUR PAYMENT.

| ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
| :--- | :--- | :--- |
|  | Jan 26, 2018 | $\$ 38,720.76$ |



The Narragansett Electric Company d/b/a National Grid
RIPUC Docket No. 4770
Attachment DIV 7-3-9
Page 2 of 3

| nationalgrid | RVICE FOR | biluing period <br> Dec 1, 2017 to Jan 2, 2018 |  | PAGE 2 of 3 |
| :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |
|  |  | account number | PLEASE PAY By | AMOUNT DUE |
|  | CE RI 02914 |  | Jan 26, 2018 | \$ 38,720.76 |

Enroliment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:

Acct No:
Cycle: 3

Choosing an Energy Supplier You can choose who supplies your energy. No matter which energy supplier you choose, National Grid will continue to deliver energy to you safely, efficiently and reliably. We will also continue to provide your customer service, including emergency response and storm restoration. National Grid is dedicated to creating an open energy market that lets you choose from a variety of competitive energy suppliers, who may offer different pricing options. For information on authorized energy suppliers and how to choose, please visit us online at ngrid.com/ri-energychoice

## DETAIL OF CURRENT CHARGES

## Delivery Services

| Service Period | No. of days | Current Reading | Previous Reading | Measured CCF | $\times$ | Therm Factor | = | Therms Used |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dec 1 - Jan 2 | 32 | 641636 Actual | 614234 Actual | 27402 |  | 1.029 |  | 28196.658 |
| meter number |  | next scheduled read date on or about Feb 1 |  |  |  |  |  |  |
| rate C\&l Extr | Low | oad |  |  |  |  |  |  |


| Customer Charge |  |  | 425.00 |
| :--- | ---: | :--- | ---: | ---: |
| LIHEAP Enhancement Chg |  |  | 0.81 |
| Distribution Charge | $0.0328 \times 28196.658$ Therms | 924.85 |  |
| Distribution Adj Chg | $0.0235 \times 28196.658$ Therms | 662.61 |  |
| Demand Charge | $1.3 \times 21136.016$ Therms | $1,476.82$ |  |
| Energy Efficiency Prgrms | $0.0726 \times$ | 28196.658 Therms | $2,047.08$ |
|  | Total Delivery Services | $\mathbf{\$ 5 , 5 3 7 . 1 7}$ |  |

## Supply Services

supplier National Grid

| Cost of Gas | $0.5291 \times 28196.658$ Therms | $14,918.85$ |
| :--- | ---: | ---: | ---: |
|  | Total Supply Services | $\mathbf{\$ 1 4 , 9 1 8 . 8 5}$ |

## Other Charges/Adjustments

| Gross Earnings Tax | $0.0309278 \times 20,456.02$ | 632.66 |
| :--- | ---: | ---: |
|  | Total Other Charges/Adjustments | $\mathbf{\$ 6 3 2 . 6 6}$ |

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. you have entered into an acceptable payment agreement, or
. you have registered with us that all permanent members of your household are 62 or older AND you have entered into an acceptable payment agreement, or
. you have registered with us, by written notice from a registered physician, that a permanent member of your household is handicapped or seriously ill AND you have entered into an acceptable payment agreement.
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. you have registered with us that the principal wage earner in your household is unemployed as verified by a Department of Employment Security (DES) photo ID card or other verification from DES, or
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300 Erie Boulevard West
Syracuse, NY 13202-4201
Attention: Customer Contact Center C-3

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Traduzir imediatamente.
Traduire immédiatement.

| SERVICE FOR | BILLING PERIOD |  | PAGE 1 of 3 |
| :---: | :---: | :---: | :---: |
|  | Nov 8, 2017 to Dec 11, 2017 |  |  |
| PROVIDENCE RI 02903 | ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
|  |  | Jan 4, 2018 | \$ 13,608.53 |

NATURAL GAS BILL
www.nationalgridus.com
CUSTOMER SERVICE
1-800-322-3223
CREDIT DEPARTMENT
1-888-211-1313
GAS EMERGENCIES
1-800-640-1595
POWER OUTAGE OR DOWNED LINE
1-800-465-1212
CORRESPONDENCE ADDRESS
PO Box 960
Northborough, MA 01532-0960
PAYMENT ADDRESS
PO Box 11739
Newark, NJ 07101-4739
DATE BILL ISSUED
Dec 11, 2017

## Gas Usage History

| Month | Therms |  | Month | Therms |
| :--- | ---: | :--- | :--- | ---: |
|  | Dec 16 | 23516 |  | Jul 17 |
| Jan 17 | 20366 |  | Aug 17 | 9737 |
| Feb 17 | 16888 |  | Sep 17 | 12039 |
| Mar 17 | 16602 | Oct 17 | 13296 |  |
| Apr 17 | 16816 | Nov 17 | 15936 |  |
| May 17 | 9532 | Dec 17 | 18897 |  |
| Jun 17 | 12983 |  |  |  |

## nationalgrid

## ACCOUNT BALANCE

| Previous Balance | $11,381.47$ |  |
| :--- | ---: | ---: |
| Payment Received on NOV 30 (Check) | THANK YOU | $-11,381.47$ |
| Current Charges |  | $+13,608.53$ |
|  | Amount Due | $\mathbf{\$ 1 3 , 6 0 8 . 5 3}$ |

To avoid late payment charges of 1.25\%, \$ 13,608.53 must be received by Jan 42018.

| SUMMARY OF CURRENT CHARGES |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | DELIVERY <br> SERVICES | SUPPLY <br> SERVICES | OTHER CHARGES/ <br> ADJUSTMENTS | TOTAL |
| Gas Service | $4,018.78$ | $9,181.84$ |  | $13,200.62$ |
| Other Charges/Adjustments |  |  | 407.91 | 407.91 |
| Total Current Charges | $\mathbf{\$ 4 , 0 1 8 . 7 8}$ | $\mathbf{\$ 9 , 1 8 1 . 8 4}$ | $\mathbf{\$ 4 0 7 . 9 1}$ | $\mathbf{\$ 1 3 , 6 0 8 . 5 3}$ |

What is the Energy Efficiency Charge on my bill? This charge funds Energy Efficiency programs that can help consumers lower their energy usage and bills, improve comfort in their homes or businesses, and lower pollutants and carbon emissions in our communities. To learn how to take advantage of these programs and your eligibility, please call 1-866-903-2811 or visit www.ngrid.com/ri-ee.

* WILL WE BE ABLE TO REACH YOU DURING A POWER OUTAGE?: During a power outage, phones with a direct link to a local phone line are able to operate. Phones that are not directly linked (for example, wireless phones with answering machines) need electricity to make/receive calls. If you would like to register another phone number, such as a cell phone, as your account's primary phone number, please go to www.nationalgrid.com/myaccount to update your information so that we may be able to reach you with important information during power outages.

PO Box 960 Northborough MA 01532

KEEP THIS PORTION FOR YOUR RECORDS
RETURN THIS PORTION WITH YOUR PAYMENT.

| ACCOUNT NUMBER | PLEASE PAY BY | AMOUNT DUE |
| :--- | :--- | :--- |
|  | Jan 4, 2018 | $\$ 13,608.53$ |


| biLLING PERIOD |  | PAGE 2 of 3 |
| :---: | :---: | :---: |
| Nov 8, 2017 | 11,2017 |  |
| account number | please pay by | AMOUNT DUE |
|  | Jan 4, 2018 | \$ 13,608.53 |

Enrollment Information
To enroll with a supplier or change to another supplier, you will need the following information about your account:

Acct No:


Choosing an Energy Supplier You can choose who supplies your energy. No matter which energy supplier you choose, National Grid will continue to deliver energy to you safely, efficiently and reliably. We will also continue to provide your customer service, including emergency response and storm restoration. National Grid is dedicated to creating an open energy market that lets you choose from a variety of competitive energy suppliers, who may offer different pricing options. For information on authorized energy suppliers and how to choose, please visit us online at ngrid.com/ri-energychoice

## DETAIL OF CURRENT CHARGES

## Delivery Services



| Customer Charge |  |  | 425.00 |
| :--- | ---: | ---: | ---: | ---: |
| LIHEAP Enhancement Chg |  |  | 0.81 |
| Distribution Charge | $0.0256 \times 18896.556$ Therms | 483.75 |  |
| Distribution Adj Chg | $0.0197 \times$ | 18896.556 Therms | 372.26 |
| Demand Charge | $1.8 \times r$ | 758.373 Therms | $1,365.07$ |
| Energy Efficiency Prgrms | $0.0726 \times$ | 18896.556 Therms | $1,371.89$ |
|  | Total Delivery Services | $\mathbf{\$ 4 , 0 1 8 . 7 8}$ |  |

## Supply Services

supplier National Grid

| Cost of Gas | $0.4859 \times 18896.556$ Therms | $9,181.84$ |
| :--- | :--- | ---: | ---: |
|  | Total Supply Services | $\mathbf{\$ 9 , 1 8 1 . 8 4}$ |

## Other Charges/Adjustments

| Paperless Billing Credit |  | -0.34 |
| :--- | :---: | ---: | ---: |
| Gross Earnings Tax | $0.0309278 \times \quad 13,200.28$ | 408.25 |
|  | Total Other Charges/Adjustments | $\mathbf{\$ 4 0 7 . 9 1}$ |

www.nationalgridus.com EXPLANATION OF TERMS
National Grid uses the automated meter reading "Quickread" van to read meters every month in the Providence, RI area. If you receive a bill based on an estimated read, it will be adjusted by the next actual meter reading. Estimated bills are calculated on the history of your account and/or averaging factor.

## GAS USED

CCF Basic measurement of the volume of gas used. One CCF equals one hundred cubic feet.

## DELIVERY CHARGES

Customer Charge
A portion of the Company's cost to serve you with such items as mailing, system maintenance and record keeping and is not related to the quantity of gas used.

## Demand Charge

Medium rate and larger rate business customers receive a demand charge which is based on the customer's maximum average daily quantity (MADQ) and is a fixed rate determined by the demand the customer places on the gas distribution system.

Distribution Charge - Step Charges In each season, residential heating and small business rates are calculated using two consumption "steps." Step 1 and Step 2 appear when there is Peak/Off peak Season Cross Over and/or Price Change during the billing cycle.

## Therm Factor

Converts your usage from CCF into
Therms which is a measure of the heating value of the gas you used.

## Therm

To calculate therms, multiply the CCF used by the Therm Factor.

## Distribution Adjustment Charge (DAC)

is adjusted annually and is used to recover costs and/or share savings related to various services and customer programs. For example, system pressure balancing, earnings sharing, etc.

## Cost of Gas

is based on the gas used. The rate is usually adjusted annually to reflect the Company's actual cost to purchase gas on behalf of the customers.

## OTHER

## GET

Stands for State of Rhode Island Gross Earnings Tax.
Budget Billing Plan
A monthly payment plan that spreads your annual gas costs more evenly throughout the year. This program is free to all residential customers.

## Liheap Charge

This charge is required under Rhode Island law and will be used to provide funding for a Low-Income Home Energy Assistance Program ("LIHEAP") Enhancement Plan, designed to assist low-income electric and natural gas households with their home energy and heating needs. By law, this charge may not be more than $\$ 10$ per year for each electric or natural gas service account.

## Returned Check Charge

Each unpaid check returned to National Grid will result in a charge of $\$ 15$.

## PROTECTION AGAINST SHUT-OFF*

Natural gas service will not be shut off if:
. you have made a recent acceptable payment, or
. you have entered into an acceptable payment agreement, or
. you have registered with us that all permanent members of your household are 62 or older AND you have entered into an acceptable payment agreement, or
. you have registered with us, by written notice from a registered physician, that a permanent member of your household is handicapped or seriously ill AND you have entered into an acceptable payment agreement.
Natural gas service will not be shut off during Winter Moratorium (November 1 through April 15) if:
. you meet any of the above guidelines, or

- you have registered with us as eligible for heating assistance, or
. you have registered with us that the principal wage earner in your household is unemployed as verified by a Department of Employment Security (DES) photo ID card or other verification from DES, or
- your unpaid gas bill does not exceed the amount stated by the RIPUC.


## SPECIAL CONDITIONS PREVENT TERMINATION OF SERVICE IF YOU HAVE A CHILD UNDER 24 MONTHS OLD AND A FINANCIAL

 HARDSHIP.If you or anyone presently and normally living in your house has a child under 24 months old, we will not terminate your gas service, provided you also have a financial hardship. Please call our Customer Contact Center at (800) 322-3223 immediately if this applies to you.

## Residential Consumer Rights

You have the right to dispute your bill. You may place a request to have the bill investigated by calling our Customer Service Department at (800) 322-3223. If you do not agree with the findings of the Company, you may appeal to the Division of Public Utilities and Carriers, Consumer Section at the address listed below.

If you have a problem paying your bill, our Customer Service Representatives will be happy to speak with you about our payment agreement options. If a mutually satisfactory payment agreement cannot be worked out, you may appeal to the Division of Public Utilities and Carriers Consumer Section at the address listed below.

## Division of Public Utilities and Carriers Consumer Section

89 Jefferson Boulevard
Warwick, Rhode Island 02888
Toll-Free in RI (401) 780-9700
The State of Rhode Island, through the Low Income Home Energy Assistance Program (LIHEAP) provides eligible customers with assistance in paying their energy bills. The program operates from October - March. Customers who believe they may qualify for such assistance should contact the State of Rhode Island Energy Resource Office at (401) 574-9100 and/or their local Community Action Program agency.

Visit our website for a listing of all our Payment Agents.
Website - www.nationalgridus.com
Address all inquiries to:
300 Erie Boulevard West
Syracuse, NY 13202-4201
Attention: Customer Contact Center C-3

Please translate immediately.
Por favor, hágala traducir inmediatamente.
Traduzir imediatamente.
Traduire immédiatement.

## Division 7-4

## Request:

Re: the Direct Testimony of Witness Normand at page 9 of 31 , line 19, through page 10, line 3. Please provide an explanation of the ratemaking principal that supports the use of "some rational basis" as a substitute for a more cost causative relationship.

## Response:

In terms of describing allocation and allocators used in the cost of service study "some rational basis" is meant to refer to "cost causation."

## Division 7-5

## Request:

Re: the Direct Testimony of Witness Normand at page 10 of 31. Please:
a. Identity the components of the costs that comprise Narragansett Gas' Intangible Plant.
b. Explain how the incurrence of costs for each component of Narragansett Gas' Intangible Plant costs is cost-causatively related to:

1. The Company's incurrence of its "total plant" costs;
2. The Company's incurrence of "total labor" costs.

## Response:

a. Please refer to Schedule PMN-3, Pages 3 and 4, Lines 1 through 3, ${ }^{1}$ for the components that comprise Intangible Plant. The components are Gas Franchises \& Consents, Miscellaneous Intangible Plant, and Miscellaneous Intangible Plant - Capital Software.
b. Acct 302.00-Gas Franchises \& Consents - $\$ 213,499$ relates mostly to the investment in the gas utility and was allocated on total plant in service "PLANT".

Acct 303.00-Miscellaneous Intangible Plant - $\$ 5,085$ relates to small intangible items and were allocated on total plant in service "PLANT".

Acct 303.01 - Miscellaneous Intangible Capitalized Software - $\$ 29,888,379$ relates to capitalized software used by the Company and labor costs are the main cost driver. The "LABOR" allocator, which is the total of the test year labor costs, was used as an allocator.

[^0]Prepared by or under the supervision of: Paul Normand

## Division 7-6

## Request:

Re: the Direct Testimony of Witness Normand at page 11 of 31 , lines 5-16; Schedule PMN-3, Rate Design, pages 43 and 44 of 74 ; and Schedule PMN-9, pages 1-8. Please provide the electronic spreadsheet files, data, analyses, and assumptions used to compute the Distribution RSUM allocator for each rate class that Witness Normand has used in this proceeding.

Response:
Please refer to the Excel workpapers files accompanying the Company's I initial filing with the filename "1-18 Design Winter Sales rate year Rev 10-19-17.xlsx", and the tab named "RSUM." Also, please refer to Schedule PMN-9, Pages 2-9 (Bates Pages 18-25 of Book 14) and Pages 1023 (Bates Pages 10-23 of Book 14).

## Division 7-7

## Request:

Re: the Direct Testimony of Witness Normand at page 12 of 31 , lines $8-10$. Please identify and document each "factor" taken from:
a. Narragansett Gas' continuing property records;
b. Narragansett Gas' general accounting records;
c. Other available sources.

## Response:

Please refer to Schedule PMN-6, Pages 2-3 (Bates Pages 208-209 of Book 13) for a description of the Customer Function Allocators employed in Narragansett Gas' class allocated cost of service study (ACOSS).
a. The number of meters and number of services by rate class were extracted from National Grid's customer records contained in the billing system and GIS mapping system.
b. Detail for FERC accounts 903 (Customer Records and Collection Expenses) and 908 (Customer Assistance Expenses) was taken from Narragansett Gas' general accounting records and grouped by function (credit and collections, billing services, etc.) in order to weight appropriate cost allocators and derive a composite allocator for customer expenses.
c. Other factors taken from various sources include:

- Meter replacement costs were taken from National Grid's meter purchasing group.
- Meter reading costs were estimated by National Grid's Customer Metering Services (CMS) group.
- Customer deposits were derived by querying Narragansett Gas' billing system.
- Cost per service was estimated for 2" services, 2"- 4" services, and greater than 4" services by Narragansett Gas' Process and Performance group.

Prepared by or under the supervision of: Paul Normand

## Division 7-8

## Request:

Re: the Direct Testimony of Witness Normand at page 12 of 31 , lines 13-15. Please provide the workpapers, data, analyses, and assumptions relied by to assess the "total number of services" for each rate class. Please include in the response to this request any and all information developed by or for the Company with respect to:
a. The numbers instances in which more than one account is served through a single service line;
b. The number accounts for each rate class that are served through shared service lines.

## Response:

Please refer to the Excel workpapers files accompanying the Company's initial filing having the filename "Response to 1-22 and 1-24 Service Allocators (Sch PMN-9 Pg 44).xlsx". The Company identified the number of services by rate class by utilizing its GIS mapping system, while making a few assumptions in cases where the system did not contain the necessary data, as demonstrated in its workpaper file.
a. Narragansett Gas does not have information regarding how many accounts are served off of each service, but it does have limited information for instances where a single service line provides gas service to more than one rate class. This information is retained in the Company's GIS mapping system, which was used to identify the number of services per rate class. The system stores service line data based on premises and is able to identify instances where one service line is associated with multiple rate classes. Based on the information in the GIS system, there are approximately 7,700 services where each has at least two different rate classes applicable to it. Of this quantity, approximately 4,100 share either the two residential heating classes (Rates 12 and 13) or the two residential non-heating classes (Rates 11 and 12). The system does not store the number of accounts for each rate class identified, only that there is more than one rate class served off of a single service line. Therefore, the 7,700 services would not include shared services where all the accounts sharing the service are with the same rate class. Therefore, the information above is not indicative of the total number of services with multiple accounts, but rather the number of services that are assigned more than one rate class.
b. Please see the response to part a. above.

## Division 7-9

## Request:

Re: the Direct Testimony of Witness Normand at page 12 of 31 , lines $15-17$. Please provide the workpapers, data, analyses, and assumptions relied upon to assess "typical replacement costs for meters used to serve each rate class."

## Response:

Please refer to the Excel workpaper file accompanying the Company's response to Division 7-1 with the filename "1-21 1-23 Meter Alloctors.xlsx".

## Division 7-10

## Request:

Re: the Direct Testimony of Witness Normand at page 13 of 31, lines 8-10. Please identify and quantify the "capitalized labor" costs by FERC account that are included in the development of Witness Normand's LABOR allocator.

## Response:

Please refer to Schedule PMN-3, Pages 39 through 40, Lines 25 and $26,{ }^{1}$ for the capitalized labor costs included in the development of the LABOR allocator, which include costs related to Construction Work in Progress and Retirement Work in Progress, for Distribution Plant (Line 25) and LNG Plant (Line 26). The costs were reviewed and classified as $\$ 25,424,135$

Distribution Plant related and $\$ 2,508,356$ as LNG Plant related.

[^1]Prepared by or under the supervision of: Paul Normand

## Division 7-11

## Request:

Re: the Direct Testimony of Witness Normand at page 14 of 31, lines 8-10. Please:
a. Verify that non-firm margins are no longer subject to sharing for the Company's Rhode Island operations.
b. Explain why Non-Firm Service is not shown as a separate class within the Company's class cost of service allocation study.
c. Specific all criteria that the witness believes would need to be met to Non-Firm Service to be treated in the same manner as firm service rate classifications within the Company's class cost of service allocations.

## Response:

a. Non-firm margins are no longer subject to sharing pursuant to the Public Utilities Commission's (PUC) decision in Narragansett Gas's annual Distribution Adjustment Charge filing in Docket No. 4708. In this proceeding, Narragansett Gas and the Division of Public Utilities and Carriers (Division) jointly recommended to the PUC that it approve the elimination of the On-System Margin Credit factor. This factor reconciled the actual non-firm margin with the amount of non-firm margin credited to Narragansett Gas's class cost of service, subject to adjustment for any reduction in non-firm customers, upon which it designed base distribution rates approved by the PUC in the Company's 2012 general rate case in Docket No. 4323. The PUC approved the joint recommendation of Narragansett Gas and the Division at the conclusion of the hearing held on October 30, 2017.
b. The class cost of service is prepared to reflect firm service with the majority of costs directly related to firm service. Therefore, non-firm service is appropriately excluded from Narragansett Gas's proposed class cost of service. However, as a result of Narragansett Gas's settlement in its general rate case approved by the PUC in Docket No. 4323, Narragansett Gas has included a separate illustrative class cost of service showing non-firm service as a separate class in the filed workpapers. Please see Schedule PMN-9, Pages 49-122 (see Bates Pages 65-138 of Book 14).
c. The main criteria for classifying a customer as Non-Firm Service is that Narragansett Gas does not use a non-firm customer's peak load in the planning process for plant investments because the customer is subject to interruption by Narragansett Gas in the event that Narragansett Gas requires such an interruption to provide reliable service to its

Prepared by or under the supervision of: Paul Normand
firm customers. Consequently, a non-firm customer is not receiving the same level of reliable delivery service as provided to a firm customer. A non-firm customer would be treated in the same manner as a firm customer in Narragansett Gas's class cost of service allocations only if the customer returned to firm service and was accounted for in Narragansett Gas's planning process for plant investments.

## Division 7-12

## Request:

Re: the Direct Testimony of Witness Normand at page 14 of 31, lines 8-10. Please:
a. Identify and quantify all elements of non-firm revenue that the Company includes within the "non-firm revenue margins" that are allocated among rate classes on the distribution DISTR allocator.
b. Provide the workpapers, data, analyses, and assumptions relied upon to support the appropriateness of allocating non-firm revenue margins among the Company's firm gas service rate classifications.

## Response:

a. Narragansett Gas included the base distribution charges component of non-firm customers rate year billings as the revenue credit allocated among rate classes based on the distribution DISTR allocator. As shown on Schedule PMN-3, Page 15, Line 3 (see Bates Page 62 of Book 13), the non-firm revenue allocated among rate classes on the DISTR allocator totals $\$ 1,388,117$.
b. Non-firm customers are subject to interruption (coldest days, etc.) and use the unused capacity of the distribution plant that was installed for the benefit of firm customers. The revenue generated by the use of the distribution capacity by non-firm customers is appropriate in that they are benefiting from the distribution system, and it would be inequitable for firm customers to not realize the benefit of the revenue generated by paying for 100 percent of the cost of the system. The non-firm margins from these interruptible customers are therefore allocated to firm customers using the "DISTR" allocator, which is the distribution plant capacity allocator.

## Division 7-13

## Request:

Re: the Direct Testimony of Witness Normand at page 15 of 31, lines 3-5. Please identify and quantify each element of Operation and Maintenance expenses that the witness classifies as "plant-related capacity expenses.

## Response:

The functionalization of Operation and Maintenance costs into the "plant" related capacity expenses is shown in Schedule PMN-4, Pages 17-26 (Bates Pages 139-148 of Book 13). The column labeled "CAP-PROD-LNG" shows the cost functionalized as LNG capacity costs. The column labeled "CAP-DST-OTH" show the costs functionalized as distribution capacity excluding distribution mains four inches and below. The column labeled "CAP-DST-FAC" shows the costs functionalized as mains four inches and below. The column labeled "CAPACITY" shows the sum of the three functions described above.

## Division 7-14

## Request:

Re: the Direct Testimony of Witness Normand at page 16 of 31, lines 5-7. Please explain the meaning of the phrase "existing and equalized revenue requirement levels" as it is used by the witness. If "equalized revenue requirement levels" are intended to reference revenue requirements at equalized class rates of return, so state. If a different meaning is intended, please explain the intended meaning and document the witness' determination of "equalized revenue requirement levels."

## Response:

The phrase "existing revenue requirement levels" refers to existing revenues and the rates of return they produce in a cost of service study. Please see Schedule PMN-2, Pages 3-4, Line 5, for existing revenue levels and Line 3 for rates of return at existing rates (see Bates Pages 44-45 of Book 13).

The phrase "equalized revenue requirement levels" refers to revenue requirements at equalized class rates of return. Please see Schedule PMN-2, Pages 3-4, Line 10 for equalized rates of return revenue levels and Line 8 for the claimed rates of return that produce the equalized revenue levels (see Bates Pages 44-45 of Book 13).

## Division 7-15

## Request:

Re: the Direct Testimony of Witness Normand at page 16 of 31, lines 15-19. Please:
a. Provide the witness' quantification of the rates of return that the residential low-income classes would generate if shown separately in the Company's Allocated Cost of Service Study.
b. Document and quantify the subsidies to low income residential classes (R11 and R13) that the witness has included in his cost studies.

## Response:

a. An Allocated Cost of Service Study (ACOSS) should group customers that are homogeneous and exhibit similar service needs, usage, and cost to serve. Because these characteristics for a non-low income residential customer and a low income residential customer are fundamentally the same, it is appropriate to group them together in an ACOSS. Revising the ACOSS model and associated external allocators to split out the residential low income rate classes would be administratively burdensome.
b. There are no subsidies to customers on Narragansett Gas's low income rate classes included in the Rate Design Schedule PMN-7 (Bates Pages 2-7 of Book 14) since low income customers' rate year billing determinants were priced at the full undiscounted residential rates. The statements on Page 16, Lines 17-19, of the pre-filed direct testimony of Company Witness Paul M. Normand (Bates Page 19 of Book 13) indicate that low income subsidies are reflected in the analyses of present rates and revenues only, as found on Schedule PMN-2, Pages 3 and 4, Lines 1 through 7 (see Bates Pages 44-45 of Book 13). Narragansett Gas has estimated the rate year subsidies for the residential heating and non-heating rate classes in Schedule PP-2, Page 2 (Bates Page 58 of Book 15), Line (13), Column (c) and Column (f), respectively.

## Division 7-16

## Request:

Re: the Direct Testimony of Witness Normand at page 20 of 31, lines 1-3 where reference is made to "some rather large increases." Please:
a. Identify all criteria used by Witness Normand to assess the acceptability of above average revenue increase percentages for each rate class.
b. Document and explain the witness' rationale for when in the context of the Company's overall revenue increase request in this proceeding an increase for an individual rate class becomes "rather large."

## Response:

a. The above-average revenue increase proposed for some customer classes is but a small step to improving the individual class rate of return and existing inequities (subsidies) that are rather large for some classes (see Schedule PMN-2, Page 3, Lines 3, 11 and $12^{1}$ ). A major component of their existing inequities is the partial recovery of fixed costs relating to services and meters through the volumetric charge, resulting in the subsidization of low use classes by high use classes.
b. A rather large proposed increase is a function of the Company's overall revenue increase coupled with the existing subsidies and pricing levels that demonstrate class inequities. The larger the overall increase (over 10 percent), the lesser should the individual class increase be moderated, as was done in this proposed rate design where a target or cap increase was established for individual classes that was 15 percent greater than the overall average increase (Table 1, Page 22 of the pre-filed direct testimony of Company Witness Paul M. Normand ${ }^{2}$ ).

[^2]Prepared by or under the supervision of: Paul Normand

## Division 7-17

## Request:

Re: the Direct Testimony of Witness Normand at page 21 of 31, line 1. Please document and explain the derivation of the 1.15 multiplier used to establish the proposed cap for percentage increases in revenue requirements by class.

## Response:

Utilizing a 1.15 multiplier in the revenue capping process allows for some differentiation between rate class increases in order to afford some movement towards equalized rates of return, while also ensuring that no rate class receives an increase that is unfair or out of line with the other classes, as shown in Table 1 on Page 22 of the Pre-filed Direct Testimony of Company Witness Paul M. Normand (Bates Page 25 of Book 13). Please see the Company's response to Division 7-16(b) for further discussion of the 1.15 multiplier.

## Division 7-18

## Request:

Re: the Direct Testimony of Witness Normand at page 22 of 31 . Please explain why the Proposed "Total Narragansett Gas" increase shown on the last line of Table 1 is less than the "Total Narragansett Gas" Increase to Uniform ROR shown on the same line.

## Response:

The increase is less than the overall increase at uniform rates of return because the proposed volumetric rates are truncated at four decimal places, resulting in a lower total revenue recovery (please see Schedule PMN-7, Page 4, Columns (V) - (Z)) (Bates Page 5 of Book 14).

## Division 7-19

## Request:

Re: the Direct Testimony of Witness Normand at page 22 of 31. Please:
a. Provide citation to, and the specific language of, the portion of the Commission's order in Narragansett Gas' 2012 Rate Case that approved the elimination of "all existing block structure" for gas service rate classes.
b. Verify that Narragansett Gas' current rates include blocked distribution charges for Residential Heat and Small C\&I customers served under Rates 12, 13, and 21.

## Response:

a. The pre-filed direct testimony of Company Witness Paul M. Normand refers to the existing block structure as approved for Narragansett Gas in the Company's 2012 rate case in Docket No. 4323, and did not intend to indicate that the elimination of the block structure was approved in the 2012 rate case.
b. Narragansett Gas confirms that the Residential Heating and Small C\&I rate classes (Rates 12, 13, and 21) have blocked distribution rates, as noted in Schedule PMN-7, Page 1 (Current Rates), Rows 11-20, Columns (M) and (N) (see Bates Page 2 of Book 14).

## Division 7-20

## Request:

Re: the Direct Testimony of Witness Normand at page 23 of 31, determination of proposed customer charges for gas service customers. Please:
a. Provide all actual cost data and analyses relied upon to assess the reasonableness and appropriateness of the $\$ 735$ per month customer charge for Non-Firm customers.
b. Verify that the Company's current Gas Tariff includes three different levels of customer charges for Non-Firm Transportation (NFT) Service customers, and demonstrate the relationship between those current tariff charges and the $\$ 625$ per month "Current" customer charge for Non-Firm shown in Table 2.
c. Explain how the proposed customer charge for Non-Firm customers considers the provisions of the Company's tariff that require that customers who take Non-Firm Transportation Service must have telemetering equipment in-place.
d. Explain how the proposed customer charge for Non-Firm customers the proposed requirement in Section 6, Transportation Terms and Conditions, Schedule C, Sheet 15, Item 2.02.0, Telemetering, that may require NFT customers to pay an "initial lump sum fee" for a meter equipped with a wireless module and pay an annual fee for a "data plan."

## Response:

a. To derive the $\$ 735$ monthly customer charge for these large Non-Firm customers, the rate design approach simply applied the same percent increase as the C\&I Extra Large customer class of $117.65 \%$ ( $\$ 500$ proposed customer charge $\div \$ 425$ current customer charge). Narragansett Gas took several factors into account in deciding to consolidate the Non-Firm customer charges to a single uniform charge for Non-Firm Sales and Non-Firm Transportation customers. Consolidation would simplify the rate structure for Non-Firm customers, of which only 11 currently exist. There are two customers on the Non-Firm Sales rate, which is closed to new customers, and nine customers on the Non-Firm Transportation rate, which has experienced a steady decline in customers over the past several years. All 11 Non-Firm customers are Extra Large customers, so it was logical to consolidate the customer charge based on the proposed increase in the Extra Large rate class's customer charge.
b. Table 2 on Page 23 of the pre-filed direct testimony of Company Witness Paul M. Normand (Bates Page 26 of Book 13) shows the existing $\$ 625$ customer charge for Extra Large Non-Firm (Sales) customers. Narragansett Gas's current tariff also includes a
customer charge of $\$ 405$ for Large Non-Firm Sales customers and $\$ 185$ for Medium Non-Firm Sales Customers. The tariffs also include customer charges for Extra Large, Large, and Medium Non-Firm Transportation customers of \$715, \$485, and \$275, respectively.
c. The provisions of Narragansett Gas's Transportation Terms and Conditions, Schedule PP-5-GAS, Section 6, Schedule C, Sheet 15 (Bates Page 244 of Book 17), indicate that the Non-Firm Transportation (NFT) customer is only responsible for the device that attaches to Narragansett Gas's meter that allows for the monitoring of gas usage through a telephone landline. This provision also obligates the NFT customer to arrange and be responsible for the cost of a telephone landline. These two costs are applicable to NFT customers and are not applicable to firm sales customers. Narragansett Gas installs a meter at a NFT customer's service location just as it does on a firm sales customer's service location, and the NFT customer does not compensate Narragansett Gas for the installed cost of that meter. However, because the NFT customer is required to telemeter, it has been determined appropriate for the NFT customer to pay the cost of the device supplied by Narragansett Gas. Therefore, the proposed NFT customer charge is reasonable and appropriate with respect to a NFT customer's requirement to telemeter.
d. Please see the response to part c. above.

## Division 7-21

## Request:

Re: Schedule PMN-7, Rate Design, page 3 of 6. Please:
a. Provide the price elasticity analyses or other analyses relied upon by the Company to assess the expected impacts of the proposed changes in distribution charges on gas use for each rate class.
b. Provide the Company's assessment of the expected impacts of its proposed rates and charges on gas use by rate class, as well as all supporting workpapers for that assessment.
c. For C\&I Small Sales and Transportation (FT-2) services, explain the rationale for the comparatively large percentage increases shown in Column (AA) for Off-Peak service and the comparatively small increases computed for On-Peak service.

## Response:

a. Price elasticities are not readily available for Narragansett Gas's service territory to provide any credible result that would support any impact analysis by customer class.
b. There is no available analysis that quantifies separately the impact on gas consumption resulting from any increase in base distribution rates after any consideration for Narragansett Gas's various energy efficiency programs.
c. The C\&I Small rate class increase has a greater impact in the Off-Peak period than in the Peak period as a result of the proposed customer charge, which is the same in both periods, and is proposed to increase by 59 percent. Since the number of customers and, hence, the number of bills, are relatively constant between both periods, the level of customer charge revenue is also relatively similar in both period. The class's seasonal revenue requirement is greater in the Peak period than the Off Peak period, resulting in 29 percent of the Peak period revenue requirement recovered through the proposed customer charge and 67 percent of the Off-Peak revenue requirement recovered through the proposed customer charge. Since more of the Off-Peak revenue requirement is recovered through the customer charge, increasing the customer charge by 59 percent created a more pronounced increase in the Off-Peak period as compared to the Peak period. The overall increase to the Small C\&I rate class is 16.52 percent and sub classes with a higher percent of customer charge revenues to their total revenues will receive a higher overall increase as is the case with the Off-Peak sub classes.

## Division 7-22

## Request:

Re: Schedule PMN-9, page 2 of 136. Please:
a. Provide the full supporting detail for the witness' determination of the "billing days" by month shown in the second column from the left in the lower portion of the presentation on page 2 of 136 in Schedule PMN-9.
b. Document and explain the relationship between the "Normalized Sales (dth) Cycle Billed" shown in page 2 of 136 in Schedule PMN-9 and the "Normalized Sales (dth) Monthly Billed" shown on page 3 of 136 .
c. Verify that the RSUM Allocation Factor development is premised on average daily use within each "billing" or "cycle" month and does not address fluctuations in daily use (e.g., daily peak requirements) with a "billing" or "cycle" month.
d. Please identify and explain the cost-causative relationship between normal weather daily average gas use by "billing month" and/or "cycle month" and the factors that determine the Company's sizing and costs for distribution mains.

## Response:

a. Please refer to Attachment DIV 7-22 for the derivation of the billing days by month.
b. The "Normalized Sales (dth) Cycle Billed" reflects usage for customers who are billed on a cycle billing basis. The "Normalized Sales (dth) Monthly Billed" reflects usage for daily metered customers who are billed on calendar month basis. Narragansett Gas differentiated these two groups of customers to more accurately calculate the sales per billing day by dividing the usage for cycle billed customers by the number of cycle billing days, and dividing the usage for calendar month billed customers by the number of calendar days. The resulting sales per billing day for each group are then aggregated in order to derive the RSUM allocation factors.
c. The RSUM allocation factor is utilized as a proxy for design day as discussed in the response part d. below, and does not consider the daily fluctuations that are not a primary driver for planning purposes of distribution plant.
d. The sizing and costs for distribution mains is primarily driven by Narragansett Gas's design day requirements of firm customers. To provide a proxy to a single day design for class allocation, Narragansett Gas used a procedure called proportional responsibility to

Prepared by or under the supervision of: Paul Normand
weight the various months of the year, with the coldest months being more heavily weighted, and results in 86 percent of the allocator assigning costs to the winter period (please see the pre-filed direct testimony of Company Witness Paul M. Normand, Pages 10-12 (Bates Pages 13-15 of Book 13) and Workpapers, Schedule PMN-9, Pages 1-22 (Bates Pages 17-38 of Book 14)).

| Cycle | 2016 Meter Reading Schedule |  |  |  |  |  | 2017 Meter Reading Schedule |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | July | Aug. | Sept. | Oct. | Nov. | Dec. | Jan. | Feb. | March | April | May | June |
| 1 | 30-Jun | 1-Aug | 30-Aug | 29-Sep | 28-Oct | 30-Nov | 29-Dec | 30-Jan | 28-Feb | 30-Mar | 1-May | 31-May |
| 2 | 1-Jul | 2-Aug | 31-Aug | 30-Sep | 31-Oct | 1-Dec | 30-Dec | 31-Jan | 1-Mar | 31-Mar | 2-May | 1-Jun |
| 3 | 5-Jul | 3-Aug | 1-Sep | 3-Oct | 1-Nov | 2-Dec | 3-Jan | 1-Feb | 2-Mar | $3-\mathrm{Apr}$ | 3-May | 2-Jun |
| 4 | 6-Jul | 4-Aug | 2-Sep | 4-Oct | 2-Nov | 5-Dec | 4-Jan | 2-Feb | 3-Mar | $4-\mathrm{Apr}$ | 4-May | 5-Jun |
| 5 | 7-Jul | 5-Aug | 6-Sep | 5-Oct | 3-Nov | 6-Dec | 5-Jan | 3-Feb | 6-Mar | 5-Apr | 5-May | 6-Jun |
| 6 | 8-Jul | 8-Aug | 7-Sep | 6-Oct | 4-Nov | 7-Dec | 6-Jan | 6-Feb | 7-Mar | 6-Apr | 8-May | 7-Jun |
| 7 | 11-Jul | 9-Aug | 8-Sep | 7-Oct | 7-Nov | 8-Dec | 9-Jan | 7-Feb | 8-Mar | 7-Apr | 9-May | 8-Jun |
| 8 | 12-Jul | 10-Aug | 9 -Sep | 11-Oct | 8-Nov | 9-Dec | 10-Jan | 8-Feb | 9-Mar | 10-Apr | 10-May | $9-\mathrm{Jun}$ |
| 9 | 13-Jul | 11-Aug | 12-Sep | 12-Oct | $9-\mathrm{Nov}$ | 12-Dec | 11-Jan | 9-Feb | 10-Mar | 11-Apr | 11-May | 12-Jun |
| 10 | 14-Jul | 12-Aug | 13-Sep | 13-Oct | 10-Nov | 13-Dec | 12-Jan | $10-\mathrm{Feb}$ | 14-Mar | 12-Apr | 12-May | 14-Jun |
| 11 | 15-Jul | 16-Aug | 14-Sep | 14-Oct | 14-Nov | 14-Dec | 13-Jan | $13-\mathrm{Feb}$ | 15-Mar | 13-Apr | 16-May | 15-Jun |
| 12 | 19-Jul | 17-Aug | 15-Sep | 17-Oct | 15-Nov | 15-Dec | 17-Jan | 14-Feb | 16-Mar | 18-Apr | 17-May | 16-Jun |
| 13 | 20-Jul | 18-Aug | 16-Sep | 18-Oct | 16-Nov | 16-Dec | 18-Jan | $15-\mathrm{Feb}$ | 17-Mar | 19-Apr | 18-May | 19-Jun |
| 14 | 21-Jul | 19-Aug | 20-Sep | 19-Oct | 17-Nov | 19-Dec | 19-Jan | 16-Feb | 20-Mar | 20-Apr | 19-May | 20-Jun |
| 15 | 22-Jul | 22-Aug | 21-Sep | 20-Oct | 18-Nov | 20-Dec | 20-Jan | 17-Feb | 21-Mar | 21-Apr | 22-May | 21-Jun |
| 16 | 25-Jul | 23-Aug | 22-Sep | 21-Oct | 21-Nov | 21-Dec | 23-Jan | 21-Feb | 22-Mar | 24-Apr | 23-May | 22-Jun |
| 17 | 26-Jul | 24-Aug | 23-Sep | 24-Oct | 22-Nov | 22-Dec | 24-Jan | 22-Feb | 23-Mar | 25-Apr | 24-May | 23-Jun |
| 18 | 27-Jul | 25-Aug | 26-Sep | 25-Oct | 23-Nov | 23-Dec | 25-Jan | $23-\mathrm{Feb}$ | 24-Mar | 26-Apr | 25-May | 26-Jun |
| 19 | 28-Jul | 26-Aug | 27-Sep | 26-Oct | 28-Nov | 27-Dec | 26-Jan | $24-\mathrm{Feb}$ | 28-Mar | 27-Apr | 26-May | 27-Jun |
| 20 | 29-Jul | 29-Aug | 28-Sep | 27-Oct | 29-Nov | 28-Dec | 27-Jan | 27-Feb | 29-Mar | 28-Apr | 30-May | 28-Jun |


| Cycle | Number Billing days (Current Month Cycle Date minus prior month Cycle Date) |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | 30 | 32 | 29 | 30 | 29 | 33 | 29 | 32 | 29 | 30 | 32 | 30 |
| 2 | 30 | 32 | 29 | 30 | 31 | 31 | 29 | 32 | 29 | 30 | 32 | 30 |
| 3 | 33 | 29 | 29 | 32 | 29 | 31 | 32 | 29 | 29 | 32 | 30 | 30 |
| 4 | 33 | 29 | 29 | 32 | 29 | 33 | 30 | 29 | 29 | 32 | 30 | 32 |
| 5 | 31 | 29 | 32 | 29 | 29 | 33 | 30 | 29 | 31 | 30 | 30 | 32 |
| 6 | 31 | 31 | 30 | 29 | 29 | 33 | 30 | 31 | 29 | 30 | 32 | 30 |
| 7 | 33 | 29 | 30 | 29 | 31 | 31 | 32 | 29 | 29 | 30 | 32 | 30 |
| 8 | 33 | 29 | 30 | 32 | 28 | 31 | 32 | 29 | 29 | 32 | 30 | 30 |
| 9 | 33 | 29 | 32 | 30 | 28 | 33 | 30 | 29 | 29 | 32 | 30 | 32 |
| 10 | 30 | 29 | 32 | 30 | 28 | 33 | 30 | 29 | 32 | 29 | 30 | 33 |
| 11 | 30 | 32 | 29 | 30 | 31 | 30 | 30 | 31 | 30 | 29 | 33 | 30 |
| 12 | 33 | 29 | 29 | 32 | 29 | 30 | 33 | 28 | 30 | 33 | 29 | 30 |
| 13 | 33 | 29 | 29 | 32 | 29 | 30 | 33 | 28 | 30 | 33 | 29 | 32 |
| 14 | 30 | 29 | 32 | 29 | 29 | 32 | 31 | 28 | 32 | 31 | 29 | 32 |
| 15 | 30 | 31 | 30 | 29 | 29 | 32 | 31 | 28 | 32 | 31 | 31 | 30 |
| 16 | 32 | 29 | 30 | 29 | 31 | 30 | 33 | 29 | 29 | 33 | 29 | 30 |
| 17 | 32 | 29 | 30 | 31 | 29 | 30 | 33 | 29 | 29 | 33 | 29 | 30 |
| 18 | 30 | 29 | 32 | 29 | 29 | 30 | 33 | 29 | 29 | 33 | 29 | 32 |
| 19 | 30 | 29 | 32 | 29 | 33 | 29 | 30 | 29 | 32 | 30 | 29 | 32 |
| 20 | 30 | 31 | 30 | 29 | 33 | 29 | 30 | 31 | 30 | 30 | 32 | 29 |
| Average | 31.35 | 29.75 | 30.25 | 30.1 | 29.65 | 31.2 | 31.05 | 29.4 | 29.9 | 31.15 | 30.35 | 30.8 |

## Division 7-23

## Request:

Re: the Direct Testimony of the Pricing Panel (Witnesses Leary and McCabe) at page 14 of 36, lines 15-16. For each of the last three years, please:
a. Provide the number of Account Restoration Charges billed to customers served under each gas rate classification.
b. Detail the Company's actual costs for Account Restoration activities.
c. Provide the number of Returned Check Charges billed to customers served under each gas rate classification.
d. Detail the Company's actual costs for processing Returned Checks.

## Response:

a. Please see the table below for the number of gas assessed Account Restoration fees by rate class for calendar years (CYs) 2015 through 2017.

|  | CY2015 | CY2016 | CY2017 |
| :--- | ---: | ---: | ---: |
| Residential Non Heating Rate 10 | 113 | 148 | 79 |
| Low Income Residential Non Heating Rate <br> 11 | 1 |  |  |
| Residential Heating Rate 12 | 2,838 | 3,106 | 2,360 |
| Low Income Residential Non Heating Rate <br> 13 | 300 | 216 | 104 |
| C\&I Small Rate 21 | 130 | 123 | 93 |
| C\&I Medium Rate 22 | 21 | 16 | 13 |
| C\&I Large High Load Factor Rate 23 |  |  |  |
| C\&I Extra Large High Load Factor Rate 24 |  |  |  |
| C\&I Large Low Load Factor Rate 33 | - |  | 2 |
| C\&I Extra Large Low Load Factor Rate 34 |  |  |  |
|  |  |  |  |
| Total | 3,403 | 3,614 | 2,653 |

b. Narragansett Gas does not track costs specific to restoring gas service to individual customers or the total costs specific to account restoration activities. However, Narragansett Gas calculated the estimated average cost of restoring an account by performing a study reflected in Schedule PP-3(a), Page 1 (Bates Page 63 of Book 15) and determined the cost to be $\$ 96$ per account. As a way to estimate the test year costs of
account restoration activities, the proposed gas fee could be applied to the total number of customers restored during the test year (3,274 gas accounts,) resulting in an estimated cost of approximately $\$ 314,000$.
c. Please see the table below for the number of assessed gas Return Check fees by rate class for CYs 2015 through 2017.

|  | CY2015 | CY2016 | CY2017 |
| :--- | ---: | ---: | ---: |
| Residential Non Heating Rate 10 | 260 | 316 | 338 |
| Low Income Residential Non Heating Rate 11 | 2 | 4 | 2 |
| Residential Heating Rate 12 | 3,696 | 3,985 | 4,497 |
| Low Income Residential Non Heating Rate 13 | 233 | 222 | 104 |
| C\&I Small Rate 21 | 274 | 253 | 249 |
| C\&I Medium Rate 22 | 63 | 52 | 60 |
| C\&I Large High Load Factor Rate 23 | 1 | 1 | 1 |
| C\&I Extra Large High Load Factor Rate 24 | - | - | - |
| C\&I Large Low Load Factor Rate 33 | 1 | 1 | 3 |
| C\&I Extra Large Low Load Factor Rate 34 | - | 1 | - |
|  |  |  |  |
| Total | 4,530 | 4,835 | 5,254 |

d. Narragansett Gas does not track costs specific to processing returned customer payments. However, Narragansett Gas calculated the average cost of a returned customer payment as presented in Schedule PP-3(c), Page 1 (Bates Page 69 of Book 15) at $\$ 7.00$. In this schedule, the Company identifies external costs associated with returned payments and estimates the internal labor costs with processing the returned payments. Although Narragansett Gas proposed a Return Check Fee of $\$ 7.00$, the average cost per item based on the test year information presented in Schedule PP-3(c), Page 1, is $\$ 7.95 .{ }^{1}$ As a way to estimate the test year costs of returned payments, the $\$ 7.95$ could be applied to the total number of returned payments for gas customers (4,248 returned items), resulting in an estimated cost of approximately $\$ 34,000$.

[^3]
## Division 7-24

## Request:

Re: the Direct Testimony of the Pricing Panel (Witnesses Leary and McCabe) at page 15 of 36, lines 14-18. For each of the last three years, please verify that the Company will have adequate AGT funding in the Rate Year to meet existing and anticipated AGT program commitments if the $\$ 300,000$ currently embedded in its base distribution rates is eliminated, and if not, provide the Company's current best estimate of the amount of additional funding through the DAC that will be required to make existing and anticipated funding requirements.

## Response:

In response to this question, Narragansett Gas assumes the question is seeking the adequacy of Advanced Gas Technology (AGT) funding over the next three years (and not last three years, as specified in the question).

Narragansett Gas estimates that the AGT balance will be approximately $\$ 600,000^{1}$ at September 1,2018 (the effective date of the new base distribution rates in this general rate case). Therefore, before requesting AGT funding through the provisions of the Distribution Adjustment Clause (DAC) of Narragansett Gas's gas tariff, Narragansett Gas will draw upon the estimated \$600,000 in the AGT fund. Concurrently, as part of its annual DAC filings, Narragansett Gas will evaluate the then-current balance in the AGT fund in light of potential payments out of the fund over the upcoming year and will determine if there are sufficient funds for those disbursements.

At this time, Narragansett Gas cannot forecast the additional AGT funding, which it may request through the DAC over the next three-year period. In addition, Narragansett Gas is currently evaluating the structure of the AGT program and may propose changes to the program to simplify the application process, which could impact the amount of AGT rebates awarded during this period.

[^4]
## Division 7-25

## Request:

Re: the Direct Testimony of the Pricing Panel (Witnesses Leary and McCabe) at page 20 of 36, lines 7-11. Please provide the workpapers, data, and assumptions relied upon to assess the extent to which "[c]easing the recovery of the discount through base distribution rates and eliminating the LIHEAP matching grant and Low Income Weatherization programs will partially offset the estimated annual discount during the Rate Year.

## Response:

The Company relied on the chart provided on Page 22 (Bates Page 26, Book 15) of the Joint Prefiled Direct Testimony of Company Witnesses Ann E. Leary and Scott M. McCabe (the Pricing Panel) to opine that ceasing the recovery of the low income discount through base distribution rates and eliminating the LIHEAP matching grant and Low Income Weatherization program allowances in base distribution rates will partially offset the cost of providing the estimated annual discount of the proposed 15 percent low income discount during the Rate Year. The amount for the current programs reflected in base distribution rates is approximately $\$ 2.7$ million ${ }^{1}$ compared to the estimated Rate Year discount value of approximately $\$ 3.2$ million. Please see Attachment DIV 7-25 for the calculation of the tables appearing on Page 22 of the Pricing Panel testimony, with Narragansett Gas's table adjusted, as discussed in the Company's response to Division 7-28.

[^5]RIPUC Docket No. 4770
Attachment DIV 7-25
Page 1 of 2

Narragansett Electric

|  | Estimated <br> Annual <br> Percent <br> Discount | Low Income <br> Value Provided <br> in <br> 2012 Rate Case | Difference |
| :---: | ---: | ---: | ---: |
| $5 \%$ | $\$ 2,071,424$ | $\$ 6,446,453$ | $(\$ 4,375,029)$ |
| $10 \%$ | $\$ 4,142,849$ | $\$ 6,446,453$ | $(\$ 2,303,604)$ |
| $15 \%$ | $\$ 6,214,273$ | $\$ 6,446,453$ | $(\$ 232,180)$ |
| $20 \%$ | $\$ 8,285,697$ | $\$ 6,446,453$ | $\$ 1,839,244$ |
| $25 \%$ | $\$ 10,357,121$ | $\$ 6,446,453$ | $\$ 3,910,668$ |

Narragansett Gas

| Percent Discount | Estimated <br> Annual <br> Discount | Low Income Value Provided in 2012 Rate Case | Difference |
| :---: | :---: | :---: | :---: |
| 5\% | \$1,063,098 | \$2,721,310 | (\$1,658,212) |
| 10\% | \$2,126,195 | \$2,721,310 | (\$595,115) |
| 15\% | \$3,189,293 | \$2,721,310 | \$467,983 |
| 20\% | \$4,252,390 | \$2,721,310 | \$1,531,080 |
| 25\% | \$5,315,488 | \$2,721,310 | \$2,594,178 |

(1) Total Electric Rate Year Charges Subject to Discount $\$ 41,428,485$
(2) Total Gas Rate Year Charges Subject to Discount \$21,261,950
$\begin{array}{lll}\text { (3) } & \text { LIHEAP Match } & \$ 1,585,000 \\ \text { (4) } & 10 \% \text { Base Rate Discount } & \$ 1,136,310\end{array}$
(1) Schedule PP-2, Page 1, Line (22), Column (c)
(2) Schedule PP-2, Page 2, Line (9), Column (g)
(3) Amount of LIHEAP Match base rate allowance from Docket 4323
(4) Page 2, Line (23), Column (c)

(1) (a): RIPUC Docket No. 4323, January 24, 2013 Compliance Filing, Compliance Attachment 8C, Page 1 of 5, Lines 13-14, Column (B) (b): RIPUC Docket No. 4323, January 24, 2013 Compliance Filing, Compliance Attachment 8C, Page 1 of 5, Line 8, Column (B)
(2)-(3) (a): RIPUC Docket No. 4323, January 24, 2013 Compliance Filing, Compliance Attachment 8C, Page 1 of 5, Lines 11-12, Column (K) (b): RIPUC Docket No. 4323, January 24, 2013 Compliance Filing, Compliance Attachment 8C, Page 1 of 5, Line 8, Column (J)
(4)-(5) (a): RIPUC Docket No. 4323, January 24, 2013 Compliance Filing, Compliance Attachment 8C, Page 1 of 5, Lines 13-14, Column (J)
(6)-(8) Currently effective base distribution rates
(9) Line (1) $x$ Line (6)
(10) (a): [ Line (2) + Line (4) ] x Line (7)
(b): Line (2) $x$ Line (7)
(11) (a): [ Line (3) + Line (5) ] x Line (8)
(12) Sum of Lines (9) thru (11)
(13)-(15) Currently effective base distribution rates
(16) Line (1) x Line (13)
(17) (a): [Line (2) + Line (4) ] $x$ Line (14)
(b): Line (2) $x$ Line (14)
(18) (a): [ Line (3) + Line (5) ] x Line (15)
(19) Sum of Lines (16) thru (18)
(20) Line (16) - Line (9)

## Division 7-26

## Request:

Re: the Direct Testimony of the Pricing Panel (Witnesses Leary and McCabe) at page 21 of 36, line 16, through page 22 of 36 , line 5. For Narragansett Gas, please:
a. Verify that the proposed discount for low income gas service customers will apply equally to all months of the year.
b. Provide a comparison of the monthly distribution of benefits for a typical low income gas customer under the present low income programs and under the proposed rate discount.

## Response:

a. Yes, the proposed 15 percent discount for low income gas service customers will apply equally to bills issued during each month throughout the year.
b. Please see Attachment DIV 7-26 for a comparison of the monthly distribution of benefits for a typical low income gas customer under the present low income programs and the proposed low income discount.

| (1) | Non-Heating |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Annual Therms | Discount Percent | Current Delivery of Low Income Discount |  |  |  |  | Proposed Delivery of Low Income Discount |  |  |  |  |
|  |  |  | 155 | 184 | 214 | 244 | 275 | 155 | 184 | 214 | 244 | 275 |
|  |  | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) | (k) |
| (2) | Total Rate 10 Bill |  | \$370.93 | \$408.38 | \$447.10 | \$485.84 | \$525.85 | \$370.93 | \$408.38 | \$447.10 | \$485.84 | \$525.85 |
| (3) | Total Rate 11 Bill | 15\% | \$347.52 | \$383.59 | \$420.89 | \$458.21 | \$496.75 | \$315.29 | \$347.12 | \$380.04 | \$412.96 | \$446.97 |
| (4) | Bill Reduction from Discount |  | \$23.41 | \$24.79 | \$26.22 | \$27.63 | \$29.09 | \$55.64 | \$61.26 | \$67.07 | \$72.88 | \$78.88 |
| (5) | \% Reduction |  | 6.3\% | 6.1\% | 5.9\% | 5.7\% | 5.5\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% |


| (6) | Annual Therms | Discount Percent | Current Delivery of Low Income Discount |  |  |  |  | Proposed Delivery of Low Income Discount |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 608 | 727 | 846 | 966 | 1,081 | 608 | 727 | 846 | 966 | 1,081 |
|  |  |  | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) | (k) |
| (7) | Total Annual Rate 12 Bill |  | \$939.42 | \$1,087.69 | \$1,227.72 | \$1,367.49 | \$1,500.25 | \$939.42 | \$1,087.69 | \$1,227.72 | \$1,367.49 | \$1,500.25 |
| (8) | Total Annual Rate 13 Bill | 15\% | \$802.93 | \$945.47 | \$1,080.59 | \$1,215.55 | \$1,343.81 | \$798.51 | \$924.54 | \$1,043.56 | \$1,162.37 | \$1,275.21 |
| (9) | Bill Reduction from Discount |  | \$136.49 | \$142.22 | \$147.13 | \$151.95 | \$156.43 | \$140.91 | \$163.15 | \$184.16 | \$205.12 | \$225.04 |
| (10) | \% Reduction |  | 14.5\% | 13.1\% | 12.0\% | 11.1\% | 10.4\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% |


| (1) | Page 2, Line (1) | (6) | Page 3, Line (3) |
| :--- | :--- | :---: | :--- |
| (2) | Page 2, Line (12) | (7) | Page 3, Line (13) |
| (3) | (a): Page 2, Col (g), Line (18); (b) - (k): Page 2, Line (20) | (8) | (a): Page 3, Col (g), Line (20); (b) - (k): Page 3, Line (28) |
| (4) | Line (7) - Line (8) | (9) | Line (12) - Line (13) |
| (5) | Line (10) $\div$ Line (7) | (10) | Line (14) $\div \operatorname{Line}(12)$ |


| (1) | Annual Usage | Current Delivery of Low Income Discount |  |  |  |  |  | Proposed Delivery of Low Income Discount |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Rates | 155 | 184 | 214 | 244 | 275 | Rates | 155 | 184 | 214 | 244 | 275 |
|  | 10 | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) | (k) | (1) |
|  | Delivery |  |  |  |  |  |  |  |  |  |  |  |  |
| (2) | Customer Charge | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 |
| (3) | LIHEAP Enhancement Surcharge | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 |
| (4) | Distribution Charge | \$0.6775 | \$105.01 | \$124.66 | \$144.99 | \$165.31 | \$186.31 | \$0.6775 | \$105.01 | \$124.66 | \$144.99 | \$165.31 | \$186.31 |
| (5) | Energy Efficiency Charge | \$0.0888 | \$13.76 | \$16.34 | \$19.00 | \$21.67 | \$24.42 | \$0.0888 | \$13.76 | \$16.34 | \$19.00 | \$21.67 | \$24.42 |
| (6) | Delivery Subtotal |  | \$284.49 | \$306.72 | \$329.71 | \$352.70 | \$376.45 |  | \$284.49 | \$306.72 | \$329.71 | \$352.70 | \$376.45 |
| (7) | GET Delivery |  | \$8.80 | \$9.49 | \$10.20 | \$10.91 | \$11.64 |  | \$8.80 | \$9.49 | \$10.20 | \$10.91 | \$11.64 |
| (8) | Delivery Total |  | \$293.29 | \$316.21 | \$339.91 | \$363.61 | \$388.09 |  | \$293.29 | \$316.21 | \$339.91 | \$363.61 | \$388.09 |
|  | Supplier Services |  |  |  |  |  |  |  |  |  |  |  |  |
| (9) | Gas Cost Recovery Factor | \$0.4859 | \$75.31 | \$89.41 | \$103.98 | \$118.56 | \$133.62 | \$0.4859 | \$75.31 | \$89.41 | \$103.98 | \$118.56 | \$133.62 |
| (10) | GET Gas Cost |  | \$2.33 | \$2.77 | \$3.22 | \$3.67 | \$4.13 |  | \$2.33 | \$2.77 | \$3.22 | \$3.67 | \$4.13 |
| (11) | Gas Cost Total |  | \$77.64 | \$92.18 | \$107.20 | \$122.23 | \$137.75 |  | \$77.64 | \$92.18 | \$107.20 | \$122.23 | \$137.75 |
| (12) | Total with Tax |  | \$370.93 | \$408.38 | \$447.10 | \$485.84 | \$525.85 |  | \$370.93 | \$408.38 | \$447.10 | \$485.84 | \$525.85 |
|  | 11 |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Delivery |  |  |  |  |  |  |  |  |  |  |  |  |
| (13) | Customer Charge | \$11.70 | \$140.40 | \$140.40 | \$140.40 | \$140.40 | \$140.40 | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 |
| (14) | LIHEAP Enhancement Surcharge | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 |
| (15) | Distribution Charge | \$0.6316 | \$97.90 | \$116.21 | \$135.16 | \$154.11 | \$173.69 | \$0.6775 | \$105.01 | \$124.66 | \$144.99 | \$165.31 | \$186.31 |
| (16) | Energy Efficiency Charge | \$0.0888 | \$13.76 | \$16.34 | \$19.00 | \$21.67 | \$24.42 | \$0.0888 | \$13.76 | \$16.34 | \$19.00 | \$21.67 | \$24.42 |
| (17) | Delivery Subtotal |  | \$261.78 | \$282.67 | \$304.28 | \$325.90 | \$348.23 |  | \$284.49 | \$306.72 | \$329.71 | \$352.70 | \$376.45 |
| (18) | Proposed Low Income Discount - Delivery |  | n/a | n/a | n/a | n/a | n/a | 15\% | (\$42.67) | (\$46.01) | (\$49.46) | (\$52.91) | (\$56.47) |
| (19) | GET Delivery |  | \$8.10 | \$8.74 | \$9.41 | \$10.08 | \$10.77 |  | \$7.48 | \$8.06 | \$8.67 | \$9.27 | \$9.90 |
| (20) | Delivery Total |  | \$269.88 | \$291.41 | \$313.69 | \$335.98 | \$359.00 |  | \$249.30 | \$268.78 | \$288.92 | \$309.07 | \$329.88 |
|  | Supplier Services |  |  |  |  |  |  |  |  |  |  |  |  |
| (21) | Gas Cost Recovery Factor | \$0.4859 | \$75.31 | \$89.41 | \$103.98 | \$118.56 | \$133.62 | \$0.4859 | \$75.31 | \$89.41 | \$103.98 | \$118.56 | \$133.62 |
| (22) | Proposed Low Income Discount - Gas Cost |  | n/a | n/a | n/a | n/a | n/a | 15\% | (\$11.30) | (\$13.41) | (\$15.60) | (\$17.78) | (\$20.04) |
| (23) | GET Gas Cost |  | \$2.33 | \$2.77 | \$3.22 | \$3.67 | \$4.13 |  | \$1.98 | \$2.35 | \$2.73 | \$3.12 | \$3.51 |
| (24) | Gas Cost Total |  | \$77.64 | \$92.18 | \$107.20 | \$122.23 | \$137.75 |  | \$65.99 | \$78.35 | \$91.12 | \$103.89 | \$117.09 |
| (25) | Total After Discount |  | \$347.52 | \$383.59 | \$420.89 | \$458.21 | \$496.75 |  | \$315.29 | \$347.12 | \$380.04 | \$412.96 | \$446.97 |
|  | Discount |  |  |  |  |  |  |  |  |  |  |  |  |
| (26) | Difference |  | \$23.41 | \$24.79 | \$26.22 | \$27.63 | \$29.09 |  | \$55.64 | \$61.26 | \$67.07 | \$72.88 | \$78.88 |
| (27) | \% Discount |  | 6.3\% | 6.1\% | 5.9\% | 5.7\% | 5.5\% |  | 15.0\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% |

The Narragansett Electric Company
Value of Discount on Annual Gas - Heating Bill

| (1) | Annual Initial Block Therms | Current Delivery of Low Income Discount |  |  |  |  |  | Proposed Delivery of Low Income Discount |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 601 | 706 | 763 | 812 | 852 |  | 601 | 706 | 763 | 812 | 852 |
| (2) <br> (3) | Annual Tail Block Therms <br> Total Annual Therms |  | 7 | 21 | 83 | 154 | 229 |  | 7 | 21 | 83 | 154 | 229 |
|  |  | Rates | 608 | 727 | 846 | 966 | 1,081 | Rates | 608 | 727 | 846 | 966 | 1,081 |
|  | 12 | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) | (k) | (1) |
|  | Delivery |  |  |  |  |  |  |  |  |  |  |  |  |
| (4) | Customer Charge | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 |
| (5) | LIHEAP Enhancement Surcharge | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 |
| (6) | Distribution Charge-Initial Block | \$0.6102 | \$366.73 | \$430.80 | \$465.58 | \$495.48 | \$519.89 | \$0.6102 | \$366.73 | \$430.80 | \$465.58 | \$495.48 | \$519.89 |
| (7) | Distribution Charge-Tail Block | \$0.4440 | \$3.11 | \$9.32 | \$36.85 | \$68.38 | \$101.68 | \$0.4440 | \$3.11 | \$9.32 | \$36.85 | \$68.38 | \$101.68 |
| (8) | Energy Efficiency Charge | \$0.0888 | \$53.99 | \$64.56 | \$75.12 | \$85.78 | \$95.99 | \$0.0888 | \$53.99 | \$64.56 | \$75.12 | \$85.78 | \$95.99 |
| (9) | Delivery Subtotal |  | \$589.55 | \$670.40 | \$743.27 | \$815.36 | \$883.28 |  | \$589.55 | \$670.40 | \$743.27 | \$815.36 | \$883.28 |
| (10) | GET Delivery |  | \$18.23 | \$20.73 | \$22.99 | \$25.22 | \$27.32 |  | \$18.23 | \$20.73 | \$22.99 | \$25.22 | \$27.32 |
| (11) | Delivery Total |  | \$607.78 | \$691.13 | \$766.26 | \$840.58 | \$910.60 |  | \$607.78 | \$691.13 | \$766.26 | \$840.58 | \$910.60 |
|  | Supplier Services |  |  |  |  |  |  |  |  |  |  |  |  |
| (10) | Gas Cost Recovery Factor | \$0.5291 | \$321.69 | \$384.66 | \$447.62 | \$511.11 | \$571.96 | \$0.5291 | \$321.69 | \$384.66 | \$447.62 | \$511.11 | \$571.96 |
| (11) | GET Gas Cost |  | \$9.95 | \$11.90 | \$13.84 | \$15.81 | \$17.69 |  | \$9.95 | \$11.90 | \$13.84 | \$15.81 | \$17.69 |
| (12) | Gas Cost Total |  | \$331.64 | \$396.56 | \$461.46 | \$526.92 | \$589.65 |  | \$331.64 | \$396.56 | \$461.46 | \$526.92 | \$589.65 |
| (13) | Total with Tax |  | \$939.42 | \$1,087.69 | \$1,227.72 | \$1,367.49 | \$1,500.25 |  | \$939.42 | \$1,087.69 | \$1,227.72 | \$1,367.49 | \$1,500.25 |
|  | 13 |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Delivery |  |  |  |  |  |  |  |  |  |  |  |  |
| (14) | Customer Charge | \$11.70 | \$140.40 | \$140.40 | \$140.40 | \$140.40 | \$140.40 | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 |
| (15) | LIHEAP Enhancement Surcharge | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 |
| (16) | Distribution Charge-Initial Block | \$0.5615 | \$337.46 | \$396.42 | \$428.42 | \$455.94 | \$478.40 | \$0.6102 | \$366.73 | \$430.80 | \$465.58 | \$495.48 | \$519.89 |
| (17) | Distribution Charge-Tail Block | \$0.4119 | \$2.88 | \$8.65 | \$34.19 | \$63.43 | \$94.33 | \$0.4440 | \$3.11 | \$9.32 | \$36.85 | \$68.38 | \$101.68 |
| (18) | Energy Efficiency Charge | \$0.0888 | \$53.99 | \$64.56 | \$75.12 | \$85.78 | \$95.99 | \$0.0888 | \$53.99 | \$64.56 | \$75.12 | \$85.78 | \$95.99 |
| (19) | Delivery Subtotal |  | \$544.45 | \$619.75 | \$687.85 | \$755.27 | \$818.84 |  | \$589.55 | \$670.40 | \$743.27 | \$815.36 | \$883.28 |
| (20) | Proposed Low Income Discount - Delivery |  | n/a | n/a | n/a | n/a | n/a | 15\% | (\$88.43) | (\$100.56) | (\$111.49) | (\$122.30) | (\$132.49) |
| (21) | GET Delivery |  | \$16.84 | \$19.17 | \$21.27 | \$23.36 | \$25.32 |  | \$15.50 | \$17.62 | \$19.54 | \$21.43 | \$23.22 |
| (22) | Delivery Total |  | \$561.29 | \$638.92 | \$709.12 | \$778.63 | \$844.16 |  | \$516.62 | \$587.46 | \$651.32 | \$714.49 | \$774.01 |
|  | Supplier Services |  |  |  |  |  |  |  |  |  |  |  |  |
| (23) | Gas Cost Recovery Factor | \$0.5291 | \$321.69 | \$384.66 | \$447.62 | \$511.11 | \$571.96 | \$0.5291 | \$321.69 | \$384.66 | \$447.62 | \$511.11 | \$571.96 |
| (24) | Proposed Low Income Discount - Gas Cost |  | n/a | n/a | n/a | n/a | n/a | 15\% | (\$48.25) | (\$57.70) | (\$67.14) | (\$76.67) | (\$85.79) |
| (25) | GET Gas Cost |  | \$9.95 | \$11.90 | \$13.84 | \$15.81 | \$17.69 |  | \$8.46 | \$10.11 | \$11.77 | \$13.44 | \$15.04 |
| (26) | Gas Cost Total |  | \$331.64 | \$396.56 | \$461.46 | \$526.92 | \$589.65 |  | \$281.89 | \$337.07 | \$392.24 | \$447.88 | \$501.20 |
| (27) | LIHEAP Matching Grant |  | (\$90.00) | (\$90.00) | (\$90.00) | (\$90.00) | (\$90.00) |  | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | n/a |
| (28) | Total After Discount |  | \$802.93 | \$945.47 | \$1,080.59 | \$1,215.55 | \$1,343.81 |  | \$798.51 | \$924.54 | \$1,043.56 | \$1,162.37 | \$1,275.21 |
|  | Discount |  |  |  |  |  |  |  |  |  |  |  |  |
| (29) | Difference |  | \$136.49 | \$142.22 | \$147.13 | \$151.95 | \$156.43 |  | \$140.91 | \$163.15 | \$184.16 | \$205.12 | \$225.04 |
| (30) | \% Discount |  | 14.5\% | 13.1\% | 12.0\% | 11.1\% | 10.4\% |  | 15.0\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% |


| (1) | Non-Heating |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Annual Therms | Discount Percent | Current Delivery of Low Income Discount |  |  |  |  | Proposed Delivery of Low Income Discount |  |  |  |  |
|  |  |  | 155 | 184 | 214 | 244 | 275 | 155 | 184 | 214 | 244 | 275 |
|  |  | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) | (k) |
| (2) | Total Rate 10 Bill |  | \$370.93 | \$408.38 | \$447.10 | \$485.84 | \$525.85 | \$370.93 | \$408.38 | \$447.10 | \$485.84 | \$525.85 |
| (3) | Total Rate 11 Bill | 15\% | \$347.52 | \$383.59 | \$420.89 | \$458.21 | \$496.75 | \$315.29 | \$347.12 | \$380.04 | \$412.96 | \$446.97 |
| (4) | Bill Reduction from Discount |  | \$23.41 | \$24.79 | \$26.22 | \$27.63 | \$29.09 | \$55.64 | \$61.26 | \$67.07 | \$72.88 | \$78.88 |
| (5) | \% Reduction |  | 6.3\% | 6.1\% | 5.9\% | 5.7\% | 5.5\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% |


| (6) | Annual Therms | Discount Percent | Current Delivery of Low Income Discount |  |  |  |  | Proposed Delivery of Low Income Discount |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 608 | 727 | 846 | 966 | 1,081 | 608 | 727 | 846 | 966 | 1,081 |
|  |  |  | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) | (k) |
| (7) | Total Annual Rate 12 Bill |  | \$939.42 | \$1,087.69 | \$1,227.72 | \$1,367.49 | \$1,500.25 | \$939.42 | \$1,087.69 | \$1,227.72 | \$1,367.49 | \$1,500.25 |
| (8) | Total Annual Rate 13 Bill | 15\% | \$802.93 | \$945.47 | \$1,080.59 | \$1,215.55 | \$1,343.81 | \$798.51 | \$924.54 | \$1,043.56 | \$1,162.37 | \$1,275.21 |
| (9) | Bill Reduction from Discount |  | \$136.49 | \$142.22 | \$147.13 | \$151.95 | \$156.43 | \$140.91 | \$163.15 | \$184.16 | \$205.12 | \$225.04 |
| (10) | \% Reduction |  | 14.5\% | 13.1\% | 12.0\% | 11.1\% | 10.4\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% |


| (1) | Page 2, Line (1) | (6) | Page 3, Line (3) |
| :--- | :--- | :---: | :--- |
| (2) | Page 2, Line (12) | (7) | Page 3, Line (13) |
| (3) | (a): Page 2, Col (g), Line (18); (b) - (k): Page 2, Line (20) | (8) | (a): Page 3, Col (g), Line (20); (b) - (k): Page 3, Line (28) |
| (4) | Line (7) - Line (8) | (9) | Line (12) - Line (13) |
| (5) | Line (10) $\div$ Line (7) | (10) | Line (14) $\div \operatorname{Line}(12)$ |


| (1) | Annual Usage | Current Delivery of Low Income Discount |  |  |  |  |  | Proposed Delivery of Low Income Discount |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Rates | 155 | 184 | 214 | 244 | 275 | Rates | 155 | 184 | 214 | 244 | 275 |
|  | 10 | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) | (k) | (1) |
|  | Delivery |  |  |  |  |  |  |  |  |  |  |  |  |
| (2) | Customer Charge | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 |
| (3) | LIHEAP Enhancement Surcharge | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 |
| (4) | Distribution Charge | \$0.6775 | \$105.01 | \$124.66 | \$144.99 | \$165.31 | \$186.31 | \$0.6775 | \$105.01 | \$124.66 | \$144.99 | \$165.31 | \$186.31 |
| (5) | Energy Efficiency Charge | \$0.0888 | \$13.76 | \$16.34 | \$19.00 | \$21.67 | \$24.42 | \$0.0888 | \$13.76 | \$16.34 | \$19.00 | \$21.67 | \$24.42 |
| (6) | Delivery Subtotal |  | \$284.49 | \$306.72 | \$329.71 | \$352.70 | \$376.45 |  | \$284.49 | \$306.72 | \$329.71 | \$352.70 | \$376.45 |
| (7) | GET Delivery |  | \$8.80 | \$9.49 | \$10.20 | \$10.91 | \$11.64 |  | \$8.80 | \$9.49 | \$10.20 | \$10.91 | \$11.64 |
| (8) | Delivery Total |  | \$293.29 | \$316.21 | \$339.91 | \$363.61 | \$388.09 |  | \$293.29 | \$316.21 | \$339.91 | \$363.61 | \$388.09 |
|  | Supplier Services |  |  |  |  |  |  |  |  |  |  |  |  |
| (9) | Gas Cost Recovery Factor | \$0.4859 | \$75.31 | \$89.41 | \$103.98 | \$118.56 | \$133.62 | \$0.4859 | \$75.31 | \$89.41 | \$103.98 | \$118.56 | \$133.62 |
| (10) | GET Gas Cost |  | \$2.33 | \$2.77 | \$3.22 | \$3.67 | \$4.13 |  | \$2.33 | \$2.77 | \$3.22 | \$3.67 | \$4.13 |
| (11) | Gas Cost Total |  | \$77.64 | \$92.18 | \$107.20 | \$122.23 | \$137.75 |  | \$77.64 | \$92.18 | \$107.20 | \$122.23 | \$137.75 |
| (12) | Total with Tax |  | \$370.93 | \$408.38 | \$447.10 | \$485.84 | \$525.85 |  | \$370.93 | \$408.38 | \$447.10 | \$485.84 | \$525.85 |
|  | 11 |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Delivery |  |  |  |  |  |  |  |  |  |  |  |  |
| (13) | Customer Charge | \$11.70 | \$140.40 | \$140.40 | \$140.40 | \$140.40 | \$140.40 | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 |
| (14) | LIHEAP Enhancement Surcharge | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 |
| (15) | Distribution Charge | \$0.6316 | \$97.90 | \$116.21 | \$135.16 | \$154.11 | \$173.69 | \$0.6775 | \$105.01 | \$124.66 | \$144.99 | \$165.31 | \$186.31 |
| (16) | Energy Efficiency Charge | \$0.0888 | \$13.76 | \$16.34 | \$19.00 | \$21.67 | \$24.42 | \$0.0888 | \$13.76 | \$16.34 | \$19.00 | \$21.67 | \$24.42 |
| (17) | Delivery Subtotal |  | \$261.78 | \$282.67 | \$304.28 | \$325.90 | \$348.23 |  | \$284.49 | \$306.72 | \$329.71 | \$352.70 | \$376.45 |
| (18) | Proposed Low Income Discount - Delivery |  | n/a | n/a | n/a | n/a | n/a | 15\% | (\$42.67) | (\$46.01) | (\$49.46) | (\$52.91) | (\$56.47) |
| (19) | GET Delivery |  | \$8.10 | \$8.74 | \$9.41 | \$10.08 | \$10.77 |  | \$7.48 | \$8.06 | \$8.67 | \$9.27 | \$9.90 |
| (20) | Delivery Total |  | \$269.88 | \$291.41 | \$313.69 | \$335.98 | \$359.00 |  | \$249.30 | \$268.78 | \$288.92 | \$309.07 | \$329.88 |
|  | Supplier Services |  |  |  |  |  |  |  |  |  |  |  |  |
| (21) | Gas Cost Recovery Factor | \$0.4859 | \$75.31 | \$89.41 | \$103.98 | \$118.56 | \$133.62 | \$0.4859 | \$75.31 | \$89.41 | \$103.98 | \$118.56 | \$133.62 |
| (22) | Proposed Low Income Discount - Gas Cost |  | n/a | n/a | n/a | n/a | n/a | 15\% | (\$11.30) | (\$13.41) | (\$15.60) | (\$17.78) | (\$20.04) |
| (23) | GET Gas Cost |  | \$2.33 | \$2.77 | \$3.22 | \$3.67 | \$4.13 |  | \$1.98 | \$2.35 | \$2.73 | \$3.12 | \$3.51 |
| (24) | Gas Cost Total |  | \$77.64 | \$92.18 | \$107.20 | \$122.23 | \$137.75 |  | \$65.99 | \$78.35 | \$91.12 | \$103.89 | \$117.09 |
| (25) | Total After Discount |  | \$347.52 | \$383.59 | \$420.89 | \$458.21 | \$496.75 |  | \$315.29 | \$347.12 | \$380.04 | \$412.96 | \$446.97 |
|  | Discount |  |  |  |  |  |  |  |  |  |  |  |  |
| (26) | Difference |  | \$23.41 | \$24.79 | \$26.22 | \$27.63 | \$29.09 |  | \$55.64 | \$61.26 | \$67.07 | \$72.88 | \$78.88 |
| (27) | \% Discount |  | 6.3\% | 6.1\% | 5.9\% | 5.7\% | 5.5\% |  | 15.0\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% |

The Narragansett Electric Company
Value of Discount on Annual Gas - Heating Bill

| (1) | Annual Initial Block Therms | Current Delivery of Low Income Discount |  |  |  |  |  | Proposed Delivery of Low Income Discount |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 601 | 706 | 763 | 812 | 852 |  | 601 | 706 | 763 | 812 | 852 |
| (2) <br> (3) | Annual Tail Block Therms <br> Total Annual Therms |  | 7 | 21 | 83 | 154 | 229 |  | 7 | 21 | 83 | 154 | 229 |
|  |  | Rates | 608 | 727 | 846 | 966 | 1,081 | Rates | 608 | 727 | 846 | 966 | 1,081 |
|  | 12 | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) | (k) | (1) |
|  | Delivery |  |  |  |  |  |  |  |  |  |  |  |  |
| (4) | Customer Charge | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 |
| (5) | LIHEAP Enhancement Surcharge | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 |
| (6) | Distribution Charge-Initial Block | \$0.6102 | \$366.73 | \$430.80 | \$465.58 | \$495.48 | \$519.89 | \$0.6102 | \$366.73 | \$430.80 | \$465.58 | \$495.48 | \$519.89 |
| (7) | Distribution Charge-Tail Block | \$0.4440 | \$3.11 | \$9.32 | \$36.85 | \$68.38 | \$101.68 | \$0.4440 | \$3.11 | \$9.32 | \$36.85 | \$68.38 | \$101.68 |
| (8) | Energy Efficiency Charge | \$0.0888 | \$53.99 | \$64.56 | \$75.12 | \$85.78 | \$95.99 | \$0.0888 | \$53.99 | \$64.56 | \$75.12 | \$85.78 | \$95.99 |
| (9) | Delivery Subtotal |  | \$589.55 | \$670.40 | \$743.27 | \$815.36 | \$883.28 |  | \$589.55 | \$670.40 | \$743.27 | \$815.36 | \$883.28 |
| (10) | GET Delivery |  | \$18.23 | \$20.73 | \$22.99 | \$25.22 | \$27.32 |  | \$18.23 | \$20.73 | \$22.99 | \$25.22 | \$27.32 |
| (11) | Delivery Total |  | \$607.78 | \$691.13 | \$766.26 | \$840.58 | \$910.60 |  | \$607.78 | \$691.13 | \$766.26 | \$840.58 | \$910.60 |
|  | Supplier Services |  |  |  |  |  |  |  |  |  |  |  |  |
| (10) | Gas Cost Recovery Factor | \$0.5291 | \$321.69 | \$384.66 | \$447.62 | \$511.11 | \$571.96 | \$0.5291 | \$321.69 | \$384.66 | \$447.62 | \$511.11 | \$571.96 |
| (11) | GET Gas Cost |  | \$9.95 | \$11.90 | \$13.84 | \$15.81 | \$17.69 |  | \$9.95 | \$11.90 | \$13.84 | \$15.81 | \$17.69 |
| (12) | Gas Cost Total |  | \$331.64 | \$396.56 | \$461.46 | \$526.92 | \$589.65 |  | \$331.64 | \$396.56 | \$461.46 | \$526.92 | \$589.65 |
| (13) | Total with Tax |  | \$939.42 | \$1,087.69 | \$1,227.72 | \$1,367.49 | \$1,500.25 |  | \$939.42 | \$1,087.69 | \$1,227.72 | \$1,367.49 | \$1,500.25 |
|  | 13 |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Delivery |  |  |  |  |  |  |  |  |  |  |  |  |
| (14) | Customer Charge | \$11.70 | \$140.40 | \$140.40 | \$140.40 | \$140.40 | \$140.40 | \$13.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 | \$156.00 |
| (15) | LIHEAP Enhancement Surcharge | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$0.81 | \$9.72 | \$9.72 | \$9.72 | \$9.72 | \$9.72 |
| (16) | Distribution Charge-Initial Block | \$0.5615 | \$337.46 | \$396.42 | \$428.42 | \$455.94 | \$478.40 | \$0.6102 | \$366.73 | \$430.80 | \$465.58 | \$495.48 | \$519.89 |
| (17) | Distribution Charge-Tail Block | \$0.4119 | \$2.88 | \$8.65 | \$34.19 | \$63.43 | \$94.33 | \$0.4440 | \$3.11 | \$9.32 | \$36.85 | \$68.38 | \$101.68 |
| (18) | Energy Efficiency Charge | \$0.0888 | \$53.99 | \$64.56 | \$75.12 | \$85.78 | \$95.99 | \$0.0888 | \$53.99 | \$64.56 | \$75.12 | \$85.78 | \$95.99 |
| (19) | Delivery Subtotal |  | \$544.45 | \$619.75 | \$687.85 | \$755.27 | \$818.84 |  | \$589.55 | \$670.40 | \$743.27 | \$815.36 | \$883.28 |
| (20) | Proposed Low Income Discount - Delivery |  | n/a | n/a | n/a | n/a | n/a | 15\% | (\$88.43) | (\$100.56) | (\$111.49) | (\$122.30) | (\$132.49) |
| (21) | GET Delivery |  | \$16.84 | \$19.17 | \$21.27 | \$23.36 | \$25.32 |  | \$15.50 | \$17.62 | \$19.54 | \$21.43 | \$23.22 |
| (22) | Delivery Total |  | \$561.29 | \$638.92 | \$709.12 | \$778.63 | \$844.16 |  | \$516.62 | \$587.46 | \$651.32 | \$714.49 | \$774.01 |
|  | Supplier Services |  |  |  |  |  |  |  |  |  |  |  |  |
| (23) | Gas Cost Recovery Factor | \$0.5291 | \$321.69 | \$384.66 | \$447.62 | \$511.11 | \$571.96 | \$0.5291 | \$321.69 | \$384.66 | \$447.62 | \$511.11 | \$571.96 |
| (24) | Proposed Low Income Discount - Gas Cost |  | n/a | n/a | n/a | n/a | n/a | 15\% | (\$48.25) | (\$57.70) | (\$67.14) | (\$76.67) | (\$85.79) |
| (25) | GET Gas Cost |  | \$9.95 | \$11.90 | \$13.84 | \$15.81 | \$17.69 |  | \$8.46 | \$10.11 | \$11.77 | \$13.44 | \$15.04 |
| (26) | Gas Cost Total |  | \$331.64 | \$396.56 | \$461.46 | \$526.92 | \$589.65 |  | \$281.89 | \$337.07 | \$392.24 | \$447.88 | \$501.20 |
| (27) | LIHEAP Matching Grant |  | (\$90.00) | (\$90.00) | (\$90.00) | (\$90.00) | (\$90.00) |  | $\mathrm{n} / \mathrm{a}$ | n/a | n/a | n/a | n/a |
| (28) | Total After Discount |  | \$802.93 | \$945.47 | \$1,080.59 | \$1,215.55 | \$1,343.81 |  | \$798.51 | \$924.54 | \$1,043.56 | \$1,162.37 | \$1,275.21 |
|  | Discount |  |  |  |  |  |  |  |  |  |  |  |  |
| (29) | Difference |  | \$136.49 | \$142.22 | \$147.13 | \$151.95 | \$156.43 |  | \$140.91 | \$163.15 | \$184.16 | \$205.12 | \$225.04 |
| (30) | \% Discount |  | 14.5\% | 13.1\% | 12.0\% | 11.1\% | 10.4\% |  | 15.0\% | 15.0\% | 15.0\% | 15.0\% | 15.0\% |

## Division 7-27

## Request:

Re: the Direct Testimony of the Pricing Panel (Witnesses Leary and McCabe) at page 22 of 36, lines 3-5. Please provide the Company's assessment of the needs of Low Income gas customers in Rhode Island for gas service rate assistance and the extent to which the rate discount proposed (i.e., $15 \%$ ) will address those needs.

## Response:

The referenced pre-filed direct testimony of Company Witnesses Ann E. Leary and Scott M. McCabe at Page 22 (Bates Page 26 of Book 15), Lines 3-5 refers to the proposed 15 percent discount for eligible low income customers.

The Company did not perform an assessment of the needs of low income gas customers in Rhode Island for gas service rate assistance because these customers currently receive rate assistance through distribution rates that are 10 percent less than the distribution rates of Narragansett Gas’ regular residential rate classes. In Narragansett Gas' 2008 general rate case in RIPUC Docket No. 3943, Narragansett Gas proposed and the Public Utilities Commission (PUC) approved distribution rates for the low income heating and non-heating rate classes that were 10 percent less than the full distribution rates for the comparable non-low income rate classes, and Narragansett Gas continued this structure for delivering bill discounts to this group of customers in its 2012 general rate case in RIPUC Docket No. 4323. The PUC has made a public policy decision that it is appropriate to provide such utility bill assistance to customers on the Company's gas and electric low income rates, and that such assistance is needed to assist customers in being able to afford these necessary services.

In addition, as indicated in the pre-filed direct testimony of Company Witnesses Ann E. Leary and Scott M. McCabe at Page 16 (Bates Page 20 of Book 15), Lines 5-12, one of the recommendations of the Docket 4600 Stakeholder Working Group Process Report dated April 5, 2017 (Stakeholder Report) concerned low income customer protections to be considered in rate design. ${ }^{1}$ At the PUC's May 3, 2017 Open Meeting at which it considered the recommendations in the Stakeholder Report, the PUC directed the Company to re-examine the design of its electric and gas low income rates in its next general rate case. Therefore, an assessment of the need for gas service rate assistance was not needed, and therefore was not performed.

[^6]Lastly, the Company's goal in its low income discount proposal is to treat its gas and electric customers the same with regard to the percentage discount they receive on their utility bills. Because a customer is no more or no less in need of assistance when viewed as a gas customer or an electric customer, the Company has proposed to set the percent discount at the same value for gas and electric customers. Gas customers currently receive a 10 percent discount on base distribution rates and are billed the same rates as non-low income customers for all other rate components; therefore, the effective discount on a total bill basis is generally around five to six percent. ${ }^{2}$ The current electric discount on base distribution rates is approximately 50 percent on a total class basis, resulting in an effective discount on a total bill basis that can range from 12 to 15 percent. Setting the low income discount percentage at 15 percent for all low income customers may not address all of a gas customer's financial needs, but will result in a meaningful increase in the assistance provided through gas bills issued by Narragansett Gas. Please see Attachment DIV 7-26 for a comparison of the gas low income bills under the current delivery of bill assistance and the proposed low income discount.

[^7]
## Division 7-28

## Request:

Re: the Direct Testimony of the Pricing Panel (Witnesses Leary and McCabe) at page 22 of 31, line 7. The table for Narragansett Gas shows an Estimated Annual Discount at $10 \%$ of $\$ 2,126,195$. Footnote 5 at the bottom of the page indicates that a $10 \%$ discount in the 2012 Rate Case represented only $\$ 959,194$. Please:
a. Reconcile these amounts and explain in detail the factors that have caused the costs of a $10 \%$ discount to more than double in roughly five years.
b. Provide the workpapers, data, analyses and assumptions that underlie the values for "Estimated Annual Discount" presented in the referenced table.
c. Provide the workpapers, data, analyses and assumptions relied upon to compute the value of a $10 \%$ discount in the 2012 rate case.

## Response:

a. Footnote 5 at Page 22 of 36 (Bates Page 26 of Book 15) identifies the rate year amount of the low income discount in Narragansett Gas's 2012 general rate case in Docket No. 4323 based on a 10 percent discount off of the base distribution rates of the non-low income gas residential rate classes. This amount is not comparable to the estimated annual gas discount amount of $\$ 2,125,195$ presented in the table on Page 22 of 36 . This estimated discount is based on a 10 percent discount off of the total amount estimated to be billed to low income gas customers during the rate year, not just the amount billed for distribution service. Therefore, the amount of the low income discount did not more than double between the rate year in the 2012 general rate case and the rate year in this rate case, but rather, the Company is proposing to change the way in which it provides assistance to low income customers on gas and electric bills, which will increase the amount of the total gas low income discount as compared to the rate assistance provided to gas low income customers today. The table on page 22 of 36 is intended to illustrate the estimated value of low income discount based on different percentages off of the total bill, ranging from a five percent total bill discount to a 25 percent total bill discount, and comparing this rate year value to the low income value provided in the 2012 general rate case, consisting of the base distribution rate discount $(\$ 959,194)$ and the Low Income Home Energy Assistance Program (LIHEAP) matching grant program ( $\$ 1,585,000$ ). The low income discount proposal in this rate case for gas customers is to replace the current base distribution rate discount and LIHEAP matching grant program.
b. The range of estimated gas low income discounts presented in the Narragansett Gas table on Page 22 of 36 (Bates Page 26 of Book 15) is also presented on Page 4 of Schedule PP2 (Bates Page 60 of Book 15). These amounts are calculated by multiplying the total rate year charges on a total bill basis for the low income rate classes shown in the same schedule on Page 2 of 4 (Bates Page 58 of Book 15), Column (g), line (9) by the illustrative discount percentages in Column (a) on Page 4 (Bates Page 60 of Book 15). Please note that Narragansett Gas provided the Excel version of Schedule PP-2 with its November 27, 2017 initial filing in this proceeding.
c. Narragansett Gas calculated the value of a 10 percent discount from the 2012 general rate case in Docket No. 4323 based upon the rate year billing determinants and final base distribution rates contained in the compliance rate design, Compliance Attachment 8C filed with the Public Utilities Commission on January 24, 2013. Attachment DIV 7-28 presents this calculation. In preparing this response, Narragansett Gas identified a calculation error in the calculation of the rate year distribution revenue for Rates 12 and 13 that excluded the off-peak therms in the calculation of the head block and tail block distribution revenue. Attachment DIV 7-28 corrects for this calculation error and results in the value of the 10 percent base distribution rate discount of $\$ 1,136,310$ on Line (23), Column (c). As a result, the low income value provided in the 2012 general rate case contained in the Narragansett Gas table on Page 22 is $\$ 2,721,310$ (Bates Page 26 of Book 15).

## The Narragansett Electric Company

Calculation of Rate Year Gas Low Income Discount
Contained in 2012 General Rate Case Rate Design

(1) (a): RIPUC Docket No. 4323, January 24, 2013 Compliance Filing, Compliance Attachment 8C, Page 1 of 5, Lines 13-14, Column (B) (b): RIPUC Docket No. 4323, January 24, 2013 Compliance Filing, Compliance Attachment 8C, Page 1 of 5, Line 8, Column (B)
(2)-(3) (a): RIPUC Docket No. 4323, January 24, 2013 Compliance Filing, Compliance Attachment 8C, Page 1 of 5, Lines 11-12, Column (K) (b): RIPUC Docket No. 4323, January 24, 2013 Compliance Filing, Compliance Attachment 8C, Page 1 of 5, Line 8, Column (J)
(4)-(5) (a): RIPUC Docket No. 4323, January 24, 2013 Compliance Filing, Compliance Attachment 8C, Page 1 of 5, Lines 13-14, Column (J)
(6)-(8) Currently effective base distribution rates
(9) Line (1) $x$ Line (6)
(10) (a): [ Line (2) + Line (4) ] x Line (7)
(b): Line (2) $x$ Line (7)
(11) (a): $[$ Line (3) + Line (5) $] \times$ Line (8)
(12) Sum of Lines (9) thru (11)
(13)-(15) Currently effective base distribution rates
(16) Line (1) x Line (13)
(17) (a): [Line (2) + Line (4) ] x Line (14)
(b): Line (2) $x$ Line (14)
(18) (a): $[$ Line (3) $+\operatorname{Line~(5)~}] x \operatorname{Line}$ (15)
(19) Sum of Lines (16) thru (18)
(20) Line (16) - Line (9)

# The Narragansett Electric Company <br> d/b/a National Grid <br> RIPUC Docket No. 4770 <br> Responses to Division's Seventh Set of Data Requests <br> Issued January 5, 2018 

## Division 7-29

## Request:

Re: the Direct Testimony of the Pricing Panel (Witnesses Leary and McCabe) at page 22 of 36, the table for Narragansett Gas at line 7. Please explain why the low income weatherization funding is not included in the "Low Income Value Provided in 2012 Rate Case."

## Response:

Narragansett Gas did not include the $\$ 200,000$ low income weatherization funding currently provided through base distribution rates because this funding does not directly provide credits to the bills of customers on the gas low income rates. Instead, this funding contributes to the overall funding of Narragansett Gas's Energy Efficiency programs. Narragansett Gas was attempting to compare the estimated benefit of its low income discount proposal that would appear on customers' bills to those mechanisms currently funded through base distribution rates that provide more direct benefits on customers' bills.

## Division 7-30

## Request:

Re: the Direct Testimony of The Pricing Panel (Witnesses Leary and McCabe) at page 23 of 36, lines 3-13. Please:
a. Provide the percentage discount approved in Massachusetts for National Grid's Low Income gas service customers.
b. Indicate whether the "percentage off of the total bill at full residential rates" for National Grid's Low Income customers in Massachusetts applies the discount to Gas Costs, and if so, whether gas cost discounts are recovered through a Distribution Adjustment Charge (DAC) or through a Gas Cost Recovery (GCR) mechanism.
c. Describe any and all changes in the Low Income rate discount program for National Grid customers in Massachusetts since its initial approval by the DPU in 2009.

## Response:

a. The percentage discount approved in Massachusetts for gas low income customers of Boston Gas Company (Boston Gas) and Colonial Gas Company (Colonial Gas) is 25 percent, ${ }^{1}$ and the low income discount is calculated as 25 percent of the total amount billed by the companies.
b. As indicated in the response to part a. above, Boston Gas and Colonial Gas include gas supply charges in the total amount that comprises the basis upon which the low income discount is calculated. Massachusetts customers on low income rates are billed the same rates as non-low income residential customers, and the amounts billed under each charge is billed at its full value and is not reduced or discounted. The discount appears as a separate line item on the customer's bill. Therefore, the full amount of the charge for gas supply is billed to a low income customer, and this amount is included in the Cost of Gas Adjustment (CGA) ${ }^{2}$ reconciliation. The total amount of the low income discount is recovered through the Residential Assistance Adjustment Factor (RAAF) provided for in Boston Gas's and Colonial Gas's Local Distribution Adjustment Clause (LDAC), the equivalent of Narragansett Gas's Distribution Adjustment Clause (DAC).

[^8]c. Providing bill assistance to customers on Boston Gas's and Colonial Gas's low income rates existed prior to November 2, 2010, the date on which the current structure of providing the low income discount and its recovery was implemented upon the Department of Public Utilities' (DPU) approval in DPU 10-55. Prior to that date, the companies billed customers on their low income rates discounted base distribution charges, similar to Narragansett Gas's current discounted base distribution charges for its low income rates. Since implementing the current delivery of the low income discount in November 2010, which Boston Gas and Colonial Gas were required to file in their next general rate case as directed by the DPU in DPU 09-39, ${ }^{3}$ there have been no changes to the operation of the low income discount or how it is recovered by Boston Gas and Colonial Gas.

[^9]
## REDACTED

Division 7-31

## Request:

Re: the Direct Testimony of the Pricing Panel at page 35 of 36, lines 9-12. Please:
a. Provide documentation of the Company's costs for installation of an IP wireless service.
b. Provide documentation of the Company's costs for the "associated data plan for FT-1 transportation customers.
c. Identify the IP wireless service provider and provide a copy of the contract under which the referenced IP wireless services will be provided.
d. Indicate the term (in years and/or months) of the data plan that the Company will use for FT-1 customers.
e. Indicate whether a FT-1 Transportation customer will have the options of:

1. Purchasing and installing their own IP wireless device;
2. Establishing IP wireless data service plans separate from the plan offered by the Company.
f. If FT-1 customers will not be provided the options of purchasing and installing their own IP wireless device and/or obtaining their own wireless data plans, please explain why the provision of such options is not reasonable and appropriate.

## Response:

a. Please see Attachment DIV 7-34-4 included in the Company's response to Division 7-34, part a, subparts 4 and 5 for the requested information.
b. Please see Attachment DIV 7-37-2 included in the Company's response to Division 7-37, part d, subpart 1. The costs of the Low End Data Plan High End costs can vary per month and are based on The Company estimated an average High End cost of based on an estimate for multi-channel accounts. On a monthly basis, the monthly charges could be greater or less than the based on the data being collected, which can vary based on the particular account and the operation of the meter data collection device.
c. National Grid USA Service Company, Inc. (the Service Company) has a contract with Verizon Wireless to provide wireless data service, which would include data services required for the operation of the IP wireless device. Please see Confidential Attachment DIV 7-31 for a copy of the contract.
d. Please see Confidential Attachment DIV 7-31, Page 8. The agreement between the Service Company and Verizon Wireless
e.

1. No, FT-1 transportation service customers would not have the option of purchasing and installing their own IP wireless device. The digital security required to read external wireless devices over secured networks is very complex, and it would be cost-prohibitive for the Company to allow customers to purchase their own wireless devices.
2. No, FT-1 transportation service customers would not have the option to establish data service plans separate from the plan to be used by Narragansett Gas. For the devices to communicate using a wireless protocol, IP devices need to be assigned and firewall rules need to be configured for a device to communicate with the Meter Collection Systems. Narragansett Gas utilizes IP addresses provided exclusively to them by Verizon Wireless to communicate with external meter reading devices.
f. The cost to provide secure and accurate meter data collection on a timely basis would be cost-prohibitive for the Company in terms of supporting multiple vendors with different communication protocols. Separate hardware and software would be required to support each protocol, which would potentially increase the risk of cyber intrusion from nonapproved external entities. In addition, pursuant to Item 2.02.0 of the Transportation Terms and Conditions of Narragansett Gas' tariff (Bates Pages 93 and 244 of Book 17), Narragansett Gas provides the equipment required for telemetering for FT-1 transportation service, and the proposal is to continue this practice of Narragansett Gas providing the equipment (the IP wireless device) to FT-1 transportation service customers. Not only will this ensure the integrity, timeliness, and security of meter data collection, but also that the equipment does not interfere with the operation of Narragansett Gas' meter or fail to operate as a result of changes in technology. Also pursuant to Item 2.02.0, under the telemetering requirement, the customer is required to arrange for a telephone service through a landline, keep current with monthly landline bills, and to ensure that the landline functions properly. In the recent past, Narragansett Gas has experienced issues with meter data collection and, after inspection, has found some of those issues to be the result of an inoperable landline. Because the landline is under the control of the customer, Narragansett Gas has limited ability to require remediation. The proposal is to have Narragansett Gas use its data service plan to ensure the ability for it to remediate any meter data collection issues on a timely basis.

## Confidential Attachment DIV 7-31 - REDACTED INFORMATION

Attachment DIV 7-31 is comprised of the Agreement between Verizon Wireless and National Grid USA Service Company, Inc. to provide wireless data service. The Company has requested protective treatment of the 72-page agreement in its entirety.

## Division 7-32

## Request:

Re: the Direct Testimony of the Pricing Panel (Witnesses Leary and McCabe) at page 36 of 36, lines 4-5. Please explain why the Company proposes to place its line extension policies in a separate section (Section 8) of its tariff rather than including those provisions in Section 1 General Rules and Regulations.

Response:
There is no specific reason why Narragansett Gas created a new section of its tariff for the proposed Service and Main Extension Policies other than to ensure that they could be easily located in the tariff.

## Division 7-33

## Request:

Re: Schedule PP-1(a)-GAS, Development of Narragansett Gas Rate Year Distribution Revenue, page 2 of 2, line (25). Please:
a. Provide actual Non-Firm Margin revenue by month for each month of calendar year 2017 and each month of each of the three preceding calendar years on a customer-by-customer basis using a format comparable to that provided in Schedule SLN-6, pages 4 of 5 and 5 of 5, in Docket No. 4634.
b. Document the development of the "Normal" revenue amount for Non-Firm Transportation shown on line (25), Column (f), and explain in detail all factors considered in the development of the "Normal" Non-Firm Margin shown.
c. If Test Year and/or Rate Year volumes (Dth) for Non-Firm Service customers are weather-normalized, provide the workpapers, data, analyses, and assumptions used to compute weather-normalized throughput volumes for the Company's non-firm gas service customers. If Test Year and/or Rate Year volumes (Dth) for Non-Firm Service customers are NOT weather-normalized, explain why the presentation of weathernormalize non-firm service volumes and revenues is not necessary or appropriate in the context of this proceeding.

## Response:

a. Please see Attachment DIV 7-33-1 for the actual Non-Firm Margin revenue replicating the format provided in Schedule SLN-6, Pages 4 and 5 in Docket No. 4634.
b. Please see Attachment DIV 7-33-2 that derives the Non-Firm Revenue of $\$ 1,388,117$ shown in Schedule PP-1(a)-GAS, Page 2, Line (25), Column (f) (Bates Page 49 of Book 15)with the detail per customer provided in Attachment DIV 7-33-1. The customer-level detail provided in Attachment DIV 7-33-1 represents the period during which the NonFirm customers were billed, which is reflected on Narragansett Gas's general ledger in the subsequent month. Therefore, the Non-Firm revenue reflected in the general ledger during this period included a monthly adjustment (accrual less prior month reversal) to attempt to align the accounting and billing periods. In addition, when preparing this response, Narragansett Gas noted that the gas costs shown in Schedule PP-1(a)-GAS (Bates Page 48-49 of Book 15) were the accounting gas costs recorded in Narragansett Gas's general ledger instead of the gas costs billed to the customers. In Attachment DIV 7-33-2, Narragansett Gas restates the gas costs in Column (b). As a result of this correction, the Non-Firm base distribution revenue (net margin) should be $\$ 1,436,005$
instead of $\$ 1,388,117$. Narragansett Gas used the billing determinants for the billing period of July 2016 through June 2017 shown in Column (d) for the rate design calculations in Schedule PMN-7 (Bates Pages 1-7 of Book 14).
c. Narragansett Gas did not weather normalize the test year and/or rate year volumes for Non-Firm customers since these customers are generally curtailed during periods of cold weather and are, therefore, virtually unaffected by weather.
Actual Non-Firm Margin Revenue by month for calendar year 2014

\%



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[^10]| Line \# | Assigned\# | Alt Fuel Type <br> Month Charges <br> Apply To | Bill Date <br> mo/yr | Sales or <br> Trans |
| :--- | :---: | :---: | :---: | :---: |
|  | (a) | (b) | (c) | (d) |
| $(232)$ | 16 | Dec-14 | Dec-14 | Trans |
| $(233)$ | 17 |  | Dec-14 | Dec-14 | Trans





Actual Non-Firm Margin Revenue by month for calendar year 2016



Actual Non-Firm Margin Revenue by month for calendar year 2016

[^11]

| Line \＃ | Assigned\＃ | $\begin{gathered} \text { Month Charges } \\ \text { Apply To } \end{gathered}$ | $\begin{gathered} \text { Bill Date } \\ \text { molyr } \end{gathered}$ | $\begin{gathered} \text { Sales or } \\ \text { Trans } \end{gathered}$ | Customer Charge | Usage（therms） | $\begin{gathered} \text { Commodity } \\ \text { charge } \end{gathered}$ | $\begin{gathered} \text { Commodity } \\ \text { reat } \\ \text { (per therm) } \end{gathered}$ | Distribution | Distribution rate | $\begin{aligned} & \text { Sales } \\ & \text { tax } \end{aligned}$ | GET | $\begin{aligned} & \text { Energy } \\ & \text { Efficiency } \\ & \text { Surcharge } \\ & \hline \end{aligned}$ | $\begin{aligned} & \text { Paperless } \\ & \text { credit } \end{aligned}$ | $\begin{gathered} \text { Other } \\ \text { charges } \end{gathered}$ | $\begin{gathered} \text { Curtailment } \\ \text { s. } \\ \text { Distribution } \\ \hline \end{gathered}$ | Curtailments－ <br> Commodity Charge | Total Bill | Revenue subject to Margin Sharing | $\begin{gathered} \text { Total Gas } \\ \text { Cost }[(\mathrm{g})+(\mathrm{q})] \\ \hline \end{gathered}$ | Total Margin | Comment |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | （a） | （b） | （c） | （d） | （e） | （f） | （g） | （h） | （i） | （j） | （k） | （1） | （m） | （n） | （0） | （p） | （9） | （r） | （s） | （1） | （u） | （v） |
| （63） | 6 | Jul－17 | Jul－17 | Trans | \＄485 | 2，136 | N／A |  | \＄157 | \＄0．0733 | so | so | \＄155 |  | \＄1，143 |  |  | \＄1，940 | \＄642 | so | \＄642 |  |
| （64） | 8 | Jul－17 | Jul－17 | Trans | \＄715 | 1，029，902 | N／A |  | \＄75，492 | \＄0．0733 | so | \＄4，669 | \＄74，771 |  | \＄5，896 |  |  | \＄161，544 | \＄76，207 | so | \＄76，207 |  |
| （65） | 14 | Jul－17 | Jul－17 | Sales | \＄625 | 0 | so | \＄0．0000 | so | \＄0．0912 | so | \＄19 | so |  | \＄1 |  |  | \＄645 | \＄625 | so | \＄625 |  |
| （66） | 16 | Jul－17 | Jul－17 | Trans | $\$ 715$ | 143，368 | N／A |  | \＄13，075 | \＄0．0912 | so | so | \＄10，409 |  | \＄322 |  |  | \＄24，521 | \＄13，790 | so | \＄13，790 |  |
| （67） | 17 | Jul－17 | Jul－17 | Trans | \＄485 | 3，154 | N／A |  | \＄231 | \＄0．0733 | so | so | \＄229 |  | \＄1 |  |  | \＄946 | \＄716 | so | \＄716 |  |
| （68） | 19 | Jul－17 | Jul－17 | Trans | \＄715 | 7，709 | N／A |  | \＄565 | \＄0．0733 | so | so | \＄560 |  | （\＄455） |  |  | \＄1，385 | \＄1，280 | so | \＄1，280 |  |
| （69） | 20 | Jul－17 | Jul－17 | Trans | 5715 | 0 | N／A |  | so | \＄0．0733 | so | S1 | so | （50．34） | S1 |  |  | 5717 | 5715 | so | \＄715 |  |
| （70） | 28 | Jul－17 | Jul－17 | Sales | \＄625 | 79,962 | \＄23，473 | \＄0．2935 | \＄5，861 | \＄0．0733 | so | so | \＄5，805 |  | \＄4，987 |  |  | S40，752 | \＄29，959 | \＄23，473 | S6，486 |  |
| （71） | 36 | Jul－17 | Jul－17 | Trans | \＄715 | 81，944 | N／A |  | \＄6，006 | \＄0．0733 | so | \＄392 | \＄5，949 |  | \＄1 |  |  | \＄13，063 | \＄6，721 | so | \＄6，721 |  |
| （72） | 67 | Jul－17 | Jul－17 | Trans | \＄715 | 199，350 | N／A |  | \＄14，612 | 50.0733 | so | so | so |  | \＄1 |  |  | \＄15，328 | \＄15，327 | so | \＄15，327 |  |
| （73） | 68 | Jul－17 | Jul－17 | Trans |  | 30，284 | N／A |  | \＄2，220 | \＄0．073 | so | \＄137 | \＄2，199 | （50．34） | \＄1 |  |  | \＄4，556 | \＄2，219 | so | \＄2，219 |  |
| （74） | 6 | Aug－17 | Aug－17 | Trans | \＄485 | 3 | N／A |  | \＄0 | \＄0．0733 | so | so | so |  | \＄1 |  |  | \＄486 | \＄485 | so | \＄485 |  |
| （75） | 8 | Aug－17 | Aug－17 | Trans | \＄715 | 928，274 | N／A |  | \＄68，042 | \＄0．0733 | so | \＄4，211 | \＄67，393 |  | \＄5，897 |  |  | \＄146，258 | \＄68，757 | so | \＄68，757 |  |
| （76） | 14 | Aug－17 | Aug－17 | Sales | \＄625 | 0 | so | \＄0．0000 | so | \＄0．0912 | so | \＄19 | so |  | \＄1 |  |  | \＄645 | \＄625 | so | \＄625 |  |
| （77） | 16 | Aug－17 | Aug－17 | Trans | \＄715 | 119，784 | N／A |  | \＄10，924 | \＄0．0912 | so | so | \＄8，696 |  | \＄307 |  |  | \＄20，643 | \＄11，639 | so | \＄11，639 |  |
| （78） | 17 | Aug－17 | Aug－17 | Trans | \＄485 | 11，835 | N／A |  | 5868 | \＄0．0733 | so | so | 5859 |  | \＄1 |  |  | \＄2，213 | \＄1，353 | so | \＄1，353 |  |
| （79） | 19 | Aug－17 | Aug－17 | Trans | \＄715 | 20，181 | N／A |  | \＄1，479 | 50.0733 | so | so | \＄1，465 |  | S1 |  |  | \＄3，660 | \＄2，194 | so | \＄2，194 |  |
| （80） | 20 | Aug－17 | Aug－17 | Trans | \＄715 | 0 | N／A |  | so | \＄0．0733 | so | \＄1 | so | （50．34） | \＄1 |  |  | \＄717 | \＄715 | so | \＄715 |  |
| （81） | 28 | Aug－17 | Aug－17 | Sales | \＄625 | 95，694 | \＄28，047 | \＄0．2931 | \＄7，014 | \＄0．0733 | so | so | \＄6，947 |  | \＄1 |  |  | \＄42，635 | \＄35，686 | \＄28，047 | \＄7，639 |  |
| （82） | 36 | Aug－17 | Aug－17 | Trans | \＄715 | 63，126 | N／A |  | \＄4，627 | \＄0．073 | so | \＄307 | \＄4，583 |  | \＄1 |  |  | \＄10，233 | \＄5，342 | so | \＄5，342 |  |
| （83） | 67 | Aug－17 | Aug－17 | Trans | \＄715 | 81，161 | N／A |  | \＄5，949 | \＄0．0733 | so | so | so |  | \＄1 |  |  | \＄6，665 | \＄6，664 | so | \＄6，664 |  |
| （84） | 68 | Aug－17 | Aug－17 | Trans |  | 51，187 | N／A |  | \＄3，752 | \＄0．0733 | so | \＄231 | \＄3，716 | （50．34） | \＄1 |  |  | \＄7，700 | \＄3，752 | so | \＄3，752 |  |
| （85） | 6 | Sep－17 | Sep－17 | Trans | \＄485 | 809 | N／A |  | \＄59 | \＄0．0733 | so | so | 559 |  | \＄1 |  |  | \＄604 | \＄544 | so | \＄544 |  |
| （86） | 8 | Sep－17 | Sep－17 | Trans | \＄715 | 1，017，206 | N／A |  | \＄74，561 | \＄0．0733 | so | \＄4，612 | \＄73，849 |  | \＄5，199 |  |  | \＄158，936 | \＄75，276 | so | \＄75，276 |  |
| （87） | 14 | Sep－17 | Sep－17 | Sales | \＄625 $\$ 715$ | 373 | \＄109 | \＄0．2924 | \＄34 | \＄0．0912 | so | \＄25 | \＄27 |  | \＄1 |  |  | \＄821 | \＄768 | \＄109 | \＄659 |  |
| （88） | 16 | Sep－17 | Sep－17 | Trans | \＄715 | 151，032 | N／A |  | \＄13，774 | \＄0．0912 | so | so | \＄10，965 |  | \＄259 |  |  | \＄25，713 | \＄14，489 | so | \＄14，489 |  |
| （89） | 17 | Sep－17 | Sep－17 | Trans | \＄485 | 53，489 | N／A |  | \＄3，921 | \＄0．0733 | so | so | \＄3，883 |  | S1 |  |  | \＄8，290 | \＄4，406 | so | \＄4，406 |  |
| （90） | 19 | Sep－17 | Sep－17 | Trans | \＄715 | 38，199 | N／A |  | S2，800 | 50.0733 | so | so | \＄2，773 |  | \＄1 |  |  | S6，289 | \＄3，515 | so | \＄3，515 |  |
| （91） | 20 | Sep－17 | Sep－17 | Trans | 5715 | 0 | N／A |  | so | \＄0．0000 | so | S1 | so | （50．34） | \＄1 |  |  | 5717 | 5715 | so | \＄715 |  |
| （92） | 28 | Sep－17 | Sep－17 | Sales | \＄625 | 67，862 | \＄19，844 | \＄0．2924 | \＄4，974 | \＄0．0733 | so | so | S4，927 |  | S1 |  |  | \＄30，371 | \＄25，443 | \＄19，844 | \＄5，599 |  |
| （93） | 36 | Sep－17 | Sep－17 | Trans | \＄715 | 77，642 | N／A |  | \＄5，691 | \＄0．0733 | so | \＄372 | \＄5，637 |  | \＄1 |  |  | \＄12，416 | \＄6，406 | so | \＄6，406 |  |
| （94） | 67 | Sep－17 | Sep－17 | Trans | \＄715 | 214，831 | N／A |  | \＄15，747 | \＄0．0733 | so | so | so |  | \＄84 |  |  | \＄16，546 | \＄16，462 | s0 | \＄16，462 |  |
| （95） | 68 | Sep－17 | Sep－17 | Trans |  | 58，212 | N／A |  | \＄4，267 | \＄0．073 | so | \＄263 | \＄4，226 | （\＄0．34） | \＄1 |  |  | \＄8，756 | \＄4，267 | so | \＄4，267 |  |
| （96） | 6 | Oct－17 | Oct－17 | Trans | \＄485 | 3 | N／A |  | \＄0 | \＄0．0733 | so | so | so |  | \＄1 |  |  | \＄486 | \＄485 | so | \＄485 |  |
| （97） | 8 | Oct－17 | Oct－17 | Trans | \＄715 | 892，530 | N／A |  | \＄65，422 | 50.0733 | so | \＄4，050 | \＄64，798 |  | \＄3，056 |  |  | \＄138，041 | \＄66，137 | \＄0 | S66，137 |  |
| （98） | 14 | Oct－17 | Oct－17 | Sales | \＄625 | 82，271 | \＄23，232 | \＄0．2824 | \＄7，503 | \＄0．0912 | so | \＄1，155 | \＄5，973 |  | \＄1 |  |  | \＄38，489 | \＄31，361 | \＄23，232 | \＄8，128 |  |
| （99） | 16 | Oct－17 | Oct－17 | Trans | \＄715 | 205，733 | N／A |  | \＄18，763 | \＄0．0912 | so | so | \＄14，936 |  | \＄322 |  |  | \＄34，736 | \＄19，478 | so | \＄19，478 |  |
| （100） | 17 | Oct－17 | Oct－17 | Trans | \＄485 | 78，632 | N／A |  | \＄5，764 | 50.0733 | so | so | \＄5，709 |  | \＄1 |  |  | \＄11，958 | \＄6，249 | so | \＄6，249 |  |
| （101） | 19 | Oct－17 | Oct－17 | Trans | \＄715 | 46，309 | N／A |  | \＄3，394 | 50.0733 | so | so | \＄3，362 |  | \＄1 |  |  | \＄7，472 | 54，109 | so | \＄4，109 |  |
| （102） | 20 | Oct－17 | Oct－17 | Trans | \＄715 | 15，046 | N／A |  | \＄1，103 | \＄0．0733 | so | \＄5 | \＄1，092 | （50．34） | \＄1 |  |  | \＄2，915 | \＄1，818 | s0 | \＄1，818 |  |
| （103） | 28 | Oct－17 | Oct－17 | Sales | S625 | 90，680 | \＄25，607 | \＄0．2824 | \＄6，647 | \＄0．0733 | so | so | \＄6，583 |  | \＄1 |  |  | S39，463 | \＄32，879 | \＄25，607 | \＄7，272 |  |
| （104） | 36 | Oct－17 | Oct－17 | Trans | \＄715 | 75，849 | N／A |  | \＄5，560 | \＄0．0733 | so | \＄364 | \＄5，507 |  | \＄1 |  |  | \＄12，147 | \＄6，275 | so | \＄6，275 |  |
| （105） | 67 | Oct－17 | Oct－17 | Trans | \＄715 | 284，386 | N／A |  | \＄20，845 | \＄0．0733 | so | so | s0 |  | \＄208 |  |  | \＄21，768 | \＄21，560 | so | \＄21，560 |  |
| （106） | 68 | Oct－17 | Oct－17 | Trans |  | 49，463 | N／A |  | \＄3，626 | \＄0．0733 | so | \＄223 | \＄3，591 | （50．34） | \＄1 |  |  | \＄7，440 | \＄3，625 | so | \＄3，625 |  |
| （107） | 6 | Nov－17 | Nov－17 | Trans | \＄485 | 0 | N／A |  | so | \＄0．0733 | so | so | so |  | \＄1 |  |  | \＄486 | \＄485 | so | \＄485 |  |
| （108） | 8 | Nov－17 | Nov－17 | Trans | $\$ 715$ | 727，606 | N／A |  | \＄53，334 | \＄0．0733 | so | \＄3，305 | \＄52，824 |  | \＄7，389 |  |  | \＄117，567 | \＄54，049 | so | \＄54，049 |  |
| （109） | 14 | Nov－17 | Nov－17 | Sales | \＄625 | 260，750 | \＄90，373 | \＄0．3466 | \＄23，780 | \＄0．0912 | so | \＄4，135 | \＄18，930 |  | \＄1 |  |  | \＄137，845 | \＄114，779 | \＄90，373 | \＄24，405 |  |
| （110） | 16 | Nov－17 | Nov－17 | Trans | 5715 | 370，948 | N／A |  | \＄33，830 | \＄0．0912 | so | so | \＄26，931 |  | \＄1 |  |  | \＄61，477 | \＄34，545 | so | \＄34，545 |  |
| （111） | 17 | Nov－17 | Nov－17 | Trans | \＄485 | 51，498 | N／A |  | \＄3，775 | 50.0733 | so | so | \＄3，739 |  | \＄1 |  |  | \＄7，999 | \＄4，260 | so | \＄4，260 | $\cdots$ |
| （112） | 19 | Nov－17 | Nov－17 | Trans | 5715 | 45，854 | N／A |  | \＄3，361 | 50.0733 | so | so | \＄3，329 |  | \＄1 |  |  | \＄7，406 | \＄4，076 | so | \＄4，076 | $9{ }_{\circ}^{\circ}$ |
| （113） | 20 | Nov－17 | Nov－17 | Trans | 5715 | 54,942 | N／A |  | \＄4，027 | 50.0733 | so | \＄14 | \＄3，989 | （50．34） | \＄1 |  |  | 58，745 | \＄4，742 | so | \＄4，742 | $\bigcirc$ |
| （114） | 28 | Nov－17 | Nov－17 | Sales | \＄625 | 87，904 | \＄30，467 | \＄0．3466 | \＄6，443 | \＄0．0773 | so | so | \＄6，382 |  | \＄1 |  |  | \＄43，918 | \＄37，535 | S30，467 | $\$ 7,068$ $\$ 8,521$ | 心 |
| （115） | 36 | Nov－17 | Nov－17 | Trans | 5715 | 106，493 | N／A |  | \＄7，806 | 50.0733 | so | 5503 | \＄7，731 |  | \＄1 |  |  | \＄16，756 | \＄8，521 | so | \＄8，521 | $\bigcirc$ |
| （116） | 67 | Nov－17 | Nov－17 | Trans | 5715 | 43，856 | N／A |  | \＄3，215 | 50.0773 | so | so | S0 |  | \＄1 |  |  | \＄3，930 | \＄3，930 | so | \＄3，930 | 也 |
| （117） | 68 | Nov－17 | Nov－17 | Trans |  | 64，962 | N／A |  | \＄4，762 | \＄0．0733 | so | \＄293 | \＄4，716 | （50．34） | \＄1 |  |  |  |  |  |  | 心 |
| （118） |  |  |  |  | \＄71，610 | 15，874，443 | \＄968，771 |  | \＄1，239，077 |  | S0 | 573，380 | \＄1，071，223 | （56） | \＄88，445 | 55 | \＄309 | \＄3，501，044 | \＄2，275，006 | 5968，771 | \＄1，306，235 | $\cdots$ |

[^12] $\overline{6 S t^{\prime} t \angle \$}$

$\angle 9 I^{\prime}+\varepsilon 6 \$$ \＄2，583，206 $\begin{array}{ll}1 & n \\ \infty & 6 \\ 0 & 0 \\ 0 \\ 0 & 0 \\ 0 & 0\end{array}$ \＄1，447，937 Attachment DIV 7－33（a） Attachment
General Ledger Jul 16－Jun 17
actuals Jun 16－May 17


Attachment DIV 7－33－2
Page 1 of 1

| S00＇9Et＇IS | LII＇88E¢ ${ }^{\text {c }}$ \＄ |
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| zE0 $0 ¢ 00^{\prime}$ I\＄ | $616^{\circ} \mathrm{LL} 0^{\text {I }}$ I\＄ |
| $980 \times 99 \dagger^{\prime}$ て\＄ | 9E0＇99ちゃて\＄ |
| $\overline{\varepsilon \varepsilon L} L^{\circ} \mathrm{ELS}$ |  |
| 0ss＇zz6\＄ | 0ss＇zz6\＄ |
| 200＇tis | 200＇tis |
|  | LIEstrtiを\＄ |
| （q） | （ ${ }^{\text {c }}$ |
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|  |  <br>  |

$$
\begin{aligned}
& \text { (1) Volumes (Therms) } \\
& \text { (2) Total Non Firm Revenue } \\
& \text { (3) Accrual/Reversal } \\
& \text { (4) Less Energy Efficiency Revenue } \\
& \text { (5) Less GET Revenue } \\
& \text { (6) Sub-Total } \\
& \text { (7) } \\
& \text { (8ess Gas Costs (Non Firm Gas Costs Booked to Gas Costs) } \\
& \text { (8) Other Adjustments Not included in Base Delivery Revenue } \\
& \text { (9) }
\end{aligned}
$$

[^13]
## Division 7-34

## Request:

Re: Schedule PP-5-GAS, Section 1, Schedule A, Sheet 7, Item 12.0, Schedule of Administrative Fees and Charges, Schedules PP-3(a)-Gas, PP-3(b)-Gas and PP-3(c)-Gas. Please:
a. Provide the workpapers, data, assumptions, analyses, studies and other documents relied upon to support the development of input data used in the determination of:

1. The Account Restoration Charge of $\$ 96.00$;
2. The "Paperless Billing Credit" for gas service customers of $\$ 0.37$ per bill per month;
3. The Return Check Charge of $\$ 7.00$;
4. The Daily Metered Equipment Fee of $\$ 1,239.00$;
5. The Daily Metered Data Plan Fee of $\$ 17.00$;
6. The AMR Opt-Out Fees
i. $\quad \$ 74.00$ for Removal of AMR Meter/Installation of Non-AMR Meter,
ii. \$13.00 for Monthly Meter Reading Fee, and
iii. $\$ 74.00$ for Reinstallation of AMR Meter.
7. The Residential and Non-Residential Credit Card Payment Fees including:
i. Explanation and justification for the application of higher fees to Non-Residential Customers comparable size transactions;
ii. The basis for the $\$ 600$ threshold for application of additional fees to Residential customers;
iii. The basis for the $\$ 1,000$ threshold for application of additional fees to NonResidential customers.
b. Document and explain why the Labor Overhead rate associated with Labor used for Account Restoration is $69.44 \%$ and the Labor Overhead rate associated with the installation of an IP Wireless Device is $95.88 \%$.

## Response:

a. Please see the following attachments in support of the information associated with the following:

1. Attachment DIV 7-34-1 for the Account Restoration Charge;
2. Attachment DIV 7-34-2 for the Paperless Billing Credit;
3. Attachment DIV 7-34-3 for Return Check Charge;
4. Attachment DIV 7-34-4 for the Metered Equipment Fee of $\$ 1,285$ for the IP Wireless charge (The Company assumes that the question is referring to the $\$ 1,285$ Lump Sum Fee Equipment Cost for the IP Wireless Charge); and
5. Attachment DIV 7-34-5 for Annual Fee Data Plan of $\$ 17$ for the IP Wireless Charge;

Regarding the information requested in parts 6 and 7, the Company is not proposing any changes to the currently-effective AMR Opt-Out charges or Credit Card Payment Fees.
b. As indicated in Schedule PP-3(a), Page 1 (Bates Page 63 of Book 15) in the footnote for Lines (2) and (5), Narragansett Gas is adjusting its labor costs for labor-related overhead costs for all such overheads with the exception of pension and postretirement benefits other than pensions of 69.44 percent. ${ }^{1}$ In Schedule PP-3(b), Page 1 (Bates Page 66 of Book 15), Line (7) reflects a labor-related overhead percentage of 95.88 percent. ${ }^{2}$ The labor-related overhead percentage of 95.88 percent includes the overhead percentages for pension and postretirement benefits other than pensions. Please see Attachment DIV 7-34-5 for these labor-related overhead percentages, which reflect the percentages in effect during the test year ending June 30, 2017. The Company is excluding an adjustment for pension and postretirement benefits other than pensions in the calculation of the Account Restoration Fee because the activities undertaken associated with restoring a utility account are expensed (not capitalized), and all labor-related overheads would also be expensed. The Company has a pension and postretirement benefits other than pensions reconciling mechanism for Narragansett Gas (as provided for in the Distribution Adjustment Clause of Narragansett Gas's tariff) and Narragansett Electric (Pension Adjustment Mechanism Provision, R.I.P.U.C. No. 2119), both of which provide for the recovery of pension and postretirement benefits other than pensions costs that are expensed. To avoid double-recovery of pension and postretirement benefits other than pensions costs that are expensed, the Company has not included this cost in the calculation of proposed fees that are intended to recover activities that are expensed (as opposed to capitalized). However, the fees that are intended to recover capital costs, such as the IP Wireless Device Fee, do include the adjustment for pension and postretirement benefits other than pensions, as these costs are also capitalized when incurred. The

[^14]Company's pension and postretirement benefits other than pensions reconciling mechanisms do not recover capitalized pension and postretirement benefits other than pensions costs; therefore, the proposed fee should include this cost.

Narragansett Gas<br>Proposed Fee for Account Restoration

(1) Labor Costs for Meter Off Due to Non Payment ..... \$19.79
(2) Labor Burdens ..... \$13.74
(3) Transportation Costs for Meter Off Due to Non Payment ..... \$4.93
(4) Labor Costs for Meter On Due to Customer Payment ..... \$29.69
(5) Labor Burdens ..... \$20.61
(6) Transportation Costs for Meter On Due to Customer Payment ..... $\$ 7.40$
(7) Total Cost of Restoring Service ..... \$96.16
(8) Proposed Account Restoration Fee ..... $\$ 96.00$
(9) Current Account Restoration Fee ..... $\$ 25.00$
(10) Proposed Increase in Account Restoration Fee ..... $\$ 71.00$
(11) Test Year Count of Account Restoration Fees Billed ..... 3,274
(12) Proposed Incremental Account Restoration Fee Revenue ..... \$232,454
(1) 0.6 hours of labor time x average hourly rate of $\$ 32.98$
(2) Line (1) x labor $\mathrm{OH} \%$, excluding pension and OPEB, of $69.44 \%$
(3) 0.6 hours of labor time $x$ average hourly rate of $\$ 8.22$
(4) 0.9 hours of labor time $x$ average hourly rate of $\$ 32.98$
(5) Line (4) x labor $\mathrm{OH} \%$, excluding pension and OPEB, of $69.44 \%$
(6) 0.9 hours of labor time $x$ average hourly rate of $\$ 8.22$
(7) Sum of Lines (1) through (6)
(8) Line (7), truncated to 0 decimal places
(9) Per Company Tariff, RIPUC NG-GAS 101, Section 1, Schedule A, Sheet 9
(10) Line (8) - Line (9)
(11) Per Company Billing Report
(12) Line (10) * Line (11)

Narragansett Gas<br>Account Restoration Fee<br>Labor Time<br>7/1/2016 TO 6/30/2017

|  | Meter On <br> (a) | $\frac{\text { Meter Off }}{(b)}$ |  |
| :--- | :--- | :---: | :---: |
|  |  |  |  |
| (1) | Travel Time | 12 | 13 |
| (2) | Wrench Time | $\underline{44}$ | $\underline{22}$ |
| (3) | Total Labor Minutes | 56 | 34 |
| (4) | Total Labor Hours | 0.9 | 0.6 |

(1)(a) Page 2, Line (4), Column (1)
(2)(a) Page 2, Line (4), Column (m)
(3)(a) Line (1)(a) + Line (2)(a)
(4)(a) Line (3)(a) $\div 60$ minutes
(1)(b) Page 2, Line (1), Column (1)
(2)(b) Page 2, Line (1), Column (m)
(3)(b) Line (1)(b) + Line (2)(b)
(4)(b) Line (3)(b) $\div 60$ minutes




$$
\begin{aligned}
& \begin{array}{c}
\text { Narragansett Gas } \\
\text { Average Travel and Wrench } \\
7 / 1 / 16 \text { to } 6 / 30 / 17
\end{array}
\end{aligned}
$$

$\begin{aligned} & \text { (4)(d) Column (d), Line (2) + Line (3) } \\ & \text { (4)(f) Column (f), Line (2) + Line (3) }\end{aligned}$
(4)(1) Line (4), Column (f) $\div$ Line (4), Column (d)
(4)(m) Line (4), Column (g) $\div$ Line (4), Column (d)

Narragansett Gas<br>Fiscal Year 2018 Fleet Budget<br>Customer Meter Services

| Count of Equip \# |  | No. of <br> Vehicles <br> Vehicle |  | Vehicle |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Veh Company | Vehicle Rate Class | Total | Blended Rate | Cost | Wt Avg Hrly Rate |
|  | (a) | (b) | (c) | (d) | (e) |
| 5360G | CUBVAN-LD | 3 | \$6.29 | \$18.87 |  |
|  | PU-CP-4X4 | 4 | \$3.55 | \$14.21 |  |
|  | PU-HD-4X4 | 1 | \$8.29 | \$8.29 |  |
|  | PU-LD-4X4 | 5 | \$9.32 | \$46.58 |  |
|  | SUV-CP | 7 | \$7.03 | \$49.18 |  |
|  | SUV-CP-4X4 | 23 | \$9.05 | \$208.07 |  |
|  | UT-LD-COMP | 4 | \$14.60 | \$58.39 |  |
|  | UT-MD | 6 | \$19.22 | \$115.29 |  |
|  | VAN-HD | 109 | \$7.15 | \$779.12 |  |
|  | VAN-LD | 73 | \$8.63 | \$630.18 |  |
|  | WLKVAN-MD | 1 | \$12.25 | \$12.25 |  |
| 5360G Total | Grand Total | 236 |  | \$1,940.45 | \$8.22 |

(a) Types of vehicles supporting Customer Meter Services
(b) Inventory of vehicles supporting Customer Meter Services from Fleet Inventory
(c) Average rate per hour for each type of vehicle from Fleet's FY 2018 budget
(d) Column (b) x Column (c)
(e) Line (12), Column (d) $\div$ Line (12), Column (b)

## Narragansett Gas

Payroll as of 1/18/17

Worker Type

| (1) | CMS Clerk | $\$ 64,314$ |
| :--- | :--- | :---: |
| (2) | Field Collector | $\$ 73,902$ |
| (3) | Meter Service Representative | $\$ 47,781$ |
| (4) | Meter Service Technician | $\$ 70,908$ |
| (5) | Work Readiness Technician | $\$ 36,213$ |
| $(6)$ | Working Leader | $\$ 94,078$ |
| (7) | Total Average | $\$ 67,262$ |
| $(8)$ | Average Hourly Rate | $\$ 32.98$ |

$\begin{array}{ll}\text { (a) } & \text { Employee Type (Gas) } \\ \text { (b) } & \text { Sum of Average Salary }\end{array}$

The Narragansett Electric Company<br>Proposed Credit for Paperless Billing

(1) Proposed Paperless Bill Credit ..... (\$0.37)
(2) Current Paperless Bill Credits ..... (\$0.34)
(3) Change in Credit ..... (\$0.03)
(4) Test Year Volume of Electronic Bills ..... 716,457
(5) Adjustment to Revenue Requirement for Implemeting Paperless Bill Credit$(\$ 21,494)$
(1) Page 2, Line (17)
(2) Per Current Tariff, RIPUC NG-GAS 101B, Section 7, Schedule C, Sheet 5
(3) Line (1) - Line (2)
(4) Per Company Billing Report
(5) Line (3) x Line (4)
The Narragansett Electric Company $\mathrm{d} / \mathrm{b} / \mathrm{a}$ National Grid
RIPUC Docket No. 4770
Attachment DIV 7-34-2
Page 2 of 5

| RI Gas \& Electric |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Paper Billing and Electronic Billing Costs for Historic Test Year ending 06/30/2017 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Jul-2016 | Aug-2016 | Sep-2016 | Oct-2016 | Nov-2016 | Dec-2016 | Jan-2017 | Jan-2017 | Mar-2017 | Apr-2017 | May-2017 | Jun-2017 | Total |
|  |  | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) | (k) | (1) | (m) |
|  | Paper Bill Costs: |  |  |  |  |  |  |  |  |  |  |  |  |  |
| (1) | Paper | \$8,099 | \$8,184 | \$8,229 | \$8,192 | \$8,175 | \$8,246 | \$8,049 | \$8,419 | \$8,388 | \$8,459 | \$9,147 | \$10,966 | \$102,552 |
| (2) | Envelopes | \$12,639 | \$12,763 | \$12,830 | \$12,616 | \$12,392 | \$12,412 | \$12,087 | \$12,680 | \$12,601 | \$12,723 | \$12,217 | \$12,481 | \$150,442 |
| (3) | Postage | \$230,109 | \$237,506 | \$233,089 | \$229,867 | \$230,845 | \$225,876 | \$229,542 | \$230,061 | \$228,359 | \$230,532 | \$221,564 | \$227,048 | \$2,754,397 |
| (4) | Print | \$17,123 | \$17,302 | \$17,397 | \$17,320 | \$17,283 | \$17,433 | \$17,017 | \$17,798 | \$17,733 | \$17,883 | \$19,339 | \$23,183 | \$216,813 |
| (5) | Insert | \$8,865 | \$8,952 | \$8,999 | \$8,849 | \$8,692 | \$8,706 | \$8,478 | \$8,893 | \$8,838 | \$8,923 | \$8,569 | \$8,754 | \$105,518 |
| (6) | Other* | \$1,398 | \$2,122 | \$1,743 | \$7,280 | \$2,092 | \$1,609 | \$1,288 | \$2,184 | \$2,309 | \$1,962 | \$2,385 | \$2,351 | \$28,723 |
| (7) | Total Paper Bill Costs | \$278,234 | \$286,829 | \$282,286 | \$284,125 | \$279,478 | \$274,283 | \$276,460 | \$280,035 | \$278,228 | \$280,482 | \$273,221 | \$284,784 | \$3,358,445 |
| (8) | Paper Bill Volume | 603,061 | 608,990 | 612,144 | 601,975 | 591,262 | 592,235 | 576,724 | 604,985 | 601,252 | 607,036 | 582,909 | 595,528 | 7,178,101 |
| (9) | Total Cost per Paper Bill |  |  |  |  |  |  |  |  |  |  |  |  | \$0.47 |
|  | Electronic Bill Costs |  |  |  |  |  |  |  |  |  |  |  |  |  |
| (10) | Web Costs | \$3,764 | \$3,805 | \$3,851 | \$3,907 | \$3,956 | \$3,989 | \$4,048 | \$4,082 | \$4,131 | \$4,167 | \$4,155 | \$4,163 | \$48,019 |
| (11) | FISERV Costs | \$3,441 | \$3,464 | \$3,307 | \$3,201 | \$3,134 | \$3,505 | \$3,197 | \$3,123 | \$3,468 | \$3,138 | \$3,273 | \$3,480 | \$39,732 |
| (12) | Striata Costs | \$8,097 | \$13,039 | \$8,103 | \$7,733 | \$7,422 | \$8,252 | \$9,071 | \$7,637 | \$8,171 | \$8,797 | \$8,086 | \$14,452 | \$108,859 |
| (13) | DOXO Costs** | \$1,316 | \$1,184 | \$1,122 | \$1,108 | \$1,015 | \$1,204 | \$846 | \$791 | \$1,015 | \$818 | \$844 | \$892 | \$12,153 |
| (14) | Total Electronic Billing Costs | \$16,618 | \$21,493 | \$16,383 | \$15,948 | \$15,526 | \$16,950 | \$17,162 | \$15,633 | \$16,785 | \$16,920 | \$16,357 | \$22,988 | \$208,762 |
| (15) | Electronic Bill Volumes | 171,096 | 172,953 | 175,059 | 177,593 | 179,804 | 181,306 | 183,997 | 185,550 | 187,779 | 189,427 | 188,874 | 189,243 | 2,182,681 |
| (16) | Total Cost per Electronic Bill |  |  |  |  |  |  |  |  |  |  |  |  | \$0.10 |
| (17) | Per Bill Reduction in Cost Elect | nic Bill vs. | aper Bill |  |  |  |  |  |  |  |  |  |  | \$0.37 |

[^15]

The Narrgansett Electric Company d／b／a National Grid RIPUC Docket No． 4770
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Page 4 of 5

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The Narrgansett Electric Company d/b/a National Grid RIPUC Docket No. 4770 Attachment DIV 7-34-2



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# Narragansett Gas <br> Proposed Fee for Returned Checks 

## Test Year External Costs

|  | Service Description | Service Charges | Reference |
| :---: | :---: | :---: | :---: |
|  | JPCM Charges |  |  |
| (1) | Return Item | \$17,504 |  |
| (2) | Return Multiple Locations | \$1,445 |  |
| (3) | Return Image | \$4,504 |  |
| (4) | Return Detail Reporting | \$1,351 |  |
| (5) | Return Item Redeposit | \$9,264 |  |
| (6) | ARC Zero Admin Return Process | \$6,000 |  |
| (7) | Return Item Redeposit | \$25,809 |  |
| (8) | eLockbox Return - Electronic | \$203 |  |
| (9) | Return Notification - Online | \$218 |  |
| (10) | Return Notification - Transmission | \$23,793 |  |
| (11) | Total | \$90,091 | Total JPCM Charges per Invoices |
|  | TransCentra Charges |  |  |
| (12) | Return Corr. Various Types | \$1,192 | Per TransCentra Invoices |
| (13) | Data Capture - Return / NSF Item | \$832 | Per TransCentra Invoices |
| (14) | Total | \$2,024 | Total TransCentra Costs |
| (15) | Total External Costs | \$92,115 | Line (11) + Line (14) |
|  | Test Year Internal Costs |  |  |
|  |  | Wages |  |
|  | Internal Labor |  |  |
| (16) | Base Labor | \$6,948 | Per Company Estimate |
| (17) | Labor Overheads | \$4,896 | Per Company Estimate |
| (18) | Total | \$11,844 | Line (16) + Line (17) |

## Proposed Returned Check Fee

(19) Total External Costs
(20) Total Internal Costs
\$92,115 Line (15)
(21) Total Costs
(22) Test Year Returned Items
\$11,844 Line (18)

11,844 Line(18)
\$103,958 Line (19) + Line (20)
13,072 Per General Ledger
(23) Proposed Returned Check Fee

## Incremental Revenue

(24) Proposed Returned Check Fee
(25) Current Returned Check Fee
(26) Proposed Decrease in Returned Check Fee

| $\$ 7.00$ | Line (23) |
| :---: | :--- |
| $\frac{\$ 15.00}{(\$ 8.00)}$ | R.I.P.U.C. 2130 |
|  | Line (24) - Line(25) |
| 4,248 | Per General Ledger |
| $(\$ 33,984)$ | Line (26) x Line (27) |



Page 2 of 2

Narragansett Gas<br>Proposed Fee for IP Wireless Device<br>Carrying Charge

| (1) | Plant Investment |  | (a) | (b)$\$ 1,035$ |
| :---: | :---: | :---: | :---: | :---: |
|  | Incremental Cost of Meter Equipped with a Wireless Module |  |  |  |
|  | Labor Cost |  |  |  |
| (2) | Average Travel Time | Average Estimate | 1.0 |  |
| (3) | Average Time to Install | Average Estimate | 2.0 |  |
| (4) | Total Time | Line (2) + Line (3) | 3.0 |  |
| (5) | Hourly Rate |  | \$42.60 |  |
| (6) | Base Labor | Line (4) x Line (5) | \$127.80 |  |
| (7) | Labor Overheads | Test Year Average | 95.88\% |  |
| (8) | Labor Costs | Line (6) x [1 + Line (7)] |  | \$250 |
| (9) | Lump Sum Fee, Equipment Cost | Line (1) + Line (8) |  | \$1,285 |
| (10) | Annual Fee, Data Plan | Line (16) |  | \$17 |
| (11) | Monthly Weighted Cost of Data Plan |  |  | Weighting |
| (12) | Monthly Cost, Low End |  | \$0.83 | 85\% |
| (13) | Monthly Cost, High End |  | \$5.00 | 15\% |
| (14) | Weighted Average Monthly Cost |  | \$1.46 |  |
| (15) | x 12 |  | $\underline{12}$ |  |
| (16) | Annual Cost |  | \$17 |  |
| (2) | Page 2 Line (4) |  |  |  |
| (3) | Page 2 Line (5) |  |  |  |
| (4) | Line (2) + Line (3) |  |  |  |
| (5) | See Response to DIV 7-37 |  |  |  |
| (6) | Line (4) x Line (5) |  |  |  |
| (7) | Test Year Average |  |  |  |
| (8) | Line (6) $\times[1+$ Line (7) $]$ |  |  |  |
| (9) | Line (1) + Line (8) |  |  |  |
| (10) | Line (16) |  |  |  |
| (12) | See Response to DIV 7-37 |  |  |  |
| (13) | See Response to DIV 7-37 |  |  |  |
| (14) | Line 12 Col (a) $\times$ Line (12) Col (b) + | 3 Col (a) $\times$ Line (13) Col (b) |  |  |
| (16) | Line (14) x Line (15) |  |  |  |

(1) Honeywell Wireless Module (CNI4) ..... \$1,000
(2) Incremental Cost - Installation Parts ..... $\$ 35$
(3) Incremental Cost of Meter Equpt. W/ wireless Modem - ..... \$1,035
(4) Average Travel Time ..... 1.0
(5) Average Time to Install ..... 2.0
(6) Hourly Rate ..... $\$ 42.60$
The Narragansett Electric Company RIPUC Docket No. 4770 Attachment 1 of 1

(16) Total Labor-Related Overheads for O\&M

Page 1 of 1

## Division 7-35

## Request:

Re: Workpaper Schedule PP-1(a)-Gas. Please:
a. Provide the electronic spreadsheet files used to generate the referenced workpapers.
b. Provide a proof of revenue for each gas rate class (including the Company's Non-Firm Service rate classifications) for the Rate Year:

1. At present rates
2. At the Company's proposed rates.

## Response:

a. The Excel file underlying Workpaper PP-1(a)-GAS was submitted with Narragansett Gas' November 27, 2017 initial filing with the Public Utilities Commission in this docket.
b. For Firm customers, the proof of revenue based on Rate Year billing units priced out at current base distribution rates is presented in Workpaper PP-1(a)-GAS, Pages 23-33 (Bates Pages 123-133 of Book 15) and Schedule PMN-7, Pages 1 and 2 (Bates Pages 2 and 3 of Book 14). The proof of revenue based on Rate Year billing units priced out proposed base distribution rates is presented in Schedule PMN-7, Page 4 (Bates Page 5 of Book 14). For Non-Firm customers, please see Attachment DIV 7-35 for the revenue proof at the present and proposed rates. ${ }^{1}$

[^16]Section 1: Non-Firm Base Distribution Revenue

|  |  | Attachment DIV 7-33-2 <br> General Ledger Aug 16-Jul 17* Actuals Jul 16-Jun 17 <br> No Accruals |
| :---: | :---: | :---: |
| (1) | Volumes (Therms) | 17,480,311 |
| (2) | Total Non Firm Revenue | \$3,591,831 |
| (3) | Accrual/Reversal | n/a |
| (4) | Less Energy Efficiency Revenue | \$934,167 |
| (5) | Less GET Revenue | \$74,459 |
| (6) | Sub-Total | \$2,583,205 |
| (7) | Less Gas Costs (Non Firm Gas Costs Booked to Gas Costs) | \$1,038,803 |
| (8) | Other Adjustments Not included in Base Delivery Revenue | \$96,465 |
| (9) | Net Non Firm Base Distribution Revenue (Margin) | \$1,447,937 |

Section 2: Non-Firm Proof
Reference

Billing Determinants
(10) Xlarge Low Load Factor Non Firm
(11) Customer
(12) Volume Therms
(13) Xlarge High Load Factor Non Firm
(14) Customer
(15) Volume Therms
(16) Total Annual Volume Therms

Current Rates Xlarge Low Load Factor Non Firm
(17) Customer Charge
(18) Volumetric Rate
(19) Total Current Base Delivery Revenue Xlarge Low Load Factor Customers

Current Rates Xlarge High Load Factor Non Firm
(20) Customer Charge
(21) Volumetric Rate
(22) Total Current Base Delivery Revenue Xlarge High Load Factor Customers
(23) Total Base Delivery Revenue Non Firm Customers
(24) Net Non Firm Base Distribution Revenue (Margin)
(25) Difference
(26) \% Difference

Proposed Rates Xlarge Low Load Factor Non Firm
(27) Customer Charge
(28) Volumetric Rate
(29) Total Current Base Delivery Revenue Xlarge Low Load Factor Customers

Proposed Rates Xlarge High Load Factor Non Firm
(30) Customer Charge
(31) Volumetric Rate
(32) Total Proposed Base Delivery Revenue Xlarge High Load Factor Customers
(33) Total Base Delivery Revenue Non Firm Customers
(34) Incremental Increase
(35) Incremental Revenue in Rate Design Summary

| Schedule PMN-7, Pg 5, Ln 10, Col (P) $\div 12$ | 2 |
| :--- | :---: |
| Schedule PMN-7, Pg 5, Ln 4, Col (L) | $4,947,118$ |
|  |  |
| Schedule PMN-7, Pg 5, Ln 11, Col (P) $\div 12$ | 8 |
| Schedule PMN-7, Pg 5, Ln 5, Col (L) | $12,533,193$ |
| Section 2, Lns (12) $+(15)=\operatorname{Section~1,~Ln~(1)~}$ | $17,480,311$ |
|  |  |
| Schedule PMN-7, Pg 5, Ln 10, Col (N) | $\$ 625.00$ |
| Schedule PMN-7, Pg 5, Ln 4, Col (J) | $\$ 0.0912$ |
| Section 2, Lns (17) x (11) x 12 + Section 2, Lns (18) x (12) | $\$ 466,177$ |
|  |  |
| Schedule PMN-7, Pg 5, Ln, 11, Col (N) | $\$ 625.00$ |
| Schedule PMN-7, Pg 5, Ln 5, Col (J) | $\$ 0.0733$ |
| Section 2, Lns (20) x (14) x 12 + Section 2, Lns (21) x (15) | $\$ 978,683$ |
| Section 2, Lns (19) $+(22)$ | $\$ 1,444,860$ |
| Section 1, Ln (9) | $\$ 1,447,937$ |
|  | $(\$ 3,077)$ |
|  | $-0.2 \%$ |


| Schedule PMN-7, Pg 5, Ln 10, Col (O) | $\$ 735.00$ |
| :--- | ---: |
| Schedule PMN-7, Pg 5, Ln 4, Col (K) | $\$ 0.1043$ |
| Section 2, Lns (27) x (11) x 12 + Section 2, Lns (28) x (12) | $\$ 533,641$ |


| Schedule PMN-7, Pg 5, Ln 11, Col (O) | $\$ 735.00$ |
| :--- | :---: |
| Schedule PMN-7, Pg 5, Ln 5, Col (K) | $\$ 0.0838$ |
| Section 2, Lns (30) x (14) x 12 + Section 2, Lns (31) x (15) | $\$ 1,121,237$ |
|  |  |
| Section 2, Lns (29) + (32) | $\$ 1,654,878$ |
| Section 2, Lns (33) - (23) | $\$ 210,018$ |
| Schedule PMN-7, Pg 5, Ln 12, Col (T) | $\$ 210,053$ |

## Division 7-36

## Request:

Re: Schedule PP-3(a), Account Restoration Fee, page 1 of 2. Please:
a. Document and explain the derivation of the "labor time" required for:

1. Meter Off Due to Non Payment;
2. Meter On Due to Customer Payment.
b. Provide the actual numbers of Account Restoration Fees billed by rate class by month for each month of the calendar year 2017 and each month of the three preceding calendar years.
c. Document the determination of the $\$ 8.22$ average hourly rate that is used in the determination of Transportation Costs.

## Response:

a. Please see Attachment DIV 7-36-1. The Company computed the 0.6 hour of labor time for the "Meter Off Due to Non Payment" and the 0.9 hour of labor time for the "Meter On Due to Customer Payment" by summing the average travel time plus average wrench time for this type of work completed during the period July 2016 through June 2017. This calculation is shown on Page 1 of Attachment DIV 7-36-1. Narragansett Gas extracted the relevant data associated with the total travel and wrench time based on the number of completed jobs and the computation of the average time per job, which is provided on Page 2 of Attachment DIV 7-36-1.
b. Please see the Company's response to Division 7-23, part a. for the requested information.
c. Please see Attachment DIV 7-36-2, which reflects fleet inventory and budget information for Narragansett Gas' fiscal year ending March 2018. This information was used to derive an average cost per hour of $\$ 8.22$ for the fleet utilized by Customer Meter Services for performing its work assignments.

| Account Restoration Fee |  |
| :--- | :---: |
| Labor Time |  |
| $7 / 1 / 2016$ TO $6 / 30 / 2017$ |  |
| Meter On | Meter Off |
| (a) | (b) |

Narragansett Gas

| (1) | Travel Time | 12 | 13 |
| :--- | :--- | :---: | :---: |
| (2) | Wrench Time | $\underline{44}$ | $\underline{22}$ |
| (3) | Total Labor Minutes | 56 | 34 |
| (4) | Total Labor Hours | 0.9 | 0.6 |

(1)(a) Page 2, Line (4), Column (1)
(2)(a) Page 2, Line (4), Column (m)
(3)(a) Line (1)(a) + Line (2)(a)
(4)(a) Line (3) / 60
(1)(b) Page 2, Line (1), Column (1)
(2)(b) Page 2, Line (1), Column (m)
(3)(b) Line (1)(b) + Line (2)(b)
(4)(b) Line (3) / 60
The Narragansett Electric Company


€た ©
(4)(d) Column (d), Line (2) + Line (3) (4)(f) Column (f), Line (2) + Line (3) (4)(1) Line (4), Column (f) $\div$ Line (4), Column (d) (4)(m) Line (4), Column (g) $\div$ Line (4), Column (d)

## Narragansett Gas

Fiscal Year 2018 Fleet Budget
Customer Meter Services

L06 CC
Vehicle Type (All)

|  | No. of |  |  |  |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Count of Equip \# | Vehicles | Vehicle | Vehicle | Wgt Avg |  |
| Veh Company | $\underline{\text { Vehicle Rate Class }}$ | $\underline{\text { Total }}$ | $\underline{\text { Blended Rate }}$ | $\underline{\text { Cost }}$ | $\underline{\text { Hrly Rate }}$ |

(e)

| $(1)$ | $5360 G$ | CUBVAN-LD | 3 | $\$ 6.29$ | $\$ 18.87$ |
| :--- | :--- | ---: | ---: | ---: | ---: |
| $(2)$ | PU-CP-4X4 | 4 | $\$ 3.55$ | $\$ 14.21$ |  |
| $(3)$ | PU-HD-4X4 | 1 | $\$ 8.29$ | $\$ 8.29$ |  |
| $(4)$ | PU-LD-4X4 | 5 | $\$ 9.32$ | $\$ 46.58$ |  |
| $(5)$ | SUV-CP | 7 | $\$ 7.03$ | $\$ 49.18$ |  |
| $(6)$ | SUV-CP-4X4 | 23 | $\$ 9.05$ | $\$ 208.07$ |  |
| $(7)$ | UT-LD-COMP | 4 | $\$ 14.60$ | $\$ 58.39$ |  |
| $(8)$ | UT-MD | 6 | $\$ 19.22$ | $\$ 115.29$ |  |
| $(9)$ | VAN-HD | 109 | $\$ 7.15$ | $\$ 779.12$ |  |
| $(10)$ | VAN-LD | 73 | $\$ 8.63$ | $\$ 630.18$ |  |
| $(11)$ | WLKVAN-MD | $\underline{1}$ | $\$ 12.25$ | $\$ 12.25$ | $\$ 8.940 .45$ |

(a) Types of vehicles supporting Customer Meter Services
(b) Inventory of vehicles supporting Customer Meter Services from Fleet Inventory
(c) Average rate per hour for each type of vehicle from Fleet's FY 2018 budget
(d) Column (b) x Column (c)
(e) Line (12), Column (d) $\div$ Line (12), Column (b)

NOTE: Fleet Budget in RI CMS only for Gas segment. 110-Customer Meter Svcs NOTE: Lookup BY Co to FY18 Std Rates WITH Utilization (loaded to SAP 3/27/17)

## Division 7-37

## Request:

Re: Schedule PP-3(b), page 1 of 2, Proposed Fee for IP Wireless Device. Please:
a. Document and explain the derivation of the "Incremental Cost of Meter Equipped with a Wireless Module.
b. Explain why it is necessary and appropriate for the Company to collect the proposed $\$ 1,285$ incremental cost for a Meter Equipped with a Wireless Module and the costs associated with installation of such a meter through a "Lump Sum Fee."
c. Explain in detail how the capabilities of the referenced meter equipped with a wireless module differ from the capabilities of the Telemetering equipment required for Non-Firm Transportation Service customers.
d. With respect to the Cost of the Data Plan:

1. Provide the usage parameters for:
i. The Low End plan
ii. The High End plan
2. Indicate the factors that would determine whether a customer requires a Low End plan, a High End plan, or a plan which is between the Low End plan and the High End plan.
3. Provide the workpapers, data, analyses and assumptions relied upon to compute:
i. Average Travel Time
ii. Average Install Time.
4. Indicate whether a customer with multiple gas and/or electric service accounts that require meters with wireless modules and data plans will require a separate data plan for each account, and if so, explain why separate data plans are necessary.
5. Document the development of the $\$ 39.62$ Hourly Rate used and the cost components included in that rate. Also, explain why a separate hourly Transportation Cost is not shown.
6. Provide the workpapers, data, analyses, and assumptions relied upon to develop the "Weighting" factors used to compute the Weighted Average Monthly Cost.

## Response:

a. Please see Attachment DIV 7-34-4, Page 2, accompanying the response to Division 7-34. The Incremental Cost of Meter Equipped with a Wireless Module is derived from the cost of the IP Wireless Device (Honeywell Wireless Module (CNI4)) of $\$ 1,000$, and the cost of additional installation parts of $\$ 35$.
b. The Company is proposing to charge the customer a one-time lump sum fee of $\$ 1,285$ for the meter and installation, which is consistent with how the Company currently charges customers for the installation of telemetering equipment. In addition, the Company also charges a lump sum fee for those customers who request the removal of the Automatic Meter Reading (AMR) gas meter and the replacement of the non-AMR gas meter.
c. A telemetered device requires an analog land line, which is required to be provided by the customer and allows communication between the meter and the Meter Collection System. A wireless device will leverage a " 4 G " protocol to communicate through secured firewalls between the meter and the Meter Collection System.
d.

1. Please see Attachment DIV 7-37. The Low End plan allows the Company to collect up to 1 megabyte (MB) of data on a monthly basis per IP address. If this limit is exceeded, the customer is considered to be on the High End plan and additional costs are incurred based on the amount of data collected during a given month.
2. Whether a customer is on the Low End plan or High End plan depends on the data usage of the customer. Please see Attachment DIV 7-37.
3. The Company estimated the average travel and install time for telemetering installations as follows. A technician in the Meter Operations group completes up to three telemetering installations in an eight-hour day, which equates to 8 hours / 3 jobs $=2.667$ hours per installation. The Company rounded the estimated 2.667 hours to 3 hours. Of those three hours needed for the average technician to complete a telemetering installation, the Company assumed one hour was spent traveling to the job site, while the remaining two hours were spent completing the work.
4. Yes, a customer with multiple gas and/or electric service meters will require a separate data plan for each meter. Each meter (gas and electric) that uses an IP wireless device will require a data plan that is associated with the IP address assigned to each device. Data plans for these devices are based on the amount of data transferred during a given month, so each service account requires a separate data plan to account for the specific usage of gas and electric customers each month.
5. The Company used the hourly wage rate of $\$ 42.60$ for Meter Operations Instrument Mechanics, who would be assigned this type of work, based on union contracts effective June 27, 2015.
6. The weighting factors used to compute the Weighted Average Monthly Cost is estimated based on actual information on the number of existing meters in other National Grid service territories having IP wireless devices and whose usage is higher than 1 MB of data. Customers with usage requiring more than 1 MB of data fall into the High End Data Plan, while those who usage requires 1 MB or less fall into the Low End Data Plan. Although customer usage varies monthly, and therefore may require Low End or High End data plan service depending on their usage during a given month, the Company estimated that 85 percent of existing meters having IP wireless devices require less than 1 MB of data and 15 percent of existing meters having IP wireless devices require more than 1 MB of data.
nationalgrid
Enter Subscriber Data * [Choose Plan] * Choose Plan Features * Review Order * Finish
Verizon Activate Cold Device with New Number



## Division 7-38

## Request:

Re: Schedule PP-3(c)-Gas, page 1 of 2, Proposed Fee Returned Checks. Please:
a. Explain the acronym "JPCM."
b. Explain the roles of "JPCM" and "TransCentra" in the Company's processing of returned checks.
c. For calendar year 2017 and for each of the three immediately preceding calendar years, provide by rate class by month the numbers of returned checks processed by or for the Company.
d. Document the development of the Company Estimates for:

1. Base Labor
2. Labor Overheads.
e. Verify that the Total Cost on line (21) divided by the Test Year Returned Items on line (22) yields a result of $\$ 7.95$ per item and explain why it is appropriate to truncate that result to a proposed Return Check Fee of $\$ 7.00$.
f. Explain why the Internal Costs for processing Returned Checks for Narragansett Gas include Labor Overheads but the Internal Costs for Narragansett Electric do not include Labor Overheads.

## Response:

a. The acronym "JPCM" stands for the Company's bank provider, JP Morgan Chase.
b. TransCentra is the Company's retail lockbox vendor that processes check payments. When a check is processed at the lockbox, the information from the check creates two files. One file is the accounts receivable transmission file that is sent to the Company to update the Company's billing system with the customer's payment. The other file is called an image cash letter (ICL) file that is sent to JPCM with the customer's bank information to withdraw the payment from the customer's bank account. When JPCM processes the ICL file and a check comes back as a returned check (for insufficient funds), JPCM notifies TransCentra. TransCentra then creates a file to send to the Company to process the returned checks. The Company's billing system has an automated process for processing the returned checks against a customer's utility account
while other returned checks must be manually processed by the Company's staff. The Company then reconciles returned checks processed electronically and manually to bank statements from JPCM.
c. Please see the Company's response to Division 7-23, part c.
d. Please see Attachment DIV 7-38-1 for the development of the Company's estimate for Base Labor (Page 1) and Labor Overheads (Page 2). In preparing this response, the Company discovered that the labor cost should have been $\$ 6,916$ instead of $\$ 6,948$, resulting in the labor-related overheads of $\$ 4,873$ instead of $\$ 4,896$. However, because the Company truncated the calculation of the fee as discussed in the response to part e. below, this small change does not impact the proposed fee of $\$ 7.00$.
e. Yes, if the Company was proposing a returned check fee that incorporated cents (i.e., two places after the decimal), $\$ 7.95$ would be the quotient. However, the Company truncated the calculation of the proposed fee in order to result in an easily referenced amount in whole dollars.
f. The calculation of the proposed fee for returned checks for Narragansett Electric should have included an adjustment for labor-related overheads. Please see Attachment DIV 7-38-2 for a revised Schedule PP-3(c), Page 2 (Bates Page 70 of Book 15). This revised Schedule PP-3(c), Page 2 also reflects the update to the base labor amount discussed in the response to part d. above. Because the Company truncates the calculation of the proposed fee to the whole dollar, as explained in the response to part e. above, there is no impact of this correction on the proposed fee.

Narragansett Gas<br>Base Labor - CY '16

Employee - Day 1

(a)

## Employee - Day 2

(b)
(1) Avg. Wage Rate
(2) Hours per Week
(3) Total Cost per Week
(4) Weeks per Month
(5) Total Cost per Month
(6) FTE Requirement
(7) Labor OH
(8) Total Monthly Base Labor
(9) Annual Base Labor
(1) Average Wage Rate for Payment Processing Employees
(2) Average Hours per Work Week
(3) $\operatorname{Ln}(1) \times \operatorname{Ln}(2)$
(4) Average Weeks per Month
(5) $\operatorname{Ln}(3) x \operatorname{Ln}(4)$
(6) Estimated \% of Time Spent Processing Payments for Full-Time Employees
(7) $\operatorname{Ln}(5) \times \operatorname{Ln}(6)$
(8) $\operatorname{Col}(\mathrm{a}), \operatorname{Ln}(7)+\operatorname{Col}(\mathrm{b}), \operatorname{Ln}(7)$
(9) $\operatorname{Col}(\mathrm{a}), \operatorname{Ln}(8) \times 12$
$\begin{array}{ll}\text { (17) } & \text { Page 1, Line (9) } \\ \text { (18) } & \text { Line (16) x Line (17) }\end{array}$
(1) Payroll Taxes (1) Payroll Taxes
(2) Federal Income Contribution Act
(3) Federal Unemployment
(5) Total - Payroll Taxes (single rate)

| (1) | Payroll Taxes |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (2) | Federal Income Contribution Act | B0010 | 10.500\% | 10.500\% | 10.500\% | 10.000\% | 10.000\% | 10.000\% | 7.250\% | 7.250\% | 9.250\% | 10.000\% | 10.000\% | 10.000\% |
| (3) | Federal Unemployment |  | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% |
| (4) | State Unemployment |  | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% | 0.000\% |
| (5) | Total - Payroll Taxes (single rate) |  | 10.500\% | 10.500\% | 10.500\% | 10.000\% | 10.000\% | 10.000\% | 7.250\% | 7.250\% | 9.250\% | 10.000\% | 10.000\% | 10.000\% |
| (6) | Group Insurance | B0021 | 1.250\% | 1.250\% | 1.250\% | 1.250\% | 1.250\% | 1.250\% | 0.500\% | 0.500\% | 0.000\% | 1.000\% | 1.000\% | 1.000\% |
| (7) | Health Care | B0020 | 17.750\% | 17.750\% | 17.750\% | 18.250\% | 18.250\% | 18.250\% | 17.000\% | 17.000\% | 18.000\% | 15.000\% | 15.000\% | 15.000\% |
| (8) | Pensions | B0001 | 27.250\% | 27.250\% | 27.250\% | 26.500\% | 26.500\% | 26.500\% | 24.500\% | 24.500\% | 20.750\% | 20.250\% | 20.250\% | 21.000\% |
| (9) | FAS106 Post-Retirement Health Ins | B0003 | 10.000\% | 10.000\% | 10.000\% | 8.250\% | 8.250\% | 8.250\% | 7.500\% | 7.500\% | 6.250\% | 6.750\% | 6.750\% | 4.250\% |
| (10) | FAS112 Post-Employment | B0005 | 0.250\% | 0.250\% | 0.250\% | 0.100\% | 0.100\% | 0.100\% | 0.000\% | 0.000\% | -6.250\% | -0.250\% | -0.250\% | 0.500\% |
| (11) | Thrift | B0022 | 6.500\% | 6.500\% | 6.500\% | 6.000\% | 6.000\% | 6.000\% | 4.500\% | 4.500\% | 4.000\% | 6.250\% | 6.250\% | 6.250\% |
| (12) | Injuries \& Damages | B0050 | 0.750\% | 0.750\% | 0.750\% | 1.000\% | 1.000\% | 1.000\% | 1.000\% | 1.000\% | 1.000\% | 0.500\% | 0.500\% | 0.500\% |
| (13) | Total - Benefits, Insurances, \& Taxes |  | 37.000\% | 37.000\% | 37.000\% | 36.600\% | 36.600\% | 36.600\% | 30.250\% | 30.250\% | 26.000\% | 32.500\% | 32.500\% | 33.250\% |
| (14) | Bonus Accruals | B0030/B0031 | 21.000\% | 21.000\% | 21.000\% | 20.000\% | 20.000\% | 20.000\% | 17.750\% | 17.750\% | 14.500\% | 19.500\% | 19.500\% | 19.500\% |
| (15) | Time Not Worked | B0040 | 16.250\% | 16.250\% | 16.250\% | 16.250\% | 16.250\% | 16.250\% | 16.250\% | 16.250\% | 26.750\% | 17.250\% | 17.250\% | 17.250\% |
| (16) | Total |  |  |  |  |  |  |  |  |  |  |  |  |  |
| (17) | Base Labor |  |  |  |  |  |  |  |  |  |  |  |  |  |
| (18) | Labor Overheads |  |  |  |  |  |  |  |  |  |  |  |  |  |

[^17]Narragansett Electric<br>Proposed Fee for Returned Checks

## Test Year External Costs

## Service Description

JPCM Charges
(1) Return Item
(2) Return Multiple Locations $\quad \$ 1,445$
(3) Return Image \$4,504
(4) Return Detail Reporting $\$ 1,351$
(5) Return Item Redeposit \$9,264
(6) ARC Zero Admin Return Process $\quad \$ 6,000$
(7) Return Item Redeposit \$25,809
(8) eLockbox Return - Electronic \$203
(9) Return Notification - Online \$218
(10) Return Notification - Transmission \$23,793
(11) Total

TransCentra Charges
(12) Return Corr. Various Types
(13) Data Capture - Return / NSF Item
(14) Total
(15) Total External Costs

## Test Year Internal Costs

Internal Labor
(16) Base Labor
(17) Labor Overheads
(18) Total

## Proposed Returned Check Fee

(19) Total External Costs
(20) Total Internal Costs
(21) Total Costs
(22) Test Year Returned Items
(23) Proposed Returned Check Fee

Service Charges
Reference
\$17,504
\$23,793
\$90,091 Total JPCM Charges per Invoices
\$1,192 Per TransCentra Invoices
$\$ 832$
\$2,024 Total TransCentra Costs
\$92,115 Line (11) + Line (14)

Wages

| $\$ 6,916$ | Per Company Estimate |
| ---: | :--- |
| $\$ 4,873$ | Per Company Estimate |
| $\$ 11,789$ | Line (16) + Line (17) |

## Incremental Revenue

(24) Proposed Returned Check Fee
(25) Current Returned Check Fee
(26) Proposed Decrease in Returned Check Fee
(27) Test Year Returned Items- Electric

8,824 Per General Ledger
(\$70,592) Line (26) x Line (28)

## Division 7-39

## Request:

Re: Schedule PP-5-GAS, Section 1, Schedule A, Sheet 3, Item 3.1, System Pressure Factor. Please:
a. Indicate how, when, and in what forum the referenced "forecast of gas supply costs that are required to maintain pressure on the Company's distribution system" will be determined.
b. Explain why the methods for determining forecasted gas supply costs required to maintain pressure on the Company's distribution system" are not, and should not be, included in the Company's tariff.

## Response:

Narragansett Gas assumes that this request is in reference to Schedule PP-5-GAS, Section 3, Distribution Adjustment Charge, Schedule A, Sheet 3 (Bates Page 38 of Book 17 (Schedule PP-4-GAS, clean version of proposed tariff) and Bates Pages 184-185 of Book 17 (Schedule PP-5GAS, redline version of proposed tariff)).
a. Narragansett Gas is not proposing changes to either the timing of, or the filing in which, system pressure costs will be determined and proposed to be recovered from customers. Instead, Narragansett Gas will determine "forecast of gas supply costs that are required to maintain pressure on the Company's distribution system" annually in Distribution Adjustment Charge (DAC) filings based upon information contained in the Narragansett Gas' annual Gas Cost Recovery filings.
b. As experienced over the past year, the types of gas supply needed to maintain system pressure on Narragansett Gas' distribution system can vary over time depending on the types of capacity and supply contracts that Narragansett Gas executes. To allow for the variability in the nature of such costs, having flexible tariff language that provides for this variability is reasonable and practical so that Narragansett Gas does not have to attempt to list specific costs in the DAC provision of the gas tariff with sufficient confidence that the list is reflective of all possible costs now and in the future. The proposed revisions to the DAC provision also provide for administrative efficiency with regard to DAC filings such that Narragansett Gas would not request a waiver of a tariff provision listing specific costs if Narragansett Gas requests recovery of a system pressure cost not listed in the DAC provision. Narragansett Gas will include in each year's DAC filing the estimated system pressure costs for which it is requesting recovery along with a discussion of the method it used to allocate forecasted gas supply costs as system pressure to be included
in the DAC filing and recovered during the upcoming November through October recovery period.

## Division 7-40

## Request:

Re: Schedule PP-5-GAS, Section 1, Schedule A, Sheet 3, Item 3.1, System Pressure Factor, definition of "GCSP." Please identify the manner in which the Company identifies and determines the dollar amounts for:
a. Demand costs to be included in the GCSP;
b. Commodity costs to be included in the GCSP.

## Response:

Narragansett Gas assumes that this request is in reference to Schedule PP-5-GAS, Section 3, Distribution Adjustment Charge, Schedule A, Sheet 3, Item 3.1, System Pressure Factor (Bates Page 38 of Book 17 (Schedule PP-4-GAS, clean version of proposed tariff) and Bates Pages 185185 of Book 17(Schedule PP-5-GAS, redline version of proposed tariff)).
a. National Grid's Engineering and Gas Supply groups evaluate peak day and peak hourly distribution system requirements and determine whether gas supply is needed to maintain system pressure. Once the gas supply needed to meet system pressure requirements has been identified, Narragansett Gas estimates the demand and commodity costs associated with system pressure that is inherent in overall forecasted gas supply costs.
b. Please see the Company's response to part a. above.

## Division 7-41

## Request:

Re: Schedule PP-5-GAS, Section 1, Schedule A, Sheets 4 and 5, Item 5.0 Service Supplied. Please explain why this section includes no reference to the Company's line extension policies and why at least a reference to those policies in this paragraph is not necessary and appropriate or at least helpful to customers trying to understand CIAC for main and service extensions.

Response:
Narragansett Gas agrees that a reference to the proposed Service and Main Extension Policies should be added to Schedule PP-5-GAS, Section 1, Sheets 4 and 5, Item 5.0.

## Division 7-42

## Request:

Re: Schedule PP-5-GAS, Section 1, Schedule B, Sheets 4 and 5. Please provide the monthly rates applicable for each of month of the last three calendar years for:
a. The "monthly short term borrowing rate defined as the Company's money pool rate" as part of the definition of "Hedge Collateral Carrying Costs;"
b. The Bank of America Prime Rate less 200 basis points as referenced in the definition of "Balance."

## Response:

a. The table below presents the "monthly short term borrowing rate defined as the Company's money pool rate" for Calendar Years 2015, 2016, and 2017.

|  | CY 2015 | CY 2016 | CY 2017 |
| :--- | :---: | :---: | :---: |
| Jan | $0.46 \%$ | $0.90 \%$ | $1.32 \%$ |
| Feb | $0.67 \%$ | $0.93 \%$ | $1.35 \%$ |
| Mar | $0.67 \%$ | $0.97 \%$ | $1.28 \%$ |
| Apr | $0.84 \%$ | $0.87 \%$ | $1.26 \%$ |
| May | $0.69 \%$ | $1.12 \%$ | $1.29 \%$ |
| Jun | $0.53 \%$ | $0.96 \%$ | $1.23 \%$ |
| Jul | $0.65 \%$ | $1.16 \%$ | $1.50 \%$ |
| Aug | $0.72 \%$ | $1.18 \%$ | $1.52 \%$ |
| Sep | $0.64 \%$ | $0.75 \%$ | $1.39 \%$ |
| Oct | $0.61 \%$ | $0.82 \%$ | $1.72 \%$ |
| Nov | $0.67 \%$ | $0.97 \%$ | $1.71 \%$ |
| Dec | $0.66 \%$ | $1.09 \%$ | $1.71 \%$ |

b. The table below presents the "Bank of America Prime Rate less 200 basis points" for Calendar Years 2015, 2016, and 2017.

|  | CY 2015 | CY 2016 | CY 2017 |
| :--- | :---: | :---: | :---: |
| Jan | $1.25 \%$ | $1.50 \%$ | $1.75 \%$ |
| Feb | $1.25 \%$ | $1.50 \%$ | $1.75 \%$ |

Prepared by or under the supervision of: Ann Leary

|  | CY 2015 | CY 2016 | CY 2017 |
| :--- | :---: | :---: | :---: |
| Mar | $1.25 \%$ | $1.50 \%$ | $2.00 \%$ |
| Apr | $1.25 \%$ | $1.50 \%$ | $2.00 \%$ |
| May | $1.25 \%$ | $1.50 \%$ | $2.00 \%$ |
| Jun | $1.25 \%$ | $1.50 \%$ | $2.25 \%$ |
| Jul | $1.25 \%$ | $1.50 \%$ | $2.25 \%$ |
| Aug | $1.25 \%$ | $1.50 \%$ | $2.25 \%$ |
| Sep | $1.25 \%$ | $1.50 \%$ | $2.25 \%$ |
| Oct | $1.25 \%$ | $1.50 \%$ | $2.25 \%$ |
| Nov | $1.25 \%$ | $1.50 \%$ | $2.25 \%$ |
| Dec | $1.50 \%$ | $1.75 \%$ | $2.50 \%$ |

## Division 7-43

## Request:

Re: Schedule PP-5-GAS, Section 2, Gas Charge, Schedule A, Sheet 4, Total Fixed Costs, TC $\mathrm{FC}_{\mathrm{FC}}$. Please:
a. Explain why it is necessary and appropriate that the level of supply-related local production and storage costs be determined in the Company's most recent general rate case, as opposed to have those costs determined in annual GCR proceedings.
b. Provide detailed documentation of the supply-related local production and storage costs for which the Company seeks approval in this proceeding.
c. Given outstanding considerations regarding long-term plans for replacement of supplies from the Cumberland LNG tank, explain the manner in which changes in the Company's current supply-related local production and storage costs will be addressed in future GCR and/or base rate proceedings.

## Response:

a. Pursuant to the Public Utilities Commission's (PUC) approval of the revenue requirement in RIPUC Docket No. 2286 (1995) and Narragansett Gas' subsequent rate design proceeding in RIPUC Docket No. 2374 (1996), Narragansett Gas commenced recovering supply-related local production and storage (i.e., liquefied natural gas (LNG)) costs through the Gas Cost Recovery (GCR) factors. Narragansett Gas commenced recovering these costs through the GCR factors instead of through base distribution rates to implement GCR factors that further reflect the recovery of costs which, in total, would be more comparable to the prices competitive gas suppliers would offer commercial and industrial customers interested in procuring their gas supply from third party marketers. Prior to the unbundling of gas rates in Rhode Island, this LNG cost was considered a traditional cost to be included in a cost of service and recovered through a bundled gas rate. The amount of this LNG cost included in gas rates was fixed and only updated at the time of a general rate case. With the transfer of the recovery of this LNG cost from base distribution rates to the GCR factors, Narragansett Gas has consistently applied the method and practice for quantifying this cost as part of general rate cases since 1995 and included this fixed allowance in its GCR filings similar to the manner by which it would recover this cost had it continued to be included in base distribution rates (i.e., the LNG cost reflected in the GCR would only change as a result of a general rate case). In light of the passage of time and the nature of the LNG costs, a review of the frequency for updating this cost may be required, and any such review should consider the balance between the benefit of improving the price signal provided by the GCR factors and the
efficiency and effectiveness of an annual update to this cost in annual GCR filings. However, Narragansett Gas' annual GCR filings may be the more appropriate forum for such a review.
b. Narragansett Gas has proposed to adjust its revenue requirement downward by $\$ 1,308,749$ in supply-related LNG costs, as shown in Schedule MAL-32 (Bates Pages 2024 of Book 10).
c. Regarding the recovery of the supply-related LNG costs through future base distribution rates resulting from future general rate cases, Narragansett Gas will continue to reduce any revenue requirement based on a test year that contains such a cost consistent with past practice and pursuant to precedent on the determination of a distribution cost of service, unless the PUC directs Narragansett Gas to no longer make such an adjustment. Narragansett Gas believes that the review and evaluation of future recovery of gas supply costs impacted by the decommissioning of the LNG tank in Cumberland should take place in the annual GCR filings when Narragansett Gas presents its forecast of all gas supply costs so that all impacts to overall gas supply costs can be viewed in totality.

## Division 7-44

## Request:

Re: Schedule PP-5-GAS, Section 2, Gas Charge, Schedule A, Sheet 4, Credits to Fixed Costs, $\mathrm{TR}_{\mathrm{FC}}$. Please identify all "gas costs relating to supplies required to maintain system pressures on the Company's distribution system":
a. As its distribution system and its gas supply portfolio are presently configured;
b. As may be changed by any currently planned or proposed changes in its distribution system or portfolio of gas supply resources.

## Response:

a. As approved in Narragansett Gas' Distribution Adjustment Charge (DAC) filing, RIPUC Docket No. 4708, Narragansett Gas has assigned 100 percent of the capacity contract associated with the Crary Street Gate Station to maintain system pressure. ${ }^{1}$
b. Narragansett Gas is not currently planning any changes in its distribution system that would alter the gas supply needed for system pressure associated with the Crary Street Gate Station. However, Narragansett Gas does plan to reduce operational dependency on liquefied natural gas (LNG) for system pressure elsewhere on the Company's distribution system by means of capital additions to the distribution system.

[^18]Prepared by or under the supervision of: Ann Leary, Stephen Caliri, and Eric Aprigliano

## Division 7-45

## Request:

Re: Schedule PP-5-GAS, Section 3, Distribution Adjustment Charge, Schedule A, Sheet 4, Item 3.2, AGT Factor. Please:
a. Explain in what forum the "Approved AGT budget" will be determined.
b. To the extent that the "Approved AGT budget" will be determined outside of a base rate case, does the Company accept an expansion of the language of the AGT Factor to address possible changes in future AGT budget amounts.

## Response:

a. As in the past, the Advanced Gas Technology (AGT) amount that Narragansett Gas determines needs to be funded through the Distribution Adjustment Charge (DAC) will be proposed in Narragansett Gas' annual DAC filings.
b. In light of Narragansett Gas' proposal to no longer recover AGT funding in base distribution rates, Narragansett Gas suggests the entirety of Item 3.2 (Bates Pages 38-39 of Book 17 (Schedule PP-4-GAS, clean version of proposed tariff) and Bates Pages 185186 of Book 17 (Schedule PP-5-GAS, redline version of proposed tariff)) should be further revised to reflect flexibility in the amount to be funded through the DAC in the upcoming year, as funding needs will likely change from year to year. This will provide the PUC with discretion to approve the level of AGT funding it determines is appropriate for each year. Therefore, Narragansett Gas suggests the following changes (marked to show changes from Item 3.2 included in the clean version of the proposed gas tariff (Bates Pages 38-39 of Book 17)):

### 3.2 AGT Factor:

The Advanced Gas Technology factor will be computed on an-shall be determined annually, or as otherwise approved by the PUC, based on an estimate of AGT grants to be disbursed during the upcoming year, adjusted by any AGT grants from the prior year in excess of available funding or available funding in excess of AGT grants from the prior year,is utilizing the approved amount for the total of which is the eligible AGT Costs to be approved for recovery by the PUCfor the prior twelve month period ended March 31. The formula will be as follows:

$$
\mathrm{AGT}=\frac{\mathrm{AGT}_{\mathrm{B}}}{\mathrm{Dt}_{\mathrm{T}}}
$$

## Where:

## AGT AGT Factor

AGT $_{\mathrm{B}}$ ApprovedAGT Costsbudget
$\mathrm{Dt}_{\mathrm{T}} \quad$ Forecasted annual firm throughput in dekatherms
The DAC's AGT provision would then read:

### 3.2 AGT Factor:

The Advanced Gas Technology factor shall be determined annually, or as otherwise approved by the PUC, based on an estimate of AGT grants to be disbursed during the upcoming year, adjusted by any AGT grants from the prior year in excess of available funding or available funding in excess of AGT grants from the prior year, the total of which is the eligible AGT Costs to be approved for recovery by the PUC. The formula will be as follows:

$$
\mathrm{AGT}=\frac{\mathrm{AGT}}{\mathrm{Dt}_{\mathrm{T}}}
$$

## Where:

AGT AGT Factor
AGT AGT Costs
$\mathrm{Dt}_{\mathrm{T}} \quad$ Forecasted annual firm throughput in dekatherms

## Division 7-46

## Request:

Re: Schedule PP-5-GAS, Section 3, Distribution Adjustment Charge, Schedule B, Sheet 7, Target Revenue per Customer. Please:
a. Explain how the Target Revenue per Customer for the period beginning January 2018 will be determined prior to the conclusion of this proceeding (i.e., Docket No. 4770).
b. Noting that no change in this tariff provision would be effective prior to a final order in this proceeding, would the Company accept an alternative the definition for "Target Revenue Per Customer" that reads, "The target revenue per customer for each rate class will be the Target Revenue per Customer established based on the Commission's Final Order in the Company's most recently decided base rate case."

## Response:

Narragansett Gas assumes that this data request is asking about the definition of Target Revenue Per Customer in Schedule PP-5-GAS, Section 1, General Rules and Regulations, Schedule B, Sheet 7.
a. Although Narragansett Gas is referencing an effective date of January 1, 2018 in the definition of Target Revenue Per Customer, Narragansett Gas understands that the Public Utilities Commission (PUC) would suspend the proposed tariff for a later effective date. Therefore, the January 1, 2018 date in the definition will be revised to the effective date of the PUC's order in this case.
b. Based on Narragansett Gas's response to part a. above, it does not believe that its proposed definition of Target Revenue Per Customer, subject to updating the date to reflect the approved effective date of new distribution rates and the gas tariff resulting from this general rate case, needs to be changed.
$\underline{\text { Division 7-47 }}$

## Request:

Re: Schedule PP-5-GAS, Section 6, Non-Firm Transportation, Schedule A, Sheet 2, Distribution Charge. Please:
a. Provide the numbers of NFT customers billed in each usage category in each month of calendar year 2017 and in each month of each of the three immediately preceding calendar years.
b. Provide the results of the annual reviews of NFT customer usage performed after the August billing period in 2017 and in each of the three immediately preceding years indicating the numbers of customers that were moved from one usage category to another specifying the customers' former usage category and the usage category to which the customer was moved.
c. In the Company's annual review of NFT customer usage for 2017, identify any and all adjustments to customer usage that were made to reflect periods of service interruption or curtailment.

## Response:

a. Please see Attachment DIV 7-47 for the requested information.
b. Pursuant to Item 7.0 of Narragansett Gas's tariff provided in Schedule PP-5-GAS, Section 1, General Rules and Regulations, Schedule A, Sheet 8 (top), Narragansett Gas performs the annual review of non-residential annual usage on firm customer accounts. Therefore, there is no review of non-firm transportation customers' annual usage.
c. Please see the Company's response to part b. above.

|  |  | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Jul-14 | Aug-14 | Sep-14 | Oct-14 | Nov-14 | Dec-14 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Non Firm Sales Customer Counts | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) | (k) | (1) |
| (1) | Annual Usage $<35,000$ Therms | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (2) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage <=31\% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (3) | Annual Usage between 35,001 to 150,000 <br> Therms and Off Peak Usage >31\% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 1 | 0 |
| (4) | Annual Usage > 150,000 Therms and Off Peak Usage <=31\% | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (5) | Annual Usage > 150,000 Therms and Off Peak Usage $>31 \%$ | 2 | 2 | 2 | 2 | 2 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (6) | Sub-Total Non Firm Sales | 3 | 3 | 3 | 3 | 3 | 2 | 2 | 2 | 2 | 3 | 3 | 2 |
|  | Non Firm Transportation Customer Counts |  |  |  |  |  |  |  |  |  |  |  |  |
| (7) | Annual Usage $<35,000$ Therms | 0 | 0 | 1 | 1 | 1 | 1 | 0 | 0 | 0 | 0 | 0 | 0 |
| (8) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage $<=31 \%$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (9) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage > $31 \%$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (10) | Annual Usage > 150,000 Therms and Off Peak Usage $<=31 \%$ | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 1 | 1 |
| (11) | Annual Usage > 150,000 Therms and Off Peak Usage $>31 \%$ | 10 | 9 | 10 | 10 | 10 | 10 | 10 | 10 | 10 | 9 | 8 | 8 |
| (12) | Sub-Total Non Firm Transportation | 12 | 11 | 13 | 13 | 13 | 13 | 12 | 12 | 12 | 11 | 9 | 9 |
| (13) | Total Non Firm Customer Counts | 15 | 14 | 16 | 16 | 16 | 15 | 14 | 14 | 14 | 14 | 12 | 11 |


|  |  | Jan-15 | Feb-15 | Mar-15 | Apr-15 | May-15 | Jun-15 | Jul-15 | Aug-15 | Sep-15 | Oct-15 | Nov-15 | Dec-15 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (14) | Non Firm Sales Customer Counts Annual Usage $<35,000$ Therms | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (15) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage <=31\% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (16) | Annual Usage between 35,001 to 150,000 <br> Therms and Off Peak Usage >31\% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (17) | Annual Usage > 150,000 Therms and Off Peak Usage $<=31 \%$ | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 2 |
| (18) | Annual Usage > 150,000 Therms and Off Peak Usage > $31 \%$ | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (19) | Sub-Total Non Firm Sales | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 3 | 3 |
|  | Non Firm Transportation Customer Counts |  |  |  |  |  |  |  |  |  |  |  |  |
| (20) | Annual Usage $<35,000$ Therms | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (21) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage $<=31 \%$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (22) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage > $31 \%$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (23) | Annual Usage > 150,000 Therms and Off Peak Usage $<=31 \%$ | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (24) | Annual Usage > 150,000 Therms and Off Peak Usage > $31 \%$ | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| (25) | Sub-Total Non Firm Transportation | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 |
| (26) | Total Non Firm Customer Counts | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 12 | 12 |


|  |  | Jan-16 | Feb-16 | Mar-16 | Apr-16 | May-16 | Jun-16 | Jul-16 | Aug-16 | Sep-16 | Oct-16 | Nov-16 | Dec-16 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Non Firm Sales Customer Counts | (a) | (b) | (c) | (d) | (e) | (f) | (g) | (h) | (i) | (j) | (k) | (1) |
| (1) | Annual Usage $<35,000$ Therms | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (2) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage $<=31 \%$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (3) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage > $31 \%$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (4) | Annual Usage > 150,000 Therms and Off Peak Usage $<=31 \%$ | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (5) | Annual Usage > 150,000 Therms and Off Peak Usage $>31 \%$ | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |  |  |
| (6) | Sub-Total Non Firm Sales | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |  |  |  |
|  | Non Firm Transportation Customer Counts |  |  |  |  |  |  |  |  |  |  |  |  |
| (7) | Annual Usage < 35,000 Therms | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (8) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage $<=31 \%$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (9) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage > $31 \%$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (10) | Annual Usage > 150,000 Therms and Off Peak Usage $<=31 \%$ | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (11) | Annual Usage > 150,000 Therms and Off Peak Usage $>31 \%$ | 8 | 8 | 8 | 8 | 8 | 8 | 7 | 7 | 7 | 7 | 7 | 7 |
| (12) | Sub-Total Non Firm Transportation | 9 | 9 | 9 | 9 | 9 | 9 | 8 | 8 | 8 | 8 | 8 | 8 |
| (13) | Total Non Firm Customer Counts | 11 | 11 | 11 | 11 | 11 | 11 | 10 | 10 | 10 | 10 | 10 | 10 |


|  |  | Jan-17 | Feb-17 | Mar-17 | Apr-17 | May-17 | Jun-17 | Jul-17 | Aug-17 | Sep-17 | Oct-17 | Nov-17 | Dec-17 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Non Firm Sales Customer Counts |  |  |  |  |  |  |  |  |  |  |  |  |
| (14) | Annual Usage $<35,000$ Therms | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (15) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage <=31\% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (16) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage > $31 \%$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (17) | Annual Usage > 150,000 Therms and Off Peak Usage $<=31 \%$ | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (18) | Annual Usage > 150,000 Therms and Off Peak Usage > $31 \%$ | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (19) | Sub-Total Non Firm Sales | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 | 2 |
|  | Non Firm Transportation Customer Counts |  |  |  |  |  |  |  |  |  |  |  |  |
| (20) | Annual Usage < 35,000 Therms | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (21) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage <=31\% | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (22) | Annual Usage between 35,001 to 150,000 Therms and Off Peak Usage > $31 \%$ | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (23) | Annual Usage > 150,000 Therms and Off Peak Usage $<=31 \%$ | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| (24) | Annual Usage > 150,000 Therms and Off Peak Usage > $31 \%$ | 7 | 7 | 7 | 7 | 8 | 8 | 8 | 8 | 8 | 8 | 8 | 8 |
| (25) | Sub-Total Non Firm Transportation | 8 | 8 | 8 | 8 | 9 | 9 | 9 | 9 | 9 | 9 | 9 | 9 |
| (26) | Total Non Firm Customer Counts | 10 | 10 | 10 | 10 | 11 | 11 | 11 | 11 | 11 | 11 | 11 | 11 |


[^0]:    ${ }^{1}$ See Bates Pages 50-51 of Book 13.

[^1]:    ${ }^{1}$ See Bates Pages $86-87$ of Book 13.

[^2]:    ${ }^{1}$ See Bates Page 44 of Book 13.
    ${ }^{2}$ See Bates Page 25 of Book 13.

[^3]:    ${ }^{1}$ Narragansett Gas discusses the $\$ 7.95$ compared to the proposed Return Check fee of $\$ 7.00$ in its response to Division 7-38, part e.

[^4]:    ${ }^{1}$ This estimated $\$ 600,000$ balance is after the final payment to Toray from the AGT fund.

[^5]:    ${ }^{1}$ The annual amount shown in the table for Narragansett Gas associated with the 2012 Rate Case on Page 22 (Bates Page 26, Book 15) needs to be increased to $\$ 2,721,310$ for the correction in the amount associated with the discounted distribution rates from $\$ 959,194$ to $\$ 1,136,310$, an increase of $\$ 177,116$, as discussed in the response to Division 7-28.

[^6]:    ${ }^{1}$ April 5, 2017 Docket 4600 Stakeholder Working Group Process Report, Section 3.4.

[^7]:    ${ }^{2}$ Residential Heating Low Income customers on Rate 13 also receive an additional LIHEAP matching grant from Narragansett Gas, which results in overall total bill discount of approximately 11 percent.

[^8]:    ${ }^{1}$ Although Boston Gas and Colonial Gas provide a 25 percent low income discount to customers on their low income rate classes, the Commonwealth of Massachusetts does not have any statutory assistance similar to the LIHEAP Enhancement Program in Rhode Island, which offers additional payment assistance to the Company's customers on its low income rate classes.
    ${ }^{2}$ Massachusetts' equivalent of the Gas Clause Recovery (GCR) mechanism is the Cost of Gas Adjustment (CGA) Clause.

[^9]:    ${ }^{3}$ DPU 09-39 was the 2009 general rate case of Massachusetts Electric Company and Nantucket Electric Company, two other affiliates of Narragansett Gas.

[^10]:    ( ${ }^{\text {astomer billing information }}+(\mathrm{i})+(\mathrm{k})+(\mathrm{l})+(\mathrm{m})+(\mathrm{n})+(\mathrm{o})+(\mathrm{p})+(\mathrm{q})$
    $+(\mathrm{l})+(\mathrm{m})+(\mathrm{o})]$

[^11]:    $\begin{aligned} & \text { Column }(\mathrm{b}) \text { to Column }(\mathrm{q}) \text { per customer billing information } \\ & \text { Column }(\mathrm{r})=\text { Columns }(\mathrm{e})+(\mathrm{g})+(\mathrm{i})+(\mathrm{k})+(\mathrm{l})+(\mathrm{m})+(\mathrm{n})+(\mathrm{o})+(\mathrm{p})+(\mathrm{q}) \\ & \text { Column }(\mathrm{s})=\text { Columns }(\mathrm{r})-[(\mathrm{k})+(\mathrm{l})+(\mathrm{m})+(\mathrm{o})] \\ & \text { Column }(\mathrm{t})=\text { Columns }(\mathrm{g})+(\mathrm{q}) \\ & \text { Column }(\mathrm{u})=\text { Columns }(\mathrm{s})-(\mathrm{t})\end{aligned}$ Column ( u ) $=$ Columns $(\mathrm{s})-(\mathrm{t})$

[^12]:    Column $(\mathrm{b})$ to Column $(\mathrm{q})$ per customer billing information
    Column $(\mathrm{r})=$ Columns $\mathrm{c}+(\mathrm{c})+(\mathrm{i})+(\mathrm{k})+(\mathrm{l})+(\mathrm{m})+(\mathrm{n})+(\mathrm{o})+(\mathrm{p})+(\mathrm{q})$
    Column $(\mathrm{s})=$ Columns $(\mathrm{r})-(\mathrm{k})+(\mathrm{l})+(\mathrm{m})+(\mathrm{o})]$
    Column $(\mathrm{t})=$ Columns $(\mathrm{g})+(\mathrm{q})$

[^13]:    （2）Cols（c）\＆（d）See Attachment DIV 7－33－1，Col（r）for billing month
    Cols（c）\＆（d）See Attachment DIV 7－33－1， Col （m）for billing month
    

[^14]:    ${ }^{1}$ The Company has made the same adjustment in the calculation of the Account Restoration Fee for Narragansett Electric in Schedule PP-3(a), Page 2 (Bates Page 64 of Book 15).
    ${ }^{2}$ The same labor-related overhead percentage is reflected on Page 2 of Schedule PP-3(b) (Bates Page 67 of Book 15) for Narragansett Electric.

[^15]:    *Other Costs include: Presort Fees (Bills only), Reports. SHU(Manual processing), tax and Tier 2 Volume Pricing Credit
    ${ }^{* *}$ Cost includes a ${ }^{* *}$ Cost includes a 12 month estimate.
    (1) - (6) Costs of producing a paper bill
    (9) Line (7) $\div$ Line (8)
    (10) Fees paid for anything pertaining to the on-line access to customer bills
    (11) Represents the payment to FISERV to faciliate electronic payment (12) Represents the payment to Striata to faciliate electronic payment (13) Represents estimated payment to DOXO to faciliate electronic payment (14) Sum of Lines (10) through (13)
    (15) Monthly Electronic Bill Volumes
    $\begin{array}{ll}\text { (16) } & \text { Line (14) } \div \text { Line (15) } \\ \text { (17) } & \text { Line (9) - Line (16) }\end{array}$

[^16]:    ${ }^{1}$ The incremental non-firm increase of $\$ 210,018$ calculated in Attachment DIV 7-35 differs slightly from the increase of $\$ 210,053$ shown in Schedule PMN-7, Page 5, Line 12, Column (T) (Bates Page 6 of Book 14) because Schedule PMN-7 reflects a proposed customer charge of $\$ 735.29$ (which is not seen on this page because of the formatting of the customer charge) and not the proposed customer charge of $\$ 735.00$.

[^17]:    Information Source:
    Information Source:
    Infonet - Accounting Services / Monthly Allocation Rates
    (Burden Rates)
    (13) $\operatorname{Ln}(5)+\operatorname{Ln}(6)+\operatorname{Ln}(7)+\operatorname{Ln}(10)+\operatorname{Ln}(11)+\operatorname{Ln}(12)$
    (16) $\operatorname{Ln}(13)+\operatorname{Ln}(14)+\operatorname{Ln}(15)$

[^18]:    ${ }^{1}$ In Narragansett Gas' reply comments submitted on October 23, 2017 in RIPUC Docket No. 4708, Narragansett Gas agreed with the Division of Public Utilities and Carriers' position that 100 percent of the estimated cost of the Crary Street Gate Station be categorized as required to maintain system pressure and recovered through the DAC factors, and included a Schedule AEL-2 Revised to reflect the update to the DAC for this agreement.

